

## Kapiti Coast / Levin – Agencies & Services

Issue:	Agency	Service	Contact Details
<b>Housing</b>	Work and Income	Emergency Housing	Contact Work and Income on <a href="tel:0800559009">0800 559 009</a> or Senior Services on <a href="tel:0800552002">0800 552 002</a> if you get NZ Super or Veteran's Pension
<b>Food Bank Services</b>	Foodbanks	Foodbanks by region	<a href="https://www.foodbank.co.nz/foodbanks">https://www.foodbank.co.nz/foodbanks</a>
	Otaki Foodbank	Food assistance	Otaki Foodbank 43A Main Street, Otaki  Ph: 06 364 0051
	Salvation Army Levin	Food assistance	Salvation Army Levin 11 Durham Street, Levin  Ph: 06 368 8177
	The Salvation Army Kapiti Corps	Food assistance	The Salvation Army Kapiti Corps Address: Paraparaumu Beach, Paraparaumu 5032  Phone: 04-297 1436
	SVDP Kapiti	Food assistance	St Vincent de Paul Society, Our Lady of Kapiti (covering Paekākāriki, Paraparaumu and Waikanae) can provide food parcels and personalised help.  Text 028 423 1838 with your name, contact details and type of assistance you would like. They will then contact you.
	SVDP Foodbank in Levin	Food assistance	Ph 0210 906 2653 and leave a message, <b>clearly</b> , with your <b>name, address, contact number &amp; number of people in household</b> . This line is cleared at <b>4.30pm</b> . Food parcels delivered next morning.
	Paraparaumu Foodbank	Food assistance	92 - 94 Kapiti Rd Paraparaumu Ph: 04 298 1907
	Waikanae Foodbank	Food assistance	Waikanae Foodbank Cnr Elizabeth & Pehi Kupa Street, Waikanae

			Ph: 04 904 3018
<b>Finances / Benefits</b>	Work and Income	Benefits	General enquires under 65 - <a href="tel:0800559009">0800 559 009</a> NZ Superannuation - <a href="tel:0800552002">0800 552 002</a> Supergold Card - <a href="tel:0800254565">0800 25 45 65</a> Veteran's - <a href="tel:0800650656">0800 650 656</a>
<b>Legal Advice / Support</b>	Community Law	Free legal assistance and advice	8 Bath Street Levin <a href="tel:063683554">Ring (06) 368 3554</a> or email <a href="mailto:comlaw.horowhenua@xtra.co.nz">comlaw.horowhenua@xtra.co.nz</a>
<b>Mental Health</b>	CAMHS	Child and Adolescent Mental Health Service	Kāpiti CAMHS Kāpiti Health Centre, Warrimoo Street, Paraparaumu 04 903 0260 04 903 0262
<b>Adult Mental Health</b>	Horowhenua Community Mental Health Services	Adult mental health service	Horowhenua Health Centre 62 Liverpool Street, Levin  Phone (06) 366 0047 <b>After hours Mental Health Help Line: 0800 653 357</b>
	Kāpiti Community Mental Health Team	Adult mental health service	Kāpiti Health Centre, Warrimoo Street, Paraparaumu  04 9030260 04 9030262
<b>Health service</b>	Hora Te Pai Health Services	Health service	Address: Kapiti Health Centre 35 Warrimoo Street, Paraparaumu 5032 Phone: 04-902 7095
	Raukawa Whānau Ora	The Community Health centre in Levin	Address: 3 Keepa Street, Horowhenua, Levin 5510 Phone: 06-368 8678

	Suicide Crisis Helpline	24/7 Helpline	Telephone: 0508 828865
	Lifeline	24-hour Telephone Crisis Support	Telephone: 0800 543354
	Depression Helpline	24/7 Helpline	Telephone: 0800 111757 or free text to 4202
	Anxiety NZ	Helpline	Free 24/7 Helpline 0800 269 4389 (0800 ANXIETY) <a href="https://www.anxiety.org.nz/">https://www.anxiety.org.nz/</a>
	1737	Telephone support 24/7	Call or text 1737 for free, 24 hours a day to speak to a trained counsellor.
	Samaritans	Telephone support	Ph 0800 726 666
<b>Parenting Support</b>	Plunket Nurse	Support and advice	PlunketLine team on 0800 933 922. <a href="https://www.plunket.org.nz/">https://www.plunket.org.nz/</a>
	Birthright	Support for single parent families	Free call your local Birthright on <u>0800 457 146</u> . <a href="https://www.birthright.org.nz/about-us">https://www.birthright.org.nz/about-us</a>  <b><u>Kapiti</u></b> Birthright Kapiti 17 Ihakara St, Paraparaumu 5032 P.O. Box 422, Paraparaumu 5254 Phone: (04) 904 0659 Email: <a href="mailto:birthrightkapiti@outlook.com">birthrightkapiti@outlook.com</a>  <b><u>Otaki</u></b> Birthright Ōtaki For services in the Ōtaki area, please contact Birthright Levin.  Birthright Ōtaki Opportunity Shop 23 Matene Street, Ōtaki 5512

			<p><b>Levin</b>          Birthright Levin          Te Runanga O Raukawa Building, 3 Keepa St, Levin 5510          P.O. Box 474, Levin 5540          Phone: (027) 804 2749          Email: <a href="mailto:birthrightlvn@xtra.co.nz">birthrightlvn@xtra.co.nz</a></p>
	Parent Help	Online support and helpline	<p>Free Parenting Helpline: 0800 568 856          Online counselling via Zoom:          (04) 802 5767  <a href="https://www.parenthelp.org.nz/request-for-counselling/">https://www.parenthelp.org.nz/request-for-counselling/</a></p>
<b>Social Services</b>	Catholic Social Services	Social services at SVDP Levin Monthly or as required	<p><a href="https://wn-catholicsocialservices.org.nz/">https://wn-catholicsocialservices.org.nz/</a>          Address: Compassion Centre Soup Kitchen, 132 Tory St, Wellington          Email: <a href="mailto:reception@wn-catholicsocialservices.org.nz">reception@wn-catholicsocialservices.org.nz</a>          Telephone: 04 385 8642 or Phone/text 027 40 55 469</p>
	Stand Children's Services	Social services	<p>Address: 3/202 Kapiti Road, Paraparaumu 5032          Phone: 06-364 8069</p>
	Family Works	Provide a range of social services for children, young people, families and whānau, facing challenges in their lives	<p>Family Works services are provided by the seven Presbyterian Support organisations throughout New Zealand.</p> <p>Presbyterian Support Central – 04 439 4900          Taranaki, Wanganui, Manawatu, Horowhenua, Greater Wellington and Wairarapa</p> <p>FAMILY DISPUTES RESOLUTION SERVICES          Lower North Island &amp; South – 0800 337 100</p> <p><a href="https://familyworks.org.nz/what-we-do">https://familyworks.org.nz/what-we-do</a></p>
<b>Education</b>	Ministry of Education		<p>Director of Education for Wellington: Roy Sye          Email: <a href="mailto:enquiries.lowerhutt@education.govt.nz">enquiries.lowerhutt@education.govt.nz</a></p>

<b>Youth Support</b>	Kids Line	Youth Service up to 18 years old	Ph 0800 54 37 54
	Youthline	Youth Service	Txt 234 Ph 0800 726 666 <a href="https://www.youthline.co.nz/">https://www.youthline.co.nz/</a>
	Live Life to the Max	Youth Service	12a Exeter Street, Levin 5510 (behind Harcourts, across from Countdown) <b>Phone 06 368 8005</b> Email: <a href="mailto:tracey@lstm.org.nz">tracey@lstm.org.nz</a> <a href="mailto:tracey@lstm.org.nz">tracey@lstm.org.nz</a>
	Kapiti Youth Support	Youth Service	<b>KYS OTAKI</b> 14 Matene Street, Otaki. Ph <a href="tel:06-364-7305">06-364 7305</a>  <b>KYS PARAPARAUMU</b> 15 Tutanekei Street, Paraparaumu. Ph <a href="tel:04-905-9597">04-905 9597</a>  <a href="https://kys.co.nz/">https://kys.co.nz/</a>
<b>Counselling</b>	Skylight	Counselling and support (online support only at this time)	Resilience Hub: <a href="https://www.skylight.org.nz">https://www.skylight.org.nz</a> Counselling: Email <a href="mailto:counselling@skylight.org.nz">counselling@skylight.org.nz</a> Resource Centre: <a href="mailto:resources@skylight.org.nz">resources@skylight.org.nz</a> For further enquiries or queries please email <a href="mailto:MoHCoordinator@skylight.org.nz">MoHCoordinator@skylight.org.nz</a> Parenting through Separation: Enquires on <a href="mailto:MoJCoordinator@skylight.org.nz">MoJCoordinator@skylight.org.nz</a>
<b>Refugee Support</b>	Red Cross	Support for refugee families	Levin Red Cross (06) 920 2060 524 Queens Street East, Horowhenua, Levin, 5510  New Zealand Red Cross - 0800 733 276
<b>Child Welfare / Child Protection concerns</b>	Oranga Tamariki	Child protection	<b>If you believe a child is in immediate danger, call the Police on 111.</b>  <b>REPORTING A CONCERN</b>

			If you're worried about a child and want to make a referral or report of concern, call OT on freephone:  <b>0508 326 459</b> or email <a href="mailto:contact@ot.govt.nz">contact@ot.govt.nz</a>
<b>Family Violence / Women's Refuge</b>	Women's Refuge Crisisline	Crisisline	If you're a woman in a family violence situation, call the Women's Refuge free Crisisline on <a href="tel:0800733843">0800 733 843</a> (0800 REFUGE).
	Women's Refuge	Find a Women's Refuge near you	Contact Details Address: 534 Queen St, Levin, 5510 Phone Number: (06) 368 3640 Crisisline: 0800 REFUGE (0800 733 843) <b>Email:</b> <a href="mailto:kylie@pnwomensrefuge.org.nz">kylie@pnwomensrefuge.org.nz</a> <b>Website:</b> <a href="http://www.womensrefuge.org.nz">www.womensrefuge.org.nz</a>
	Kapiti Women's Centre	Women's centre	hone 04 902 6222 · Fax 04 902 6223 · 7 Ngahina Street, Paraparaumu 5032 <a href="http://www.kapitiwomenscentre.org.nz/">http://www.kapitiwomenscentre.org.nz/</a>
	SHINE	Abuse helpline	Confidential family abuse helpline - <a href="tel:0508744633">0508 744 633</a>
	It's not OK	Family Violence helpline	<a href="tel:0800456450">0800 456 450</a>
	Victim Support	Support for victims	<b>National Office:</b> (04) 474 8862 <b>Get Help:</b> 0800 victim – (0800 842 846)
<b>Drug and addiction</b>	Drug Helpline	24/7 Helpline	Telephone: 0800 787797
<b>Sexual abuse</b>	Wellington Sexual Abuse HELP	Helpline	<b>How to Access:</b> Call (04) 801 6655 and dial 0, 24-hours Wellington Office: (04) 801 6655 Porirua Office: (04) 801 6655

	Abuse Rape Crisis Support (ARCS) Manawatu	Rape crisis support / social services	<p><b>58 Bath Street, Levin</b> MidCentral</p> <p><b>PHONE:</b> (06) 368 8348 <b>FAX:</b> (06) 356 5867 <b>EMAIL:</b> admin@arcsmanawatu.org.nz <b>WEBSITE:</b> www.arcsmanawatu.org.nz</p>
	Mosaic-Tiaki Tangata	Male sexual abuse agency	<p>Confidential Listening Service Line: 022 419 3416 (call or text us)</p> <p>Email: <a href="mailto:enquiries@mosaic-wgtn.org.nz">enquiries@mosaic-wgtn.org.nz</a></p> <p>Facebook: <a href="https://www.facebook.com/mosaicwgtn/">https://www.facebook.com/mosaicwgtn/</a></p>
<b>Support for Elder Community</b>	Age Concern	Support	<p><b>Age Concern Kapiti</b> <b>Postal address:</b> P O Box 217, Paraparaumu 5254</p> <p><b>Physical address:</b> Community Services, First Floor, Coastlands Shopping Town, Paraparaumu 5032</p> <p><b>Telephone:</b> 04 298 8879 <b>Email:</b> <a href="mailto:admin@ageconcernkapiti.co.nz">admin@ageconcernkapiti.co.nz</a></p> <p><b>Age concern Levin</b> <b>Postal and physical address:</b> 538 Queen Street East, Levin 5510 <b>Telephone:</b> 06 367 2181 <b>Email:</b> <a href="mailto:admin@ageconcernhoro.co.nz">admin@ageconcernhoro.co.nz</a></p>
	Wesley Community Action	Elder Abuse Response Service (EARS)	<p><b>Call</b> our Wellington office on <b>04 805 0880</b> and leave a message for our EARS staff if you're concerned about the safety and wellbeing of an older person. They will return your call within 3 working days.</p> <p><b>Email</b> our EARS team: <a href="mailto:help@wesleyeldercare.org.nz">help@wesleyeldercare.org.nz</a></p> <p>You can also call a 24-hour national phonenumber on <b>0800 326 6865</b> for non-urgent but serious concerns about the safety of an older person wherever they live. Your call will be directed to the nearest EARS provider in your region.</p>

			<p>In an emergency call 111.</p> <p><a href="https://www.wesleyca.org.nz/what-we-do/care-for-our-elders/elder-abuse-response-service/">https://www.wesleyca.org.nz/what-we-do/care-for-our-elders/elder-abuse-response-service/</a></p>
	Senior Services Department of social services in Paraparaumu	Senior Services	<p>Address: Rimu Road, Ground Floor, Coastlands Shopping Mall, Paraparaumu 5032</p> <p>Phone: 0800 552 002</p>
<b>COVID-19 Information / Support</b>	Government	Online support/advise	<p><a href="http://www.covid19.govt.nz">www.covid19.govt.nz</a></p> <p><b>If you suspect you have Coronavirus, please contact the dedicated Healthline number 0800 358 5453 (available 24 hours, 7 days a week)</b></p>
<b>Interpreting Services</b>	Interpreting New Zealand	Three way and video calls	<p><a href="https://interpret.org.nz/">https://interpret.org.nz/</a></p> <p>04 384 2849</p> <p>Email: <a href="mailto:info@interpret.org.nz">info@interpret.org.nz</a></p>