



Te Taiwhenua o  
**HERETAUNGA**

# Annual Report 2020

**Mauri Ora ki te Mana Māori**  
*Strong Whānau, Vibrant Communities*

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Te Taiwhenua o  
**HERETAUNGA**

## AGM

Nau Mai Haere Mai

8.30am, Saturday 21 November, 2020  
Heretaunga Park Conference Centre  
821 Orchard Rd, HASTINGS

## AGENDA

Karakia and Mihimihi	Kaumātua
Apologies	Te Haaro Chair - <i>Mike Paku</i>
Confirmation of AGM Minutes of 16 November 2019	
Matters arising AGM Minutes of 16 November 2019	Te Haaro Chair
CEO Report	Kaiwhakahaere Matua/CEO - <i>George Reedy</i>
Te Kaihautū Report	Te Kaihautū - <i>Marei Apatu</i>
Waingākau Housing	Waingākau Chair - <i>Mike Paku</i>
2019/2020 Financial Report	CEO - <i>George Reedy</i>
2019/2020 Auditor Report	BDO Auditor - <i>Glenn Fan-Robertson</i>
Appoint Auditor	Te Haaro Chair
General Business	Open Floor
Karakia	Kaumātua

### Cover:

Koale Tasi Ta'ala with son Koale-J Ferris Tasi Ta'ala and daughter Hawaiiki Ferris Tasi Ta'ala during a picnic for pēpi cafe whānau at Frimley Park.



# A Message from Mike

*Toitū te ihi, toitū te wana,  
toitū te mana motuhake o ngā tāngata katoa.  
Tātai whetu ki te rangi mau tonu,  
tātai tangata ki te whenua ngaro noa.  
Mokori anō kia rere a mihi ki ngā whaitua,  
o tua, o tata, o uta, o tae.  
Ahakoa ngā piki me ngā heke o te tau nei,  
ka eke waka noa tātau.  
Kia mau tātau ki ngā tikanga o te atawhai me te  
arohanui ki ngā tāngata katoa,  
kia maunga rongu ki te whenua.  
Ki konei kia tau aku mihi matihere ki a koutou katoa.*



It is my privilege and honour once again to present this report as Chair of the Board of Trustees for Te Taiwhenua o Heretaunga.

In the 35 years since its registration as an Incorporated Society in 1985, TToH has achieved enormous success while remaining true to its Moemoeā and Mana Motuhake.

## **Kaupapa (Purpose)**

### **Mauri ora ki te Mana Māori**

*Strong Whānau, Vibrant Communities*

## **Whakakitenga (Vision)**

### **Te Haaro o Te Kaahu ki Tuawhakarere.**

*The Hawk sees beyond the Horizon to our Future*

## **Whakakatanga (Mission)**

### **Mā Māori, Mō Māori, Ki a Māori**

*By Māori, For Māori, With Māori*

It began as a community-inspired dream for a self-determined future. Today, TToH is a nationally-recognised model of success in culturally-based community support, leadership and development.

We have become a kaupapa Māori organisation with a wealth of knowledge and experience to apply to our future development. Our operations are growing strongly in all areas. I fully expect that to continue for another 35 years and beyond, as we work alongside whānau, community, and the many partners involved in our mahi.

TToH is touching many lives. Leadership is flourishing, our Heretaunga tikanga and kawa have been preserved, enhanced and enacted.

This year has been a tough test for Aotearoa as a nation. The arrival of the Covid-19 virus presented a serious health threat to us all. No one in the world is out of its reach, but by acting collectively and determinedly as “the team of five million”, we have so far escaped the worst.

Nevertheless, many have been affected in some way, whether from loss of life, illness, isolation, anxiety, or the loss of jobs and businesses.

I would like to acknowledge those who have carried the extra burden of losing a loved one, especially during lockdown. The cultural shock of being unable to grieve in our customary manner has been particularly heart-wrenching.

Understandably, we are all uncertain about the future. We

must continue to work together and look out for each other as best we can.

My thanks go to our partners for their continued professional support, and to our community - iwi, hapū-marae and whānau - for the aroha, awhi, manaakitanga and tautoko we have shared.

## **He waka eke noa.**

*We are all in this together.*

I would also like to take this opportunity to recognise and congratulate the board of trustees, Te Haaro, for its leadership and direction in this challenging year. We had to make some hard decisions, including the permanent closure of our childcare centre, Te Tirahou, and our café and catering business, Alfalfa. The fact we were able to redeploy all the staff involved, or support them into new employment opportunities, is testament to the ethos of TToH.

The board is looking firmly to the future with four interns, supported by their marae in gaining experience of governance at the board table. We're also investigating opportunities to extend governance training to marae, as part of our plan for professional development and succession planning in Heretaunga.

I would like to recognise the board's Deputy Chair, Christine Hilton, for her mahi and support for the board, the organisation, and me.

Finally, on behalf of the whole board, I wish to acknowledge the TToH Kaiwhakahaere Matua, George Reedy, and Te Kaihautū, Marei Apatu, for their leadership, drive and commitment to our kaupapa, our people, our future.

To the staff of TToH, I can only say “thank you”. Your hard work, dedication and enthusiasm are “the magic” that makes TToH so special.

## **Ehara taku toa i te toa takatahi engari he toa takatini**

*It is our collective strength  
that will lead to our continued success*

A handwritten signature in blue ink, appearing to read 'M. A. Paku'.

## **Mike Paku**

Chairman Te Taiwhenua o Heretaunga.

# A Message from George

*Ko tō ringa ki ngā rākau a te Pakeha  
Hei ara mō tō tinana,  
Ko tō ngākau ki ngā taonga a o tipuna Māori  
Hei tikitiki mō tō mahuna  
Mihi mai ki ō tātou mate e wahaina mai i te tau kua  
pahure ake rā,  
Rātou ki a rātou, tātou ki a tātou kua takatū nei ki  
te mata o te whenua  
Nā te upoko pakaru, nā te pukumahi ka eke,  
Eke Tangaroa, eke pānuku  
Ki te taumata e tūmanakohia e te whānau  
E ngā hapū o te whenua haumako o Heretaunga Haukunui.  
Tihei mauri ora.*



## Tēnā koutou katoa

At the start of this year, I pretty much had it all mapped out. Te Taiwhenua o Heretaunga was sailing along with a good tail wind. We were about to launch an ambitious plan for organisational transformation. Achieving it would be a challenge alongside our normal mahi, but we could manage. The results would be revolutionary for whānau healthcare and social supports.

It didn't happen.

In early March, the wind suddenly increased to gale force and turned 180 degrees, hitting us full on. Covid-19 had arrived and the world changed overnight.

TToH's big challenge for the year morphed into one of emergency management, business survival, retention of jobs, staff safety, and supporting all those out in the community who needed us.

We succeeded.

TToH refocused, reorganised and redeployed. We kept our medical centre open for business and ran a Covid testing centre. We took thousands of phone calls. We packed and delivered thousands of food parcels and hygiene packs. We cleaned, sanitised, checked, planned and checked again. When the going got really tough, we sang a waiata or two. It was whanaungatanga, kotahitanga, whakamana and kaitiakitanga - our core values - in action.

Together we came out of lockdown tired, but more united and stronger than ever. I am so proud of our staff and this organisation.

### Ngā mihi nui ki a koutou. Ka mau te wehi.

Now, the organisational transformation, Ngākau Aotea, is back on the table.

Ngākau Aotea is TToH's concept for empowerment of whānau – tino rangatiratanga – in their daily lives.

Our staff won't tell people what they must do; instead, we will offer them options, knowledge and skills to help them make decisions and take ownership of their personal outcomes.

Multi-skilled teams of staff and well-developed lines of communication will ensure each person benefits from a personalised, co-ordinated and complementary programme of care and support.

I have no doubt we will succeed again. We've proven we can do whatever we put our minds to.

Somewhat fortuitously, our medical centre, Hauora Heretaunga, introduced a GP call-back system early this year. Whānau were early adopters. They told us they liked the convenience of speedy access to the right level of care. Plus, the new system saves them time, cost, and travel issues when they don't have to attend the clinic in person for everything.

The benefits for TToH have been that GPs were released from carrying out tasks that didn't require a GP. We've achieved efficiencies in practice-management and staff resource. In the midst of all the mahi, our whānau in hinengaro and whānau services continue to access the support they require.

Importantly, this experience has also revealed that "customers" will accept new and different ways of doing things when they can see the benefits in it for them. So I'm confident our whānau will quickly get on board with Ngākau Aotea. It's designed wholly with them in mind.

In conclusion, I would like to thank our Board Chair, Mike Paku and the rest of the board of trustees, for their unwavering support and commitment to TToH's ongoing development.

I'd also like to acknowledge our versatile and energetic Kaihautū, Marei Apatu, who so ably represents TToH among a diversity of organisations and authorities across the rohe.

Finally, my thanks once again to the staff of TToH for your professionalism and dedication to our kaupapa. Without you, we couldn't do what we do.

**George Reedy**

Kaiwhakahaere Matua  
Chief Executive Officer

# A Message from Marei

E tau nei ki runga i ā matou katoa  
Te wairua o ngā mātua tūpuna  
Nā rātou i whakatakoto te ara  
Hei hikoinga mā matou ngā uri  
I whakatōkia ai ō matou ngākau ki ngā tikanga  
Hei aratakinga i ā matou  
Kia ngākau nui ki te hapai i ā matou mahi katoa  
I roto i te pono, i te tika, i te māramatanga  
Me te aroha anō o tētehi ki tētehi  
E rongō! Whakairia ki runga  
Kia tinā, kia tinā, Hui ee, tāiki ee!



Te Manaaki Taiao has had a massive year. As the “community development” team within Te Taiwhenua o Heretaunga, we carry a large and diverse portfolio of responsibilities.

The foundation of our mahi is the wellbeing, strengthening and development of marae, hapū and whānau across Heretaunga. We also hold increasingly-central roles within mainstream environmental and political issues, cultural and heritage protection, and general advocacy for Kahungunu ki Heretaunga.

Our narrative is one of unity, hope, promise and sharing; of strategic choices for the benefit of all.

We know that generally, one third of whānau are doing fine, another third are poor, and the other third are beneficiaries.

Our challenge is therefore to help them gain the information, knowledge and tools they need in order to build resilience, sustainability and succession-planning.

The Ture Paewhenua Strategy is central to this goal, with its focus on whakapapa, whānau, place and culture as the keys to the door to self-transformation.

We are grateful for the support and involvement of Dr Anthony Cole in this strategy.

Another aspect to this goal is the ability to connect. The Waakainga.com website is a ground-breaking initiative led by TMT, to enable our people to stay in touch wherever they are in the world.

The new-look site has a clean, user-friendly format, and includes an exciting capability to pair 78 te reo and English words to help searchers, with or without te reo, to find what they are looking for. Examples are “kai food” and “rangatahi youth”.

A Facebook page has also been set up to encourage whānau to share and promote website content.

We will build on the rangatahi connections established in 2020, and increase local content, audio and visual. This could potentially include te reo classes.

Rangatahi will carry the hopes and expectations of our people into the future. TMT aims to encourage and support their development and fulfilment as individuals; to open their eyes to the career choices open to them, particularly in the sciences.

Earlier this year, in conjunction with Otago University, we held a marae-based, archaeology-focused science wānanga for 20 rangatahi and 30 whānau.

An archaeological dig was carried out at Te Kauāe a Māui (Cape

*Kidnappers*). It was a once-in-a-lifetime, hands-on historical experience in a unique location for all involved.

Our thanks to Dr Richard Walters of the Archaeology Faculty at Otago University, and Matahiwi Marae for their support.

Water has become a high-profile issue in most aspects of life in 2020. Its quality and quantity are under heavy pressure from many competing demands.

The past year has seen TMT continue its involvement in a range of significant water issues across Hawke’s Bay.

The Tukituki River has been struggling for many years now. Its plight is clear for all to see. Lower rainfall and increased demand for irrigation reduce its flow to a trickle every summer; various forms of pollution degrade what is left. Sometimes it’s no longer safe for fish to live in, for us to swim in, or for a dog to drink from.

TMT is part of a group using tikanga Māori knowledge and processes, put together as Ngā Pou Mataara Hau, as a monitoring framework for a study of the Tukituki River.

The framework uses a combination of cultural indicators and western science to create a traffic-light system to assess and report on the actual state of mauri within the Tukituki Awa.

We are grateful for the technical support and drive from Morry Black, Joella Brown, Ngaio Tiuka and Kate McArthur in developing this model.

## He wai he taonga – Water is precious

TMT also remains fully committed to participation in a range of other water groups and issues covering irrigation takes, waterway protections, water storage, and waterway governance.

Finally, I would like to give special acknowledgement to the rest of the staff in the TMT team, to Te Rūnanganui o Heretaunga and to the TToH board of trustees, Te Haaro.

## Waiho rā kia tū takitahi ana ngā whetū o te rangi.

*Rakaihikuroa’s plea for a single leader for his people’*

Marei Apatu

Te Kaihautū

## Anei Matou We Are

## Ō Tātou Ūkaipō Our Place

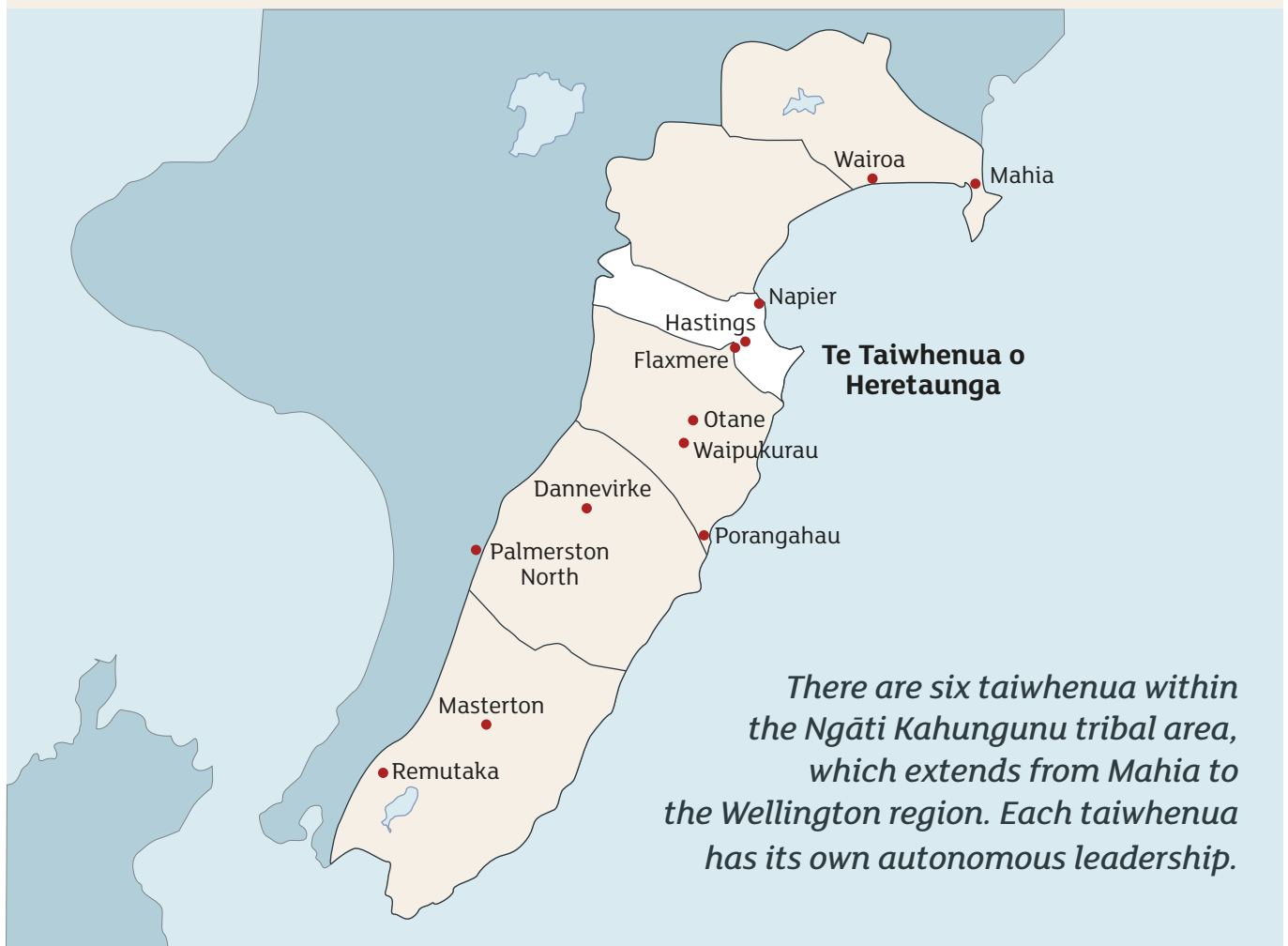
Whatungarongaro te tangata, toitū te whenua - *As man disappears from sight, the land remains.*

Te Taiwhenua o Heretaunga (TToH) is the mandated leader of Ngāti Kahungunu ki Heretaunga. Our rohe is represented by fourteen marae linked by the three rivers - Tukituki, Tutaekuri and Ngaruroro - which flow through Hastings District.

Our relationship with our whenua (*land*) reinforces our sense of belonging as it connects us to our tīpuna (*those who have passed*) and each other. This connection forms the basis upon which we have supported whānau within our taiwhenua, and beyond, for the past 35 years.

Our 300-strong workforce delivers care and support to whānau stretching from Te Wairoa down to Remutaka.

Our governance is provided by a board of trustees, Te Haaro, (*see page 30*) elected by the fourteen marae in our taiwhenua. The board provides governance and sets the strategic direction for TToH.





## Anei Matou We Are

The Taiwhenua o Heretaunga has been walking beside whānau on their journey to wellbeing since 1985. Over the years, we have shifted the focus of our mahi to meet the changing needs of whānau. As we now move into a phase of growth, we look forward to putting an even stronger focus on whānau aspirations with our decision-making.

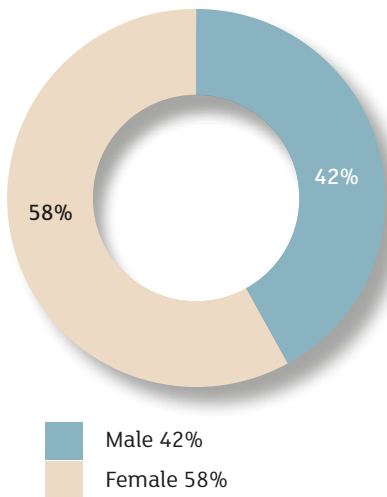
Our five-year strategic plan sets out a culturally-grounded, holistic approach to improving the wellbeing of whānau under the name of Ngākau Aotea. By assisting whānau as

## Whānau whānui Our People

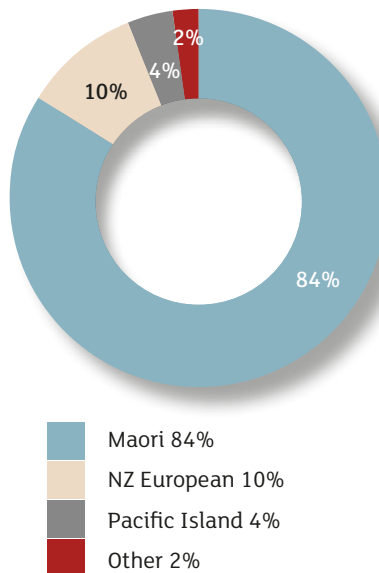
a group towards wellness, the benefits will flow through to individuals within the whānau.

As we implement a new way of walking the journey to wellbeing with whānau we must bring stakeholders, funders and sponsors along with us. As we head toward a place where the traditional funding boundaries no longer exist, we will support each other in moving toward a common goal of achieving safe, warm, healthy and happy households **mā Māori, mō Māori, ki a Māori** - *by Māori, for Māori, with Māori*.

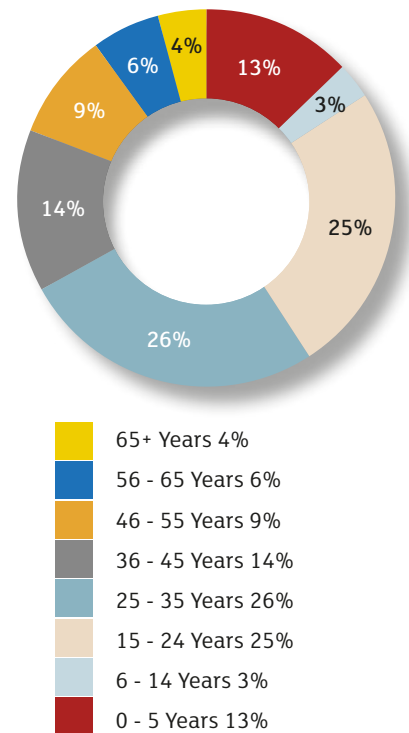
Gender of Enrolled Whānau



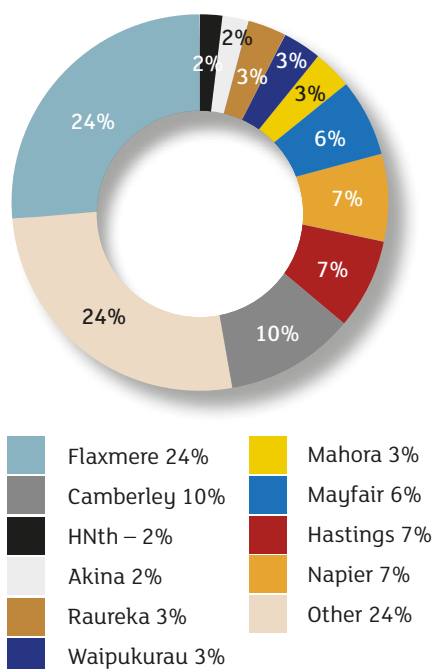
Ethnicity of Enrolled Whānau



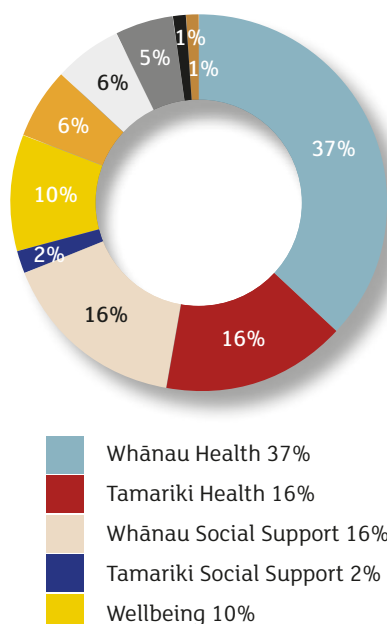
Age of Enrolled Whānau



Top Ten Suburbs of Enrolled Whānau



Types of Support



## 2020 Support for Community Groups, Events, Tertiary Scholarships and Marae Distributions

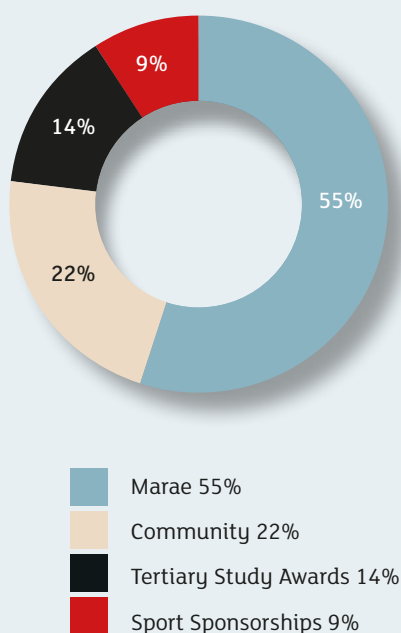
Month Sponsorship Approved	Recipient	Event	Venue	Amount (includes GST if any)
<b>COMMUNITY GROUPS</b>				
Jul-19	Ngāti Kahungunu Iwi Inc.	Koroneihana	Ngaruawahia, New Zealand	\$3,850
Jul-19	Ngāti Kahungunu Iwi Inc.	Te Reo ki Tua Language Revitalisation Symposium	Hastings, New Zealand	\$5,000
Sep-19	Jonna Rameka	Te Kura Reo o Ngāti Kahungunu	Napier, New Zealand	\$200
Sep-19	Journey Rameka	Te Kura Reo o Ngāti Kahungunu	Napier, New Zealand	\$200
Sep-19	Waiata Maori Music Awards Charitable Trust	Waiata Maori Music Awards Charitable Trust 2019 event	Hastings, New Zealand	\$6,000
Oct-19	Waiata Maori Music Awards Charitable Trust	Waiata Maori Music Awards Charitable Trust 2019 event	Hastings, New Zealand	\$6,000
Oct-19	Waipawa Buses Ltd	Presentation of the Italian MBE medal to Robert Gillies	Rotorua, New Zealand	\$2,150
Oct-19	Te Purapura o Kiwi Nga Kohanga Reo o Kahununu	Mahukakahu (Fashion Parade)	Flaxmere, Hawke's Bay	\$3,500
Nov-19	Mangaroa Marae Committee	HAKAnuia and MOKotini Kapa Haka Festival	Hastings, New Zealand	\$1,000
Dec-19	Tukere Thompson	Cultural Exchange Assistance	Hawaii, USA	\$350
Dec-19	Te Kura Kaupapa Maori o Ngāti Kahungunu ki Heretaunga	Mana Kuratahi Primary Kapa Haka	Hamilton, New Zealand	\$1,200
Feb-20	Parewanui Morrell	Ngāti Kahungunu Regional Kapa Haka Competition	Masterton, New Zealand	\$1,500
Feb-20	Waipatu Marae	Ngāti Kahungunu Regional Kapa Haka Competition	Masterton, New Zealand	\$1,500
Feb-20	Omahu Marae Paepae	Ngāti Kahungunu Regional Kapa Haka Competition	Masterton, New Zealand	\$1,500
Feb-20	Te Kura Kaupapa Maori o Ngāti Kahungunu ki Heretaunga	Ngāti Kahungunu Regional Kapa Haka Competition	Masterton, New Zealand	\$1,500
Feb-20	John Matthews	Ngāti Kahungunu Regional Kapa Haka Competition	Masterton, New Zealand	\$1,500
Mar-20	Te Reo Irirangi o Ngāti Kahungunu Incorporated	Custom Designed Marquee	Hastings, New Zealand	\$5,000
Mar-20	Lucknow School Board of Trustees	VEX Robotics Competition	Texas, USA	\$5,000
May-20	Lucknow School Board of Trustees	VEX Robotics Competition - COVID-19 Event Cancelled	Texas, USA	-\$5,000
			<b>TOTAL</b>	<b>\$41,950.00</b>
<b>SPORTING EVENTS</b>				
Aug-19	H & W Skipworth	Ironman World Championship	Kona, Hawaii	\$1,200
Sep-19	Elijah Mataira	U18 Softball Tournament	Toowoomba, Australia	\$350
Sep-19	Melanie Gettins	Softball Asia/Oceania Qualifier	Shanghai, China	\$350
Sep-19	Rita Hokianga	Softball Asia/Oceania Qualifier	Shanghai, China	\$350
Sep-19	Courtney Gettins	Softball Asia/Oceania Qualifier	Shanghai, China	\$350
Sep-19	Keira Crawford	AASCF ALL STAR CHEER & DANCE SPRING CARNIVAL	Brisbane, Australia	\$350
Sep-19	Anania Tamati	National U13 Hockey Tournament in October 2019	Wellington, New Zealand	\$350
Sep-19	Karim Crawford	Blue Blaze Softball Tournament - International Softball Academy	Sydney, Australia	\$350
Sep-19	KeiLeigh Tamati	National U13 Hockey Tournament in October 2019	Wellington, New Zealand	\$250
Oct-19	Mereana Makea	Softball Asia/Oceania Qualifier	Shanghai, China	\$350
Oct-19	Nihera Pohatu	New York Marathon	New York, USA	\$250
Oct-19	Nadia de Thierry	U13 Regional Basketball Tournament	New Plymouth, New Zealand	\$350
Oct-19	Outkast Sports Ltd	Maori Touch National Tournament	Rotorua, New Zealand	\$4,000
Oct-19	Grace Hawkins	New York Marathon	New York, USA	\$250
Oct-19	Donna Whitiwhiti	New York Marathon	New York, USA	\$250
Oct-19	Whatuiapiti Rapaea	National Maori Basketball Tournament	Rotorua, New Zealand	\$350
Oct-19	Lizzie Rangihuna	Cavan Indoor International Show Jumping	Galway, Ireland	\$1,200
Nov-19	Kyra Collier	National Maori Basketball Tournament	Rotorua, New Zealand	\$350
Nov-19	Susan Te Whaiti	Bagan Temple Marathon	Bagan, Myanmar (Burma)	\$350
Nov-19	Morehu Smith	Ronogmaraeroa Marae Stableford Tournament	Porongahau, New Zealand	\$60
Dec-19	Hawkes Bay Softball	New Zealand U18 National Boys Softball Tournament	Palmerston North, New Zealand	\$300
Dec-19	Ana Te Whaiti	Waka Ama Sprint Nationals	Karapiro, New Zealand	\$350
Dec-19	Harata Kenny	Waka Ama Sprint Nationals	Karapiro, New Zealand	\$350
Jan-20	Jacqueline Smiler	National Maori Basketball Tournament	Rotorua, New Zealand	\$215
Jan-20	Shivarn Henare-Hiki	TWOA National Sprint Championships	Karapiro, New Zealand	\$350
Jan-20	Harris Robinson	U16 Girls Touch Team Tour	Gold Coast, Australia	\$350
Jan-20	Cilla Te Kira	National Maori Basketball Tournament	Rotorua, New Zealand	\$215
Feb-20	Rikki Te Kira	National Maori Basketball Tournament	Rotorua, New Zealand	\$215
Feb-20	Shannel Tamati-Herrick	National Hockey Masters Tournament	Christchurch, New Zealand	\$350
Mar-20	Laine Robinson-Bartlett	New Zealand Open Touch National Tournament	Rotorua, New Zealand	\$300
Mar-20	Anyia-Paige Dianne Carlson	Mel Young Easter Basketball Classic Tournament	Tauranga, New Zealand	\$350
Mar-20	Mataeus Marsh	New Zealand Open Touch National Tournament	Rotorua, New Zealand	\$450
Mar-20	Jayla Wire	Hawke's Bay Netball Player Development Programme	Hastings, New Zealand	\$126
Mar-20	Jayve Wire	Hawke's Bay Netball Player Development Programme	Hastings, New Zealand	\$126
Mar-20	Ihaka Waerea	Junior Oceania Indigenous Cup - NZ Tag Football Inc	Auckland, New Zealand	\$1,000
Mar-20	HB Womens Evergreens	New Zealand Women's Evergreen Softball Tournament	Tauranga, New Zealand	\$200
			<b>TOTAL</b>	<b>\$16,907.00</b>



## 2020 Support for Community Groups, Events, Tertiary Scholarships and Marae Distributions

Month Sponsorship Approved	Recipient	Event	Venue	Amount (includes GST if any)
<b>MARAE DISTRIBUTIONS</b>				
	Kahuranaki Marae Committee			\$7,000
	Mihiroa Marae			\$7,000
	Oruamatua Marae (Te Riu o Puanga)			\$2,000
	Te Awhina Marae			\$7,000
	Waipatu Marae			\$7,000
	Mangaroa Marae Committee			\$7,000
	Waimarama Maori Committee			\$7,000
	Matahiwi Marae Committee			\$7,000
	Moawhango Marae			\$2,000
	Ruahapia Marae			\$7,000
	Houngarea Marae			\$7,000
	Te Aranga Marae			\$7,000
	Runanga Marae			\$7,000
	Taraia Marae			\$7,000
	Korongata Marae			\$7,000
	Omahu Marae Trustees			\$7,000
	Winiata Marae			\$2,000
<b>TOTAL</b>				<b>\$104,000</b>
<b>TERTIARY SCHOLARSHIPS</b>				
	Alexandra Bartlett			\$1,500
	April Papuni- Hohepa			\$1,500
	Amokura Hutana			\$1,500
	Benjahmon Cowan			\$1,500
	Emma Moat			\$1,500
	Hapina Hepi			\$1,500
	Hopaea Walker			\$1,500
	Hemi Wong			\$1,500
	Hinematawaia Vercoe			\$1,500
	Jessica Bird			\$1,500
	Journey Hungahunga Rameka			\$1,500
	Khalais Waerea			\$1,500
	Morann Kokaua			\$1,500
	Rahina Huata			\$1,500
	Te Wairakau Morrell-Vercoe			\$1,500
	Te Rina Paranihi			\$1,500
	Vicky Peni			\$1,500
<b>TOTAL</b>				<b>\$25,500</b>

### Community Development Distribution



Above: Te Tirahou Tamariki getting their kapa haka on at the much loved MOKOtini event.

## Anei Matou *We Are*

### *Sponsorship: Uplifting the mana of Te Reo*

TToH proudly sponsors and supports events and activities that promote culture, sports, health and/or education within the Ngāti Kahungunu ki Heretaunga rohe. This funding is to tautoko (support), whakahonohono (uplift and support), and whakamana (uphold the mana of) Ngāti Kahungunu ki Heretaunga.

Te Reo ki Tua Symposium 2019 was one such event that drew in crowds from all over the country and entertained

## Kaihāpai *Uplifting Our People*

the masses while also uplifting those who have dedicated their lives to the revitalisation of te reo Māori within Ngāti Kahungunu.

*Below: Recipient of Te Kahukura o Te Reo 2019  
(L) Kani Te Ua Te Rito Hakiwai with sister  
Georgina Te Rito, Laura Tuhi and Winipere Apatu.*



## *Tertiary Scholarships: From Kōhanga to Whare Wānanga and beyond*

At the youthful age of 18, Rahina Huata graduated with her masters in Mātauranga Māori at Te Wānanga o Raukawa. Rahina credits her achievements to the guidance and tautoko of Te Kura Kaupapa o Ngāti Kahungunu ki Heretaunga, and the grounding that she received while studying at Te Wānanga o Raukawa from the age of 13.

Rahina's education started at kōhanga reo and moved on to kura Kaupapa and wharekura. At 13, she began study at Whare Wānanga in Ōtaki, where she studied for her diploma and graduated with her bachelor's degree three years later.

With unwavering support from both her whānau and kura, Rahina then began studying for her masters degree. The topic for her thesis was based on youth suicide in Ngāti Kahungunu, from a Māori world view. She graduated with her master's degree at 18.

Rahina is currently studying toward a doctorate with Te Whare Wānanga o Awanuiarangi, a decision she says she made because she wanted to stay within a Māori learning institution.

You will find Rahina behind the mic at Te Reo Irirangi O Ngāti Kahungunu, where she hosts a number of radio shows including Paepae Kōrero where informal and formal discussions take place similar to that on the marae.

The show creates opportunities for Rahina to bring awareness of her findings to our community, gain further understanding on her topic and, of course, she thrives in a Māori work environment where she speaks in te reo every day.

Rahina is grateful for assistance she received from Te Taiwhenua o Heretaunga, which she says helped so much with travel, accommodation, books and resources. We wish Rahina the best as she continues on her mātauranga journey.



## **Glossary**

### ***Mātauranga Māori***

*A Māori way of being and engaging in the world, it uses kawa (cultural practices) and tikanga (cultural principles) to critique, examine, analyse and understand the world.*

### ***Kura Kaupapa***

*Total immersion reo Māori primary school*

### ***Wharekura***

*Total immersion reo Māori secondary school*



## Anei Matou We Are

### *Weaving Whānau Wellness*

Te Whare Pora is a weaving wānanga aimed at hapū whanau which involves harvesting, karakia, tikanga harakeke and storytelling.

Te Whare Pora is a safe space that provides whānau with opportunities to link with other community members while experiencing pathways towards wellness through weaving and whanaungatanga.

The wānanga aims to not only teach tikanga around harakeke but encourages safe sleeping practices with pēpi.

## Ngā Tikanga Our Customs

To find out more about Te Whare Pora, go to **ttoh.iwi.nz** or phone **0800 TAIWHENUA**

*Below: Hapū mama Jordan Bartlett  
and Angel Tautuhi start out their weaving journey  
at Shop 16, Flaxmere Village.*



## **Anei Matou** *We Are*

### ***Our Commitment to Community Kāinga***

Connected, healthy and secure communities remain the focus of our core community strategy. We have an obligation to foster and contribute to stronger, vibrant whānau and communities. This year saw the completion of our show home and two whare for whānau to move into.

The Minister for Māori Development and Associate Minister

## **Te Pae Tawhiti** *Our Future*

of Housing, Hon Nanaia Mahuta, congratulated those behind Waingākau, on building an inter-generational community that will act as a natural support system for whānau as we provide much-needed housing in the area.

For more information, go to **[waingakau.co.nz](http://waingakau.co.nz)**



*Above: Waingākau Village is starting to take shape in Flaxmere West*



*Above: **Ko te amokura ki mua***

*Kaikarakia James Graham, Cr Bayden Barber, JB Heperi-Smith and Jerry Hapuku lead the karakia, flanked by the community to bless the first three completed homes in Waingākau Village.*



## **Anei Matou** *We Are*

## **Noho haepapa** *Responsive*

**Nāku te rourou nāu te rourou ka ora ai te iwi**  
*With your basket and my basket, we will sustain everyone*



*Above: An easy-to-follow drive-through system allowed us to continue to deliver important Hauora services to whānau (while maintaining physical distancing.).*

### ***We're open for business***

When Aotearoa went into lockdown due to the Covid-19 pandemic, Te Taiwhenua o Heretaunga's first priority was the safety of our staff. Once we achieved this, we had to look at different ways of continuing to do what we do while ensuring the safety of staff, whānau and our community.

*Right: Tamzyn Skipper was able to bring daughter Jodeci to our offices to receive Tamariki Ora/Well Child checks and immunisations. With correct PPE and well-trained staff we were open for business throughout lockdown.*

*Below: Taiwhenua Pharmacy offered call and collect prescriptions for whānau.*





## Flu vaccinations numbers up over lockdown



*Above: Taranaki Kapene Hokianga and Kathleen Hokianga made the most of the lovely lockdown day and walked down from Camberley for their flu injections. In some cases where our kaumātua were not well enough for drive-through vaccinations, our mobile nurses went to their whare to give flu injections.*

As a kaupapa Māori hauora provider, equity and access to Hauora is important to us. We were delighted to receive this update about the delivery of flu vaccinations to Māori over 65 and hapū mama in our rohe through lockdown to August.

*"I am just wanting to update you on the superb mahi you have all delivered over the last 6 months for Māori over 65, and to our hapū mama who have also been well supported in opportunities to access vaccination for influenza.*

*We have hit 77% for Māori over 65 years, and for Pacific we are now at 65%. Ka rawe !!"*

Manage My Health is a portal that whānau can use from a mobile device to access and maintain medical records as well as book appointments, request repeat prescriptions and view lab results. During lockdown a large number of our whānau used this app as another way of keeping in touch with us. To find out more call **0800 TAIWHENUA**



## *Ka mate kāinga tahi, ka ora kāinga rua*

As plan A fails, switch to plan B. Staff who could not carry out their usual work during lockdown were redeployed to pack or deliver hygiene packs and kai parcels to whānau. Packing hygiene packs was made possible thanks to the generosity of the local chapel, Church of Jesus Christ of Latter Days Saints in Flaxmere who offered their building as a packing site.

*Below: More than 1200 households received kai parcels during lockdown. Hinearangi Russell, Theresa Cotter and Kym Baker (pictured) worked with humility, packing food parcels to be delivered to whānau pounamu. The foodbank was supported by Civil Defence and Tihei Mauri Ora.*



## *Tihei Mauri Ora!*

*Above: The TMO team co-ordinated the community champs and bulk kai and firewood donations from local suppliers for the foodbank. Henry Heke, Talalelei Taufale and Paul Faleono are pictured offloading a bulk delivery to go out to whānau pounamu.*



## *Covid testing goes rural*

As testing was being encouraged, we took up the opportunity to take a mobile testing team to our rural communities. As well as the testing centre on our premises, we took pop-up testing teams to marae stretching from Bridge Pā to Pōrangahau and out to Waimārama. Plenty of whānau wandered down to their marae to get tested, collect hygiene packs or to simply come for a walk to say hello.

### COVID-19 update

Community-Based  
Assessment Centre  
(CBAC) information



*Above: The Barber whānau made the hikoi down to Waimārama Marae to tautoko our staff and collect a hygiene pack for their home.*



*Left: Nurses Oriwia Solomon and Lee-Ora Lusi complete the process of setting up a 'clean and dirty' area for testing at the mobile drive-through. Infection control measures were paramount, and the testing teams worked methodically carrying out tests.*



## Community come to the rescue with scrubs

A public call for help from Health Hawke's Bay had many people in our community sewing scrubs for all medical staff in Hawke's Bay during lockdown.

*Below: GP Peter McGeoch, whānau manaaki Trey Ferguson, Nurse Roger Parr and Mobile CBAC co-ordinator Rachel Pere prepare for whānau from Ōmāhu to arrive for testing.*



*Above: Nurses Davina Te Ngahue, Harata Kenny and Kacy Christy show off their new scrubs*





### *The Engine Room*

*Back row: Jen Hatton, Alexandra Bartlett, Yvonne Waihua, Jacqueline Hard, Kara Edwards, Diana MacDonald.*

*Middle row: Julie Wake, Catherine Sheridan, Annette Harris, Exham Wichman, Erika Hunt, Marnie Raihania, Julia Ebbett.*

*Front row: Hafizah Marinus, Waylyn Tahuri-Whaipakanga, George Reedy, Lisa Whakataka, Serena Hakiwai*

### *The TToH Engine Room during lockdown*

Meet the TToH CIMS (Co-ordinated Incident Management) team who worked together to respond to the needs of Te Taiwhenua o Heretaunga, whānau and the wider community during lockdown.

Gathering relevant and up-to-date information was important to enable CIMS to offer direction to staff while assisting whānau and our community.





### *On the creative waka*

*Aaron Huata, took away the first prize at our Māori Economic Summit for his business Waka Huata Creative. Aaron will be tapping into his creative side and bringing some of his learnings from abroad home as his venture involves immersive theatre, contemporary dance, opera, art installations and brand activations. Karawhiua Aaron!*





### *Digging into our past*

*Science Wānanga student Maui Kemp of Hastings Boys' High School examines some of the findings in the temporary lab set-up at the Doc Hutt from the archaeological dig at Te Kauae a Maui (Cape Kidnappers)*

## Anei Matou *We Are*

## Auahatanga *Innovative*



### *Ngā Taniwha Hikuroa! Dragon's Den*

*Above: Our Taniwha Chrissie Hape, George Reedy, Lee Grace and Ana Apatu offer advice and positive feedback to Māori Small Enterprise owners who presented their business plans.*

Economic prosperity is another one of Te Taiwhenua o Heretaunga's long-term strategic objectives. The focus on prosperity encourages whānau to look beyond immediate horizons to an enhanced and prosperous future.

Our Māori Economic Summit sponsored by the Whānau Ora Commissioning Agency went ahead as an online event due to Covid-19 restrictions with five local Māori Enterprises

presenting their business plan to our 'Taniwha Hikuroa' in a Dragon's Den-style format.

Some of the presenters had participated in our KETE programme which offers workshops to develop Māori businesses and supports whānau to achieve economic aspirations. For more information on our KETE programme, call **0800 TAIWHENUA**.



## Anei Matou We Are

Oranga is another one of Te Taiwhenua's strategic objectives. This encompasses all of our core health services. It also recognises the wellbeing of whānau, communities and the environment, and the value of healthy whānau relationships.

This year has tested many of us. While some have shown resilience, others have understood that there is strength in reaching out. Across our organisation we work towards bringing oranga to our community through our values and manaakitanga.

*Right: Roopu Kaitautoko IronMāori - Lana Bartlett, Julie Henare, Ariez, Miah-Jay and Griffin (Lana's moko) supported IronMāori by maintaining the halfway water station all day.*



***Kia Kaha Team Whakamana! Hundy Run 2020 done and dusted***

*Above: Te Taiwhenua o Heretaunga supported the HB Hundy Run 2020 with three teams entered into the relay that supports mental health in the emergency services for first responders to suicide.*





Above: Professor Richard Walter points to midden circa 1400AD at Te Kauae a Māui (Cape Kidnappers) during the annual TToH-Otago University Science Wānanga for rangatahi in February this year. The annual science wānanga, facilitated by TToH's community development team, Te Manaaki Taiao, under the guidance of Te Kaihautū Marei Apatu, encourages rangatahi to consider careers in sciences.

## Poems of Recovery

TToH addictions practitioner Valentina Teclici says that working together toward a common purpose of creating a poetry booklet was a great experience for the men and counsellors. This creative process helped the participants to explore themselves and find a different way to understand themselves, believe in themselves, empower themselves, support each other, and heal. Here is just one example of one participant's writing:



Above: Front cover of **Poems of Recovery** booklet, the second initiative implemented by participants attending a three-month Drug Treatment Programme in a therapeutic community of Hawke's Bay Regional Prison.

### **I LOVE MYSELF WHEN**

*I love myself when I am connected  
with my Maori culture,  
I am doing something kind or  
good for someone else.  
I have achieved a goal I had  
set for myself,  
I am taking care of  
my Whare Tapa Wha.  
I can maintain good hygiene,  
I have good and regular sleep.  
My words and actions reflect  
my values and beliefs.  
I am being Tika, Pono and  
Aroha with myself and with those  
around me.*



## **Anei Matou We Are**

Community development is Te Taiwhenua o Heretaunga's strategic objective to uplift Heretaunga whānau, to build strong whanau and vibrant communities. We aim to understand the needs of whānau and hapū by staying connected through consultation. In this way we will work

## **Whanake Community Development**

toward being the preferred supplier to Māori for community care and support, and through effective collaboration we will establish education and training to promote and support whānau.

**Mahi Māori: mā Māori, mō Māori, ki a Māori**  
*Driving and celebrating our own story*

### ***Marae aspirations to be realised***

21 marae across Heretaunga and Ahuriri are set to realise the dreams for their marae with \$6 million approved funding through the PGF growth fund for the renovation and refurbishment of marae.

The fund was established to identify a pipeline of shovel-ready projects to support the economy during Covid-19

rebuild. The fund will help to create employment opportunities, increase skills and renovate Marae by covering the costs of labour and construction of jobs such as grounds and landscape works, building repairs including electrical wiring, plumbing and painting.



**Te Tū Marae ki Te Matau a Māui**

*Those who helped with the application and mokopuna who will reap the benefits in years to come.*

*Above, clockwise from back left: Andrea Rakete, Taonui Ormsby, Matthew Bennett, Monique Heke (TPK), Rose Smith (HDC), George Reedy, Tania Eden, Bevan Taylor, Pianika Ormsby, Toni Ormsby, Pania Rakete and Rose White..*





*Above: George Reedy at Waingākau Village where infrastructure works have begun on adjoining Hastings District Council property.*

## ***Inter-agency approach brings infrastructure funding***

Waingākau Village was allocated \$2.5m to fund infrastructure and roads through the Provincial Growth Fund which saw \$16m released to the region. The success in securing this funding was the result of collaboration with all organisations involved, including Te Puni Kōkiri, Ministry of Housing and Urban Development, MBIE and Hastings District Council.

## ***Ngā Pou Mataara Hau: Tukituki Mauri monitoring framework***

An agreement between Hawke's Bay Regional Council, Ngāti Kahungunu Iwi Incorporated and Te Taiwhenua o Heretaunga (Te Manaaki Taiao) to progress the development of a mauri monitoring framework for Tukituki Awa led to wānanga being held at marae that hold mana over different parts of the Tukituki catchment.

The Hine-raumati Wānanga held earlier this year took the group out to Ngā Whākatātara to examine the area, take notes, sample the water quality and recall childhood memories.



*Above: Shade Smith and Joe Te Huia use a clarity tube to check the clarity of the water from Tukituki Awa.*





*Left: Waylyn Tahuri-Whaipakanga, George Reedy and Commissioner of Police, Andrew Coster who visited TToH to discuss the positive outcomes that are coming out of Ngāti Kahungunu Te Pae Oranga, Iwi/Community Panel which was launched in 2018*



*Left: Dr Kiriana Bird and Julie Wake presenting core concepts of Ngākau Aotea to staff. The implementation of Ngākau Aotea is another strategic objective for TToH's organisational development, where what we do and how we do it is led by and responsive to the aspirations and priorities of whānau.*



*Left: Books written in te reo were donated to Te Taiwhenua o Heretaunga by Ministry of Education to deliver to whānau wanting to learn and speak te reo at home.*

## **Anei Matou** *We Are*

## **Taonga tuku iho** *Our Heritage*

Celebrating **35** years of working with whānau  
**1985 - 2020**

Te Taiwhenua o Heretaunga has come a long way, supported thousands of whānau and employed hundreds of staff in its 35 years.

From humble beginnings starting in a back shed in Flaxmere

to canny investments that led to the purchase of its current site in Camberley, Te Taiwhenua o Heretaunga is now ready to lead the way through its exciting new phase – Ngākau Aotea.



*Above: Te Taiwhenua o Heretaunga's first employee since 1991 Marei Apatu with CEO George Reedy.*



## Anei Matou *We Are*

## Ngā Uaratanga *Our Values*

### *Te Taiwhenua o Heretaunga noho marae 2020*

Each year, all TToH staff attend noho marae to demonstrate how, as a workplace, we truly live our values. Through activities and wānanga, and the much loved po whakangahau (entertainment evening) we come together to feel a sense of

kinship with our peers. Whakawhanaungatanga (relationship building) is created through our shared experiences working in the community which fills us with a sense of belonging.



*Our TToH Whānau*

*Above: TToH staff gather en masse at their noho marae ki Houngarea Marae, Pakipaki, February 2020*



<https://youtu.be/exIjYUwYJGU>

## Anei Matou We Are

## Ngā Whakatutukitanga Our Achievements

### *Hauora staff achievements enable access to healthcare for whānau*

Congratulations go to the achievements of our nurse graduates who like many others missed out on the formal capping ceremony this year due to lockdown restrictions. The nurse prescribers will now be able to free up GPs to

attend to higher-needs patients with the ability to prescribe medications for conditions including asthma, anxiety, heart failure, gout, and common skin conditions and infections.

*Right: From left to right:  
Vanessa Patea-Watkins,  
Registered Nurse; Harata Kenny  
Post Graduate, Certificate in  
Health Science;  
Sonia Pedersen, Nurse Prescriber;  
Luana Kihi-Apuwai,  
Registered Nurse;  
Davina Te Ngahue,  
Nurse Prescriber;  
Roger Parr, Nurse Prescriber;  
(inset) Mary-ann DeLaHaye,  
Nurse Prescriber.*



Lee-Ora Lusi recently certified as a Nurse Practitioner, and is working along our Hauora Team.

Nurse Practitioners are highly skilled autonomous health practitioners who have advanced education, combining advanced nursing knowledge and skills with diagnostic reasoning and therapeutic knowledge.

Lee-Ora has a background in Midwifery and Long Term Conditions, she came to Te Taiwhenua o Heretaunga last year to complete the final requirements of her Nurse Practitioner Portfolio, which required support from a GP.

Her scope is working with patients across the lifespan and she looks forward to alleviating GP pressure in the Hauora by being able to help with more complex patients.

These nurses are a credit to our Hauora Heretaunga medical centre and an example of how determination helps to achieve goals while taking on heavy work and study loads.

All nurses would agree that it wouldn't have been possible without the dedicated supervision and support of doctors and other nurses within the practice who have assisted along the way.

*Right: Dr Kiriana Bird, Jason  
Lusi, Lee-Ora Lusi, Helen Topia,  
Monique Tini, Harata Kenny and  
Julia Ebbett*





## *35 Years on the job as an attendance officer*

Paul Drower, who celebrated his 35th anniversary as a school attendance officer, looks back on his career to find that his approach to non-enrolled and unjustified absence cases is just as relevant now as it was three decades ago.

Paul supports young people and their extended whānau by building a rapport and gaining trust to assist them back into education. Paul believes that every young person has a right to education, be it mainstream or otherwise, but 35 years on he still has the drive to happily help young people find the education pathway that fits their unique needs.



*Above: Paul still has his marbles!*

## *Te Poutama Tautoko trio takes education higher*

Te Poutama Tautoko is about our kaimahi giving whaiora a hand-up and helping them into a space where they can reach optimum wellness independently. These ladies are on their own poutama towards academic achievement and are a shining example to their peers and whaiora alike.

Cassidy and Whakiao both completed their Te Taketake Diploma in Applied Addictions Counselling Level 7. Cassidy has now moved on to another poutama and is studying forensic psychology at Massey University with the hope to work in the forensics department for corrections in the future.

Reeana gained a diploma in addiction which she completed through EIT and is now in her last year of her Level 7 diploma with an aim to be fully registered by the end of 2021. Reeana was also selected to deliver the prestigious valedictorian speech at graduation for her class, which unfortunately didn't come to fruition due to lockdown.



*Above: Reeana Collier, Cassidy Kemp and Whakiao Taurima*

## *Highly commended for putting health, safety and wellbeing first in the workplace*

We are proud to have received the Highly Commended award in the Supreme Award category for our ongoing and highly prioritised emphasis around health, safety and wellness in the workplace.

The annual awards initiative is powered by Safe365 who encourage businesses to increase awareness, shift mindsets and change behaviour to embrace health, safety and wellbeing at work.

The TToH Wellness Committee, sponsored by CEO George Reedy, works hard to keep wellness through whare tapa wha and other concepts front-of-mind for staff with engaging and challenging activities each week. The committee was met with challenges during lockdown but overcame these with tik-tok challenges, working from home photo contests and lockdown exercise routines.



*Above: Julie Ferguson, Marnie Raihanian and Erika Hunt represented TToH at the Safe365 Awards*

## *Suicide Prevention Graduates*

Te Taiwhenua o Heretaunga staff (from left) Gayle Te Whaiti, Bridget Graves and Patricia 'Ofa share the moment with fellow student Sharnita Raheke after graduating with Certificates in Public Health and Promotion (Level 5) Suicide Intervention and Prevention from Te Pū Wānanga o Anamata. Bridget also received a Student Excellence Award.



**Te Haaro o Te Kaahu ki Tuawhakarere**  
*The Hawk Sees Beyond the Horizon to Our Future*  
**Trustees for the three years 2019 - 2021**

Te Taiwhenua o Heretaunga's governance is carried out by a Board of Trustees, Te Haaro.  
 The board determines the strategic direction of TToH and is responsible for ensuring it is compliant with all legal and statutory requirements. The 15 trustees are elected by 14 Heretaunga marae.



**Mike Paku**  
*(Chair)*



**Christine Hilton**  
*(Deputy Chair)*



**Waiora Rogers**  
*Waipatu*  
Heretaunga Representative on the  
Board of Ngāti Kahungunu Iwi Inc



**Heeni Carlson**  
*Houngarea*



**Leah Hapuku-Annan**  
*Kahurānaki*



**Donna Keefe**  
*Mihiroa*



**Monica Kendrick**  
*Rūnanga*



**Kararaina Kire**  
*Te Aranga*



**Ripeka Kireka**  
*Matahiwi*



**Moana-Lee Mackey**  
*Omāhu*



**Amo Puha**  
*Te Āwhina*



**Bridget Paku**  
*Ruahāpia*



**Aberielle Robin**  
*Mangaroa*



**Christine Tamati**  
*Korongatā*



**Horiana Williams**  
*Waimārama*





*Above: Trustees gather for a hui at TToH. From left, Moana Lee-Mackey, Ripeka Kireka, Donna Keefe, Horiana Williams, Bridget Paku, Waiora Rogers, Monica Kendrick, Mike Paku (Board Chair), Amo Puha, Leah Hapuku-Annan, Abe Robin, Charmain Blom (intern) and Christine Tamati.*

*Absent are: Trustees Christine Hilton, (Deputy Chair), Kararaina Kire and Heeni Carlson.*

## Executive Management Team

Te Taiwhenua o Heretaunga's Executive Management Team are responsible for the operational side of the organisation. Their leadership ensures all TToH's contractual obligations are fulfilled, and that the organisation runs smoothly, safely and efficiently.



**George Reedy**  
*Kaiwhakahaere Matua*  
Chief Executive Officer



**Marei Apatu**  
*Te Kaihautū*



**Karanema Bartlett**  
*Pou Tikanga*  
Cultural Adviser



**Waylyn Tahuri-Whaipakanga**  
Chief Operating Officer



**Ry Stinton**  
*General Manager Housing*  
Waingākau Housing Development Ltd



**Andre LeGeyt**  
*General Manager Business Growth and Design*



**Julia Ebbett**  
*GM Medical and Dental*



**Catherine Sheridan**  
Chief Financial Officer  
General Manager Corporate Services



**Julie Wake**  
*People and Performance Manager*



**Dr Kiri Bird**  
*Medical Director*



# Mauri Ora ki te Mana Māori

*Strong Whānau, Vibrant Communities*

## New Website Keeps Everyone in Touch

Whānau living anywhere in the world can now keep up with what's going on at home by checking in at [marewaakainga.com](http://marewaakainga.com).

This is a new website developed by Te Taiwhenua o Heretaunga in partnership with our marae across Heretaunga. Each marae manages its own page.



Houngarea



Kahurānaki



Korongatā



Mangaroa



Matahiwi



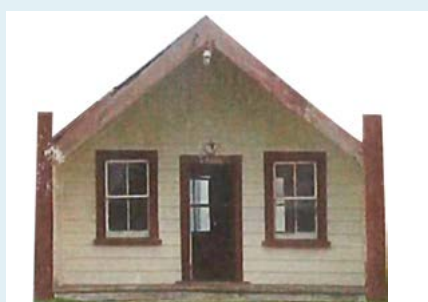
Mihiroa



Ōmāhu



Ruahāpia



Rūnanga



Taraia



Te Aranga



Te Āwhina



Waimārama



Waipatu



## Staying Safe at Work

Te Taiwhenua o Heretaunga takes its health and safety responsibilities very seriously. Our Health and Safety Audit Committee includes the expertise of three independent advisers and three TToH Trustees. The committee monitors a framework of critical risks and mitigations to ensure TToH is a safe and healthy workforce.



*Health and Safety Audit Committee members are, back row from left: Trustee Leah Hapuku-Annan, Franz Assenmacher from Site Safe and Trustee Waiora Rogers.*

*Front row: Trustee Monica Kendrick, Adviser Robyn Ross and John Paterson from ACC.*

*Absent: Ripeka Kireka*

## Managing Risk, Ensuring Quality

The TToH Audit and Risk Committee ensures the organisation's financial and other affairs are conducted in accordance with all legal and professional requirements.



*Audit and Risk Committee members are:*

*From left, Rangimoeroa Waikari-Panapa, Donna Keefe, Bridget Paku and Abrielle Robin*

*Absent: Tom Manaena (Chairperson) and Joanne Teaukura*

## Financial Summary

During the financial year 1 July 2019 to 30 June 2020, Te Taiwhenua o Heretaunga recorded revenue of \$28.0m and a net surplus of \$1.3m.

An unqualified audit opinion was issued for the year ended 30 June 2020.

### Revenues

During the current year revenue increased from \$24.1m to \$28.0m. We recorded a 16.1% increase in revenue of \$3.8m in the 12 months to 30 June 2020. Several things have contributed to this uplift in revenue i.e. the sale of houses, variations in several existing contracts, the on-boarding of new contracts, and the delivery of essential Covid-19 community services.

### Net Profits

The overall result is a surplus of \$1.3m. This is the fourth consecutive year where a surplus has been recorded. TToH continues to strive to balance our finances in a challenging financial environment. COVID-19 lock-down saw the delivery of several key essential services in the community and contributed to the closure of two services. The contractual revenue increase is reflected in ongoing additional costs, to deliver the services to our whānau and community we serve. TToH receives few, if any, cost of living increases from existing contracts.

### Asset Base Sheet

TToH is a reliable and solid organisation with a strong balance sheet. At 30 June 2020, TToH had accumulated reserves of \$12.3m.

The organisation continues to have the ability to pay its debts when they fall due, through a managed cash flow.

With a strong balance sheet, the organisation will continue to navigate the challenges and opportunities it encounters in the changing contractual environment in which it operates.

### Financial History

The current assets of TToH have been built up over 35 years through commercial contracts with government agencies and the investment of the Trust's financial surpluses.

The assets have not been derived either directly or indirectly from Treaty Settlement funds.

Legally the assets belong wholly to the Trust and only Te Haaro can use them for the charitable purposes stated in the Trust Deed.

TToH has operated successfully for many years and through informed decision making and careful management.

**Te Taiwhenua O Heretaunga Trust**  
**Summary Consolidated Financial Statements for the Year Ended 30 June 2020**

All figures are in NZ\$ and rounded to the nearest thousand

Consolidated Statement of Comprehensive Revenue and Expense for the year ended 30 June 2020	2020	2019
	\$000's	\$000's
Revenue from Operations	28,024	24,133
Cost of Sales	(1,542)	-
<b>Gross Profit</b>	<b>26,482</b>	<b>24,133</b>
Expenses from Operations	(25,175)	(23,890)
<b>Operating Surplus</b>	<b>1,307</b>	<b>243</b>
Finance Income	48	178
Finance Costs	(19)	(26)
<b>Net Finance Income</b>	<b>29</b>	<b>152</b>
<b>Surplus/Total Comprehensive Revenue and Expense</b>	<b>1,336</b>	<b>395</b>

Consolidated Statement of Changes in Net Assets/Equity for the year ended 30 June 2020		
Balance as at 1 July	11,198	10,938
Total Comprehensive Revenue and Expense	1,336	395
Distributions	(152)	(135)
<b>Balance as at 30 June</b>	<b>12,382</b>	<b>11,198</b>
<b>Comprising:</b>		
Accumulated Revenue and Expense	12,382	11,198
<b>Total Net Assets / Equity</b>	<b>12,382</b>	<b>11,198</b>

Consolidated Statement of Financial Position as at 30 June 2020		
Current Assets	7,594	3,034
Non-Current Assets	10,885	11,900
<b>Total Assets</b>	<b>18,479</b>	<b>14,934</b>
Current Liabilities	5,503	3,123
Non-Current Liabilities	594	613
<b>Total Liabilities</b>	<b>6,097</b>	<b>3,736</b>
<b>Net Assets / Equity</b>	<b>12,382</b>	<b>11,198</b>

Consolidated Cash Flow Statement for the year ended 30 June 2020		
Net Cash Flows from Operating Activities	2,132	1,784
Net Cash Flows to Investing Activities	(535)	(1,206)
Net Cash Flows to Financing Activities	(19)	(800)
<b>Net Decrease in Cash and Cash Equivalents</b>	<b>1,578</b>	<b>(222)</b>
Cash and Cash Equivalents at the Beginning of the Year	689	911
<b>Cash and Cash Equivalents at the End of the Year</b>	<b>2,267</b>	<b>689</b>





## Te Taiwhenua O Heretaunga Trust Summary Consolidated Financial Statements for the Year Ended 30 June 2020

All figures are in NZ\$ and rounded to the nearest thousand

These summary consolidated financial statements have been extracted from the full consolidated financial statements and prepared in compliance with PBE FRS 43 Summary Financial Statements. They comply with Public Benefit Entity Standards Reduced Disclosure Regime (PBE Standards RDR) as they relate to summary financial statements. All figures are in NZ\$ and rounded to the nearest \$000's.

The full consolidated financial statements were authorised for issue by the Trustees on 5 November 2020.

The full consolidated financial statements have been prepared in accordance with PBE Standards RDR and they comply in full with those Standards.

The summary consolidated financial statements do not include all the disclosures provided in the full consolidated financial statements and cannot be expected to provide as complete an understanding as provided by the full consolidated financial statements.

The full consolidated financial statements have been audited and an unmodified opinion was expressed over all periods presented in these summary consolidated financial statements.

A full set of the audited consolidated financial statements is available from: The Chief Executives Office, PO Box 718, Hastings 4156. Telephone 06 871 5350.

### Auditor's Report

To the Readers of the Summary Consolidated Financial Statements of Te Taiwhenua o Heretaunga Trust.

In our opinion the "Summary Consolidated Financial Statements" have been correctly extracted from, and are consistent with, the current annual financial statements for Te Taiwhenua o Heretaunga Trust.

Our audit of the consolidated financial statements for the year ended 30 June 2020 was completed on 5 November 2020 and our unmodified opinion was expressed as at that date.

For a better understanding of Te Taiwhenua o Heretaunga Trust's financial position and the results for the period, the summary consolidated financial statements should be read in conjunction with the related annual audited consolidated financial statements.

*BDO Central (NI)*

**BDO Central (NI)**

**5 November 2020**

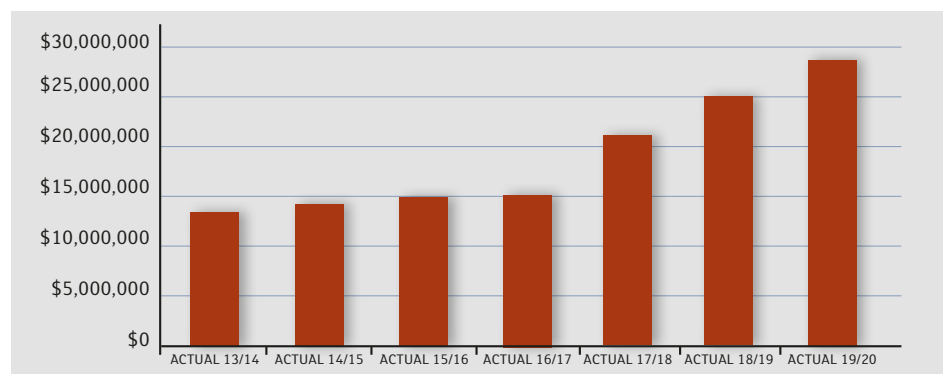
**Napier**

**New Zealand**

## TToH Financial Performance July 2013 – June 2020

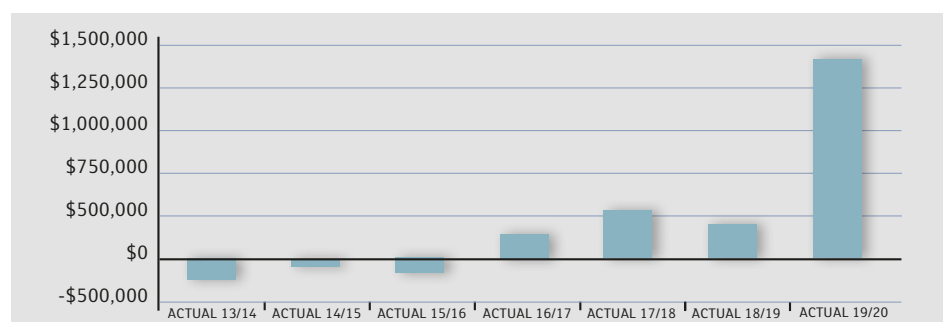
### Revenue

TToH achieved revenues during the current year of \$28.025m



### Overall Profit and Loss

TToH recorded a surplus of \$1.336m for the current year.



# How we can help

Congratulations. You have made an excellent choice in selecting Te Taiwhenua o Heretaunga to work alongside your whānau. We look forward to sharing your journey.

TToH is an award-winning organisation with a proud tradition of success in serving the communities of wider Hawke's Bay for the past 32 years.

Below are just some of the ways we can help whānau.

If you would like to know more about any of these, please contact the friendly and experienced staff in our registration centre, Te Wairatahi.

Phone 0800 TAIWHENUA or 06 871 5350



## Medical and Dental

TToH offers FREE GP visits for all enrolled whānau until they turn 25. After that, it's only \$16. Our medical and dental centre, Hauora Heretaunga, is at our Orchard Rd campus. Hauora staff work in integrated teams of GPs, nurses and support workers.

Whānau wanting to see a GP at short notice can phone Hauora and ask for a GP callback, to arrange efficient and effective care.

## Wellbeing

A comprehensive package of clinical and community-based care, including residential options.

- **Te Puawaitanga day programmes:** To provide tangata whaiora with a wide range of activities to assist them in regaining independence, overcome social isolation and improve their life skills.  
*Criteria: Diagnosed mental illness – hospital, provider or self-referred.*
- **Waiorua:** Short-stay respite care for those needing time out to rest and re-focus.  
*Criteria: Hospital referred only*
- **Ararau Residential:** Safe and comfortable accommodation within a home-like setting, enabling tangata whaiora to live within the community with which they identify.  
*Criteria: Hospital-referred only, and pre-assessed by NASC.*
- **Rangatahi/Youth and Whānau counselling:** For issues such as grief, separation, family violence and relationship difficulties
- **Multisystemic Therapy:** A programme that addresses serious anti-social behaviours in young people

aged 10 -17, involving multiple agencies in giving families the skills to deal with these.

*Criteria: Community referrals can be made.*

- **Community addiction support:** Te Poutama Tautoko offers counselling and other support to those with alcohol and drug addictions.

*Criteria: Self-referrals accepted*

## Community Health

- **Mobile Nurses and Health Educators:** Nursing, health promotion, education and advice for the whole whānau.
- **Well Child /Tamariki Ora:** Our award-winning, home-based care for babies and tamariki from birth to five years. Milestone health checks, follow-up care, in-home immunisations and information for whānau about raising healthy kids.
- **School Nursing:** TToH nurses based at Peterhead, Irongate and Flaxmere schools offer personal healthcare for tamariki in addition to health promotion and advice.
- **On Track:** A range of options to help whānau of all ages get their lives on track.
  - Health checks
  - Learn to cook cheap, healthy kai
  - Manage your money
  - Get fit and healthy
  - Set and achieve your goals
  - Enjoy good health
  - Build your strength and wellbeing
  - Get where you want to be
  - Find your marae



- **Kaumātua Ora:** A programme designed specifically for our senior citizens, offering health checks and monitoring, exercise, outings and social events.
- **Supreme Home Care:** Available to those who need high-quality personal, home or palliative care in their own homes, long or short-term.  
*Criteria: Referral from a doctor is needed.*

## Whānau/Families

- **Family Start:** Identifies families in need of support around the time of their child's birth and provides assistance when social or other circumstances put at risk the health, welfare and education of children.  
*Criteria:*
  - + *Mother at least three months pregnant or have a child younger than 12 months.*
  - + *You live within the Hastings area.*
  - + *You can self-refer or be referred by anyone working with children or concerned about the wellbeing of a child.*
- **Te Whare Ahurutanga:** A purpose-built home for up to 11 kaumātua who are still capable of independent living but would benefit from the supports of shared living. Each resident has a private bedroom and en suite bathroom.
- **Te Whare Karamu:** An acclaimed residential experience for young parents facing extreme hardship and requiring a stable whānau environment in which to learn to be a confident, capable and independent parent.
- **Te Mātātaki:** Te Mātātaki is a multi-skilled team of navigators who help whānau to access the particular types of care and support they need. Whānau wanting to talk to a member of the Mātātaki can come to TToH and ask for them, or phone 0800 TAIWHENUA to make an appointment.
- **Whānau Ora:** Whānau Ora is a culturally-based, and whānau-centred approach to wellbeing focused on whānau (family group) as a whole, as the decision-makers who determine their goals and aspirations. Whānau interested in learning more can come to TToH and ask for them, or phone 0800 TAIWHENUA to make an appointment.

+ Mother at least three months pregnant or have a child younger than 12 months.

+ You live within the Hastings area.

+ You can self-refer or be referred by anyone working with children or concerned about the wellbeing of a child

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## Whanake Te Kura

## Te Whare Pora

Te Whare Pora is a safe space with tikanga and kawa values that will provide whānau with opportunities to link with other community members while experiencing pathways towards wellness through weaving and whanaungatanga.

*Criteria: Self-referrals accepted*

## Youth

- NEET, YP and YPP services for:
  - + Rangatahi aged 16-17 who are not in education, employment or training and have no source of income or family support (NEET)
  - + Rangatahi aged 16-17 who cannot live with whānau or a guardian (Youth Payment)
  - + Rangatahi aged 16-18 who have a dependent child or children, and are the partner of a specified beneficiary (Young Parent Payment)

## Education

- **Poipoia Te Mokopuna:** A programme to help whānau prepare their pēpi and tamariki for pre-school education.

If you need help, or you'd like more information about any of these, you can:

Please note:

You can join us on Facebook



[www.facebook.com/Te-Taiwhenua-o-Heretaunga](http://www.facebook.com/Te-Taiwhenua-o-Heretaunga)

Website: [ttoh.iwi.nz](http://ttoh.iwi.nz)



Te Taiwhenua o  
**HERETAUNGA**

Celebrating **35** years of working with whānau



821 Orchard Road, Hastings | 06 871 5350 | [Taiwhenua.heretaunga@ttoh.iwi.nz](mailto:Taiwhenua.heretaunga@ttoh.iwi.nz)  
**ttoh.iwi.nz**