

ESSENTIAL INFORMATION







CALL
1111

FIRE, AMBULANCE, POLICE

Call 105 for Police non-emergencies - for more information visit: 105.police.govt.nz



WHANGANUI DISTRICT COUNCIL

101 Guyton Street, Whanganui 4500 Monday to Friday, 8.00am-5.00pm

- www.whanganui.govt.nz
- www.facebook.com/ whanganuidistrictcouncil
- @ whanganuidc
- **y** @WhanganuiDC



InfoNOW

InfoNOW is a free service providing information to newcomers in 17 languages – for more information visit: www.infonow.nz



WHANGANUI i-SITE VISITOR INFORMATION CENTRE

31 Taupō Quay, Whanganui 4500 Monday to Friday, 9.00am-5.00pm Saturday-Sunday, 9.00am-4.00pm

- **©** 0800 926 426
- www.visitwhanganui.nz
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CITIZENS ADVICE BUREAU WHANGANUI

Free and confidential advice for all 120 Guyton Street, Whanganui 4500 Monday to Friday, 9.30am-3.30pm (06) 345 0844

LOCAL RADIO STATIONS

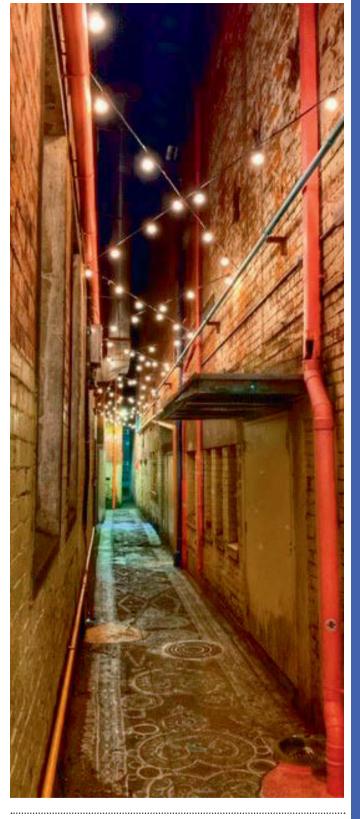
The Hits - 89.6FM
Brian FM Whanganui - 91.2FM
ReelWorld Radio Whanganui - 92FM
More FM - 92.8FM
The Sound - 94.4FM

Awa FM - 100FM The Rock - 95.2FM Magic - 96FM Roxy Radio - 106.7FM Radio Rhema - 594AM

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Special interest



COVER IMAGE: Whanganui's Ridgway Street won Best Street and Whanganui won the Most Beautiful City in the Keep New Zealand Beautiful Awards announced in October 2019. Photo: Joe Salmon

56-57



aere mai ki Whanganui.
Whanganui prides itself on giving newcomers a warm welcome. If you are reading this you may be thinking of moving to Whanganui or have already made the choice. You'll find an immediate sense of connection and real New Zealand authenticity here.

We're a small city with more amenities than most. Great shopping, supermarkets, an excellent hospital, availability of ultrafast broadband, wonderful schools and brilliant events are easily accessed and enjoyed.

We have plenty to offer everyone including parks and reserves, cycleways and walkways and an abundance of creativity and heritage.

The latest Census data shows that the district's population is growing. People who have moved here often tell me how easy they've found it to relocate and become part of our community.

We're pleased to be a participating council in the Welcoming Communities programme and have developed a Welcoming Communities Plan in partnership with our community.

This will ensure all newcomers to Whanganui have a sense of belonging, enabling them to thrive in and contribute to the Whanganui community.

Our new arrivals enrich our community with new perspectives and culture. I appreciate this wonderful diversity every time we gather for one of our regular citizenship ceremonies.

There has been a big surge in beautification projects happening in Whanganui over the past year. They range from a street art festival to a scheme that funds heritage enhancement work on our heritage buildings.

In October 2019 we were pleased to win the Most Beautiful City and



Best Street categories in the Keep New Zealand Beautiful Awards. The awards celebrate towns, cities and local heroes who lead the way with outstanding environmental and beautification work. These wins showcase the town centre



regeneration work and sustainability initiatives that are in our community.

In 2019 we also celebrated our first-ever Heritage Month, which also marked some very important anniversaries including the centenaries of the beloved Durie Hill Elevator and the historically and architecturally significant Sarjeant Gallery Te Whare o Rehua Whanganui.

The icing on the cake at the Sarjeant's 100th birthday celebration was the announcement that twelve million dollars will be allocated from the Government's Provincial Growth Fund to assist the redevelopment of the gallery. This support demonstrates confidence in Whanganui's future, in the Sarjeant Gallery and in the role of the arts in regional economic development.

It's also exciting that Whanganui is becoming an important aviation training centre. In 2019 the New Zealand International Commercial Pilot Academy was awarded a multiyear, multi-million-dollar contract



to train pilots under a cadet pilot programme for India's most successful airline. The partnership will include hundreds of IndiGo Airlines pilot students living and training in Whanganui over the next few years.

As always, there is a lot going on in Whanganui and a lot planned

for the future. We are in an exciting place at the moment and it gives me great pleasure to welcome you to Whanganui.

Ngā mihi nui.

Hamish McDouall

Whanganui Mayor



Whanganui District Council

hanganui's district boundaries fall across the ancestral boundaries of Tamaupoko and Tupoho on the Whanganui River, the South Taranaki iwi Ngā Rauru Kītahi and Ngāti Apa of Rangitikei. Customs, tikanga (protocol) and values including manaakitanga (hospitality) and kaitiakitanga (guardianship) emphasise the affinity of Māori with their ancestral landscapes and culture.

A Welcoming Community – Diversity is an important part of Whanganui's character and newcomers from around the world find a warm welcome here. In keeping with our famous hospitality, Whanganui is one of New Zealand's first accredited Welcoming Communities. Helping newcomers to feel they belong in Whanganui means they can more readily participate in and contribute to our community.

A Safe Community - Safer Whanganui is a communityled collaboration that provides leadership and direction, with everyone working in partnership to create a safer community for all. The Safer Whanganui Strategy covers all people, all ages and all ethnicities living, visiting or passing through our district. This strategy has been developed by the Safer Whanganui steering group. We want a community that is an attractive place to live in, work and visit, where people can go about their daily activities in an environment without fear or risk of harm and injury.

Positive Ageing - Whanganui District Council is committed to promoting positive attitudes to ageing in Whanganui so that older adults are at the heart of our community and are able to be as informed, active, healthy and independent as possible. In 2019 an Age-Friendly Plan was developed for Whanganui. Actions in the plan are based on the eight essential criteria of an age-friendly community. This plan aims to build on this, continuing with the great work, enhancing where needed and looking for new initiatives to fill the gaps.

Sister Cities - Our Sister Cities programme provides us with a platform to develop international friendships, leading to a mutually beneficial exchange of ideas and the development of social, cultural, economic and educational opportunities. Whanganui and Nagaizumi-cho in Japan became sister cities in 1988. There are now strong social, cultural, sporting and educational links between the two cities. The sister city relationship with Toowoomba in Australia was forged 37 years ago and there are regular visits between the two cities. In February 2019, Mayor Hamish McDouall travelled to Lijiang in China to formally sign an agreement for a strategic relationship between Lijiang and Whanganui. Formalising this relationship is the first step in a commitment to identify and develop mutually beneficial economic, cultural and social outcomes.

Having Your Say in Our Community
Understanding the views, needs
and interests of our community
is important to the Council as it
enables us to ensure that what
we are working on is aligned with
what you – our community – wants.
We welcome engagements with
all members of the community,
and provide a range of ways that

you can share your views with us. These include all the channels you'd expect such as by email or phone as well as through our website and Facebook page.

Our District, Your Say is an online community panel where we send information about Council activities, surveys and engagement opportunities to you via email. We want to hear from residents, ratepayers, business owners, workers, students and volunteers – anyone who is part of our community. There are two requirements for membership to Our District, Your Say.

You need to:

- be a resident, ratepayer, business owner, worker, student or volunteer in Whanganui
- be happy for us to send information to you by email about Council activities and engagement opportunities.
- Recently we've engaged with the Our District, Your Say panel on topics like:
 - the Councils' Housing Strategy
 - climate change
 - a fireworks survey
 - · a speed limits review

For more information and to learn how to become a member, visit: www.whanganui.govt.nz/our-district/ have-your-say

We continually look into ways we can increase our community engagement and responsiveness. If you have any ideas that you think would help us to do this, please call us on 06 349 0001 or share your ideas with us by emailing yourcouncil@whanganui. govt.nz



Whanganui District Council and Councillors

Mayor	Phone		Email
Hamish McDouall	027 407 6516	hamish.mcdouall @whanganui.govt.nz	
Deputy Mayor			
Jenny Duncan	021 669 847	jenny.duncan @whanganui.govt.nz	
Councillors			
Charlie Anderson	027 672 1400	charlie.anderson @whanganui.govt.nz	
Philippa Baker-Hogan	027 272 7953	philippa.baker-hogan @whanganui.govt.nz	
James Barron	027 220 0552	james.barron @whanganui.govt.nz	
Josh Chandulal-Mackay	027 548 4999	josh.chandulal-mackay @whanganui.govt.nz	,
Helen Craig	021 103 0737	helen.craig @whanganui.govt.nz	
Brent Crossan	027 215 1785	brent.crossan @whanganui.govt.nz	
Kate Joblin	027 683 6471	kate.joblin @whanganui.govt.nz	
Hadleigh Reid	027 687 7307	hadleigh.reid @whanganui.govt.nz	
Alan Taylor	027 348 9684	alan.taylor @whanganui.govt.nz	
Rob Vinsen	021 766 781	rob.vinsen @whanganui.govt.nz	
Graeme Young	027 444 4740	graeme.young @whanganui.govt.nz	

WHANGANUI RURAL COMMUNITY BOARD								
Chair	Phone	Email						
Grant Skilton	027 245 8067	grant.skilton@whanganui.govt.nz						
Deputy Chair								
David Wells	027 289 5112	david.wells@whanganui.govt.nz						
Board Member	ers							
Bill Ashworth	027 216 1689	bill.ashworth @whanganui.govt.nz						
Michael Dick	027 446 2177	michael.dick @whanganui.govt.nz						
Alistair Duff	022 0844 020	alistair.duff@whanganui.govt.nz						

Sandra Falkner 021 069 0276 sandra.falkner @whanganui.govt.nz

A by-election will be held in February 2020 to fill a vacant whanganui subdivision seat.

EXECUTIVE LEADERSHIP TEAM

Chief Executive	Email
Kym Fell	kym.fell@whanganui.govt.nz
General Manager, Infra	astructure
Mark Hughes	mark.hughes@whanganui.govt.nz
General Manager, Stra	tegy
Charlotte Almond	charlotte. almond@whanganui.govt.nz
General Manager, Fina	nce
Mike Fermor	mike.fermor@whanganui.govt.nz
Chief Operating Office	er
Bryan Nicholson	bryan.nicholson@whanganui.govt.nz
General Manager, Prop	perty
Leighton Toy	leighton.toy@whanganui.govt.nz
The Executive Leadership To	eam can be contacted on 06 349 0001.

ELECTIONS

New Zealand's system of government is a representative democracy. Each voter has a say in who represents them in Parliament and in local government.

New Zealanders over the age of 18 can vote in general elections, local elections and referendums.

If you're a citizen or permanent resident aged 18 years and over, you must enrol to vote. Voting is not compulsory, but it does give you a voice in our democracy. Everyone who is enrolled to vote is also eligible to be a candidate for election as a member of Parliament (MP).

In local elections, we choose who represents us on our local and regional councils and health boards. Local elections are run by local councils and held every three years by postal vote. The most recent local elections were held between 20 September and 12 October 2019.

General elections decide who represents us in government. New Zealand usually has a general election every three years. A general election will be held in 2020.

The voting system used in a general election is called Mixed Member Proportional (MMP).

For more information about the 2020 general election, visit: www.vote.nz

Parks, reserves and gardens

hanganui has a large number of parks, reserves and gardens that enhance our district and provide green spaces throughout the urban area.

We have six premier parks including Kowhai Park (which includes a large children's playground), Rotokawau Virginia Lake Reserve, Pukenamu Queen's Park and Bason Botanic Gardens.

Other areas like Castlecliff Domain (part of the Castlecliff Coastal Reserve) and Majestic Square in the central city are also maintained to high standards. Our parks and reserves provide a wide variety of recreational opportunities, from casual recreational use to organised sports. To book a park, visit: www.whanganui.govt.nz/facilities

Kowhai Park - Designed in the 1950s and a great favourite with children. Ride a brontosaurus, swing on an octopus, see-saw with a snake or picnic in a pumpkin, all in a gorgeous woodland riverbank setting on Anzac Parade.

Cooks Gardens - One of New Zealand's leading outdoor sporting venues, featuring a 250m Olympic- standard wooden velodrome and synthetic athletic track. Famous as the venue where Peter Snell broke Herb Elliott's mile world record on a grass track, covering the distance in 3 minutes 54.4 seconds.



Springvale Park - An 11-hectare complex, comprising multi-use amenities for a variety of sports, including the Splash Centre pool complex and the bike park which caters for very young riders up to teenagers wanting more of a challenge.

Bason Botanic Gardens – The Bason Botanic Gardens are rated as a 4-Star garden by the New Zealand Gardens Trust. Drive or walk through the gardens, use the free gas-fired barbecues or take a picnic and enjoy the lake and birdlife. Three conservatories feature an extensive orchid collection, begonias and bromeliads. Free entry. Visit www. basonbotanicgardens.org.nz

Bushy Park Tarapuruhi – This forest sanctuary includes 90 hectares of pristine native forest and Ratanui, believed to be the largest rata tree in the southern hemisphere.







Parks, reserves and gardens

The homestead provides bed and breakfast accommodation in a Category 1 heritage building that has been preserved very much in its original state. The sanctuary is open during daylight hours and the homestead is open from Tuesday to Sunday, 10.00am-4.00pm (closed Anzac Day and Waitangi Day). Entry is free, but donations are welcome, and a guided tour of forest and homestead is available - bookings essential

Rotokawau Virginia Lake - This is an iconic park where you can picnic by the lake or take a 25- minute woodland walk, featuring a statue of Tainui, a band rotunda, twin bridges and wisteria pergolas. There is also a bird aviary to explore.

Paloma Gardens - A private garden. rated a Significant Garden and given a 5-Star rating by the New Zealand Gardens Trust. Its exotic collection of plants from Africa. Asia and the Americas covers a site that also offers picnic areas and accommodation. It is located 20 km from Whanganui at Fordell. Entry charges apply.

James McGregor Memorial Park -Connected to Kowhai Park, this gorgeous riverside park offers an extensive arboretum area perfect for picnics.

Glenlogie Rose Gardens - A colourful seasonal display of roses, opposite Kowhai Park. Great as a summer wedding venue.

Mosquito Point - Located 12km from the centre of town, Mosquito Point

is situated alongside the Whanganui River. A great picnic spot.

Gordon Park Scenic Reserve - This 14.5-hectare reserve is a precious sample of the lowland forest type once common in this area and is home to an interesting array of birds.

Lake Wiritoa - A coastal dune lake a few minutes south of Whanganui set among five hectares of park-like grounds. A wonderful place for a family picnic or outing for water skiing, boating, canoeing, kayaking, swimming, fishing and mountain biking.

Lake Westmere - This wildlife refuge includes a nine-hectare lake within 20 hectares of bush and tracks.

Peat Park - An established park with wide-open spaces, a playground and the opportunity to get up close with deer.

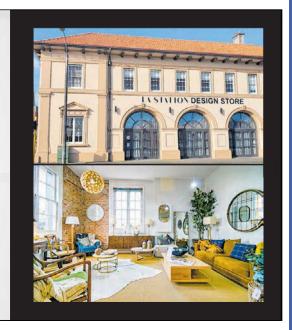


STATION

· DESIGN STORE ·

Whanganui's new Furniture and Homeware store located in the beautiful historic Old Central Fire Station. As soon as you enter you'll not only swept away by the building but also the stunning unique Furniture and Homeware sourced from around the world. Be prepared to be thrilled.

139 Guyton Street, Whanganui www.lastation.co.nz • Open Mon - Fri 10am to 5pm, Sat 10am to 3pm





Arts, culture and heritage

Pukenamu Queen's Park is the cultural heart of the city, comprising the Alexander Heritage and Research Library Te Rerenga Mai o Te Kauru, the Whanganui Regional Museum, a Handspan Peace Sculpture, Carillon Bells and Veteran Steps. It is also the home of the iconic Sarjeant Gallery Te Whare o Rehua Whanganui, one of the country's most important heritage buildings, which is currently closed for earthquake strengthening and redevelopment work.

Sarjeant on the Quay at 38 Taupō Quay is the interim location of the Sarjeant Gallery. Open daily (except Christmas Day and Good Friday), this historic warehouse space has been converted to hold the gallery's extensive collection and to provide a welcoming space for regularly changing exhibitions and events. Sarjeant on the Quay's object gallery is at 31 Taupō Quay above the Whanganui i-SITE Visitor Information Centre.

Whanganui Regional Museum -Reopened in 2019 after seismic strengthening and improvements, the museum holds an extensive collection of natural and human-history objects. A range of exhibitions, events and education programmes take place in this historic building in Pukenamu Queen's Park.

Whanganui War Memorial Centre – This is one of the finest examples of

New Zealand modernist architecture, including the curtain-glass wall framed with concrete cube grilles. Its central feature, which remains a focus for Anzac Day commemorations, is the constantly lit vestibule containing the Book of Remembrance.

Royal Wanganui Opera House – The Opera House is the sole surviving wooden building of its type in the southern hemisphere.



A visit to
Whanganui
isn't complete
without a
visit to the
Sarjeant

Alongside regularly changing exhibitions, our shop offers you a fantastic range of gifts that include jewellery, ceramics and glass created by Whanganui and New Zealand artisans Visit us at 38 Taupō Quay.

Open hou

Monday to Sunday: 10:30am - 4:30pm Anzac Day: 1:00pm - 4:30pr Christmas Day & Good Frida Closed

Sarjeant Gallery
Te Whare o Rehua
Whanganui

35 Taupo Ousy Phone 06 347 0506 Whanganul 4500 www.tageant.org.nz New Zealand Sarjeant On the Quay

Arts, culture and heritage



It is still a working theatre, and is internationally recognised for its excellent acoustics.

Quartz, Museum of Studio Ceramics

- This museum was established to house the Rick Rudd Collection of studio ceramics and to show works borrowed from private collections. Themed exhibitions are also specially curated, and a ceramic installation is commissioned each year.

Durie Hill Tower and Elevator - The only underground public elevator in the southern hemisphere leads to the historic tower that offers stunning views of the city, Tasman Sea, Mt Ruapehu and Mt Taranaki.

Artists Open Studios - In March each year, more than 60 artists open their studios to share the result of their hard work and talent. For more information visit www.openstudios.co.nz

Whanganui Venues & Events offers iconic Whanganui venues for events of all types - the Royal Wanganui Opera House, Whanganui War Memorial Centre and Cooks Gardens Event Centre. For all booking enquiries, please call (06) 349 0513 or email events@whanganui.govt.nz

CALENDAR

January Whanganui Opera Week

Summer Nature Programme

Whanganui Vintage Weekend

February Pākaitore Day

Whanganui New Zealand Masters Games (biennially,

next in 2021)

Shakespeare in the Park

March The Extravaganza Fair

La Fiesta

Whanganui Walls Artists Open Studios Free Family Fun Day

June Puanga

July Plastic Free July

Whanganui Heritage Month August

> Whanganui Home and Lifestyle Show

September Lights on Bikes

October Whanganui Literary Festival

(biennially, next in 2021) Festival of Cultures

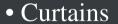
Three Bridges Marathon December

Mainstreet Whanganui Christmas Parade Christmas at the Races Cemetery Circuit Street

Races V8 Jet Sprints

For more information about Whanganui

www.visitwhanganui.nz www.eventfinda.co.nz/whatson/events/



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contact the Whanganui i-SITE Visitor Information Centre.

New Zealand Glassworks Te Whare Tuhua o Te Ao - A dynamic and creative hub in the heart of Whanganui. It is the first national centre for community glass in the country.

Tram Museum and Tram Shed – Whanganui was the first provincial town to have an electric tramway. Find out about its intriguing history and climb aboard the 107-year-old tram

Ward Observatory – The observatory houses a 24cm telescope, the largest unmodified refractor telescope still in use in New Zealand. Public viewing is available on Friday evenings or by arrangement with the Astronomical Society.

The Whanganui Literary Festival -

A vibrant biennial writers and reader's festival with a lifestyle theme. The Literary Festival will run again in 2021. Writers who have previously appeared at the Festival include CK Stead, Fiona Kidman, Witi Ihimaera, Joe Bennett, Elizabeth Knox, Bill Manhire, Nicky Hager and Charlotte Grimshaw.

Whanganui Riverboat Centre – In the late 1800s the Whanganui River was an international tourist mecca and today this unique museum celebrates the riverboat era.

Whanganui Riverboats - Take a trip aboard New Zealand's last coal-fired paddle steamer, the PS Waimarie (est. 1900). Tickets for the PS Waimarie are available from the Riverboat Centre or book online: www.waimarie.co.nz. Trips

are also available on the smaller restored riverboat MV Wairua: www.whanganuiriverboat.co.nz

St Paul's Memorial Church, Pūtiki

- An historic church with stunning Māori carvings and woven tukutuku panels. Guided tours can be booked through the Whanganui i-SITE Visitor Information Centre.

Pākaitore (Moutoa Gardens) – A quiet garden of mature, native and exotic trees. Associated with early trading and home to several memorials, protest action took place on the site in 1995 and it remains a place of prominence.

Whanganui Musicians Club – Come and enjoy what the Whanganui Musicians Club has to offer. From blues to rock, Whanganui hums the first Friday of every month from 7.30pm at the Savage Club Hall, 65 Drews Avenue.

Whanganui Arts @ the Centre -Regularly changing exhibitions from established up-and-coming artists, including art for sale.

Whanganui Festival of Cultures

- The Festival of Cultures is an inclusive, family-friendly, free festival celebrating diversity and our local cultural communities. This annual festival draws crowds of thousands to Majestic Square and involves cultural performances, the sharing of food and more.

Whanganui Vintage Weekend – During Wellington Anniversary Weekend, Whanganui puts on its biggest party. The historic architecture of one of New Zealand's oldest cities backdrops three days and nights of vintage entertainment, activities, food, drink, fashion, technology and vehicles.

Whanganui Heritage Month -The first Whanganui Heritage Month was held in 2019 and will be held again in 2020. The month highlights and celebrates our built heritage. Whanganui has one of New Zealand's highest concentrations of European heritage buildings, still largely intact, and dominating the city centre. There are also a number of Māori sites of significance including St Paul's Memorial Church. Pūtiki which was recently awarded NZ Heritage Category 1 status, and numerous marae along the Whanganui River Road to the settlement of Jerusalem.

HERITAGE GRANT FUND

This fund provides financial assistance to private building owners in Whanganui's Town Centre to undertake works that enhance the historic character of heritage buildings.

For projects that cost less than \$15,000 (excluding GST), funding is available for up to a maximum of 80% of the total cost of works. For projects costed at more than \$15,000 (excluding GST), funding is available for up to a maximum of 50% of the total cost of the works.

For further information about eligibility or other enquiries, please contact the Council's Policy Administration and Research Officer, Leayne Huirua on 06 349 3116, or email leayne.huirua@ whanganui.govt.nz

What we can offer you

We offer a vast range of products and services across multimedia platforms, combining Digital, Radio and Print.

We offer powerful digital, radio and print advertising opportunities to engage your customers - drawn in by the best in news, sport and entertainment content.

Our brands provide a huge array of channel-specific and locally-targeted products to carry your messaging.

Whanganui is home to the oldest daily newspaper in the country, The Whanganui Chronicle, in its 165th year.

If you are looking for media specialists to grow your business, talk to NZME, we will deliver you results.

100 Guyton Street, Whanganui. Phone 06 349 0710





Shopping and city services

Town Centre (Victoria Avenue and side streets) - This is the main shopping area of Whanganui, with a wide variety of independent retailers, grocer and galleries alongside national retail brands such as Kathmandu, Cotton On and Whitcoulls. Many businesses in this area are located in beautiful heritage buildings and it is also home to buskers, eateries, bars, festivals, and entertainment venues. All major banks have offices along Victoria Avenue, and large supermarkets Pak'n Save, New World and Countdown are located at the top of Victoria Avenue.

The Whanganui River Markets -A weekly Saturday morning market on the bank of the Whanganui River brings to mind the bustling trading activity of days gone by, with up to 100 stalls. You can find colourful art and crafts, plants, mouth-watering food and flavour-filled fruit and vegetables. Rain or shine, every Saturday 9.00am-1.00pm, Moutoa Quay.

Trafalgar Square - This shopping complex offers 21 retailers including The Warehouse. Countdown and Number One Shoe Warehouse and a food-court in an undercover retail complex with more than 400 free carparks.

Boutique shopping - Whanganui is packed with heritage charm and quirky shops, with hidden gems to be found. Discover one-off items produced by our community of worldrenowned artists, and the café culture, representative of our obsession with good food and great coffee. Creativity abounds amid boutiques, antique

emporiums, delicatessens, high-end fashion and other speciality stores.

Second-hand and opportunity shops

- Whanganui's vintage and thrift stores offer a bounty of unique and collectable second-hand treasures and are a drawcard for out-of-town visitors. Many are located along Victoria Avenue but those in Gonville, Whanganui East and Aramoho are also worth a visit.

Large retail franchises like Farmers, Briscoes, Rebel Sport, Mitre 10 Mega, Bunnings Warehouse, Animates and The Warehouse are all found in Whanganui.

Many of Whanganui's suburbs have distinct shopping areas with shops such as takeaway food outlets, bakeries, hair salons, dairies and pharmacies.







Swimming and beaches

SWIMMING POOLS

Whanganui has two public swimming pools - the Splash Centre in Springvale Park and the outdoor swimming complex at the Whanganui East Aquatic Centre.

The **Splash Centre** is an indoor facility that caters for the whole family, with lane swimming, a lazy river, spa pools, sauna, steam room, learners' and toddlers' pools and two giant hydroslides. There is also an indoor rowing and fitness centre.

Contact the Splash Centre on 06 349 0113, email splashcentre@ splashcentre.co.nz or visit www. splashcentre.co.nz for admission charges, opening hours, classes and associated activities.

Monday to Friday	6.00am to 8.00pm
Saturday and Sunday	8.00am to 6.00pm

Public holidays	10.00am to 5.00pm				
Christmas Day	Closed				

The Whanganui East Aquatic Centre at 67 Tinirau Street has a diving board, a 33m outdoor pool, learners' pool, hydroslide, barbecue, picnic facility, lawn area and large shaded area. The pool is open during the summer months. Contact the pool office on 06 343 6650 for opening hours and entry fee details, or visit www.splashcentre.co.nz

BEACHES

Castlecliff Beach - A short drive from the city centre, this beach is popular for swimming and surfing and is patrolled by lifeguards during summer. There is also a playground and skate park. The North Mole is a great fishing spot.

Kai Iwi Beach - A family-friendly beach offering swimming, fishing, playground, wood-burning barbecues and a great place for camping. Kai Iwi beach is reached via Rapanui Road 14km west of Whanganui and is patrolled by lifeguards during summer.

South Beach - Adjacent to the Whanganui Airport. As soon as the tide goes out, South Beach becomes a 20km stretch of sand - excellent for a day's picnic, surfing or fishing.

BEACH SAFETY

As beautiful as our beaches may appear, they can also be dangerous. Always:

Swim only at lifeguard-patrolled beaches (red and yellow flags will be visible)

Always swim between the red and vellow flags

Never swim alone or leave children unattended

During the summer season, check out the Surf Life Saving Facebook page for updates on conditions at Castlecliff and Kai Iwi beaches: Facebook/ Wanganui-Surf-Lifeguard-Service-Inc



WAT'S ON BUILDING
MEANS QUALITY

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Trafalgar Square

Whanganui's only undercover shopping centre

Trafalgar Square has been at the heart of Whanganui since first . opening its doors on November 1989.

It is a single level shopping centre with 4 main entrance ways that lead to a common area.

With 24 retailers trading within the complex, this is Whanganui's largest retail complex with over 460 free carparks for customers to use and browse, shop, eat and relax in our wonderful Foodcourt.

The centre is open 7 days a week for your shopping convenience. The Warehouse from 8am.

Court and All About Furniture, is utilised from the former site of the Criterion Hotel.

The Foodcourt easily entices shoppers with the wide range of culinary delights from Ocggi Salad & Sushi, Roasties Carvery, The Shake Shed, Kiwiana Café and Indian Taj.

Now in its 31st year of trading, Trafalgar Square is proud to remain at the heart of the Whanganui Community.





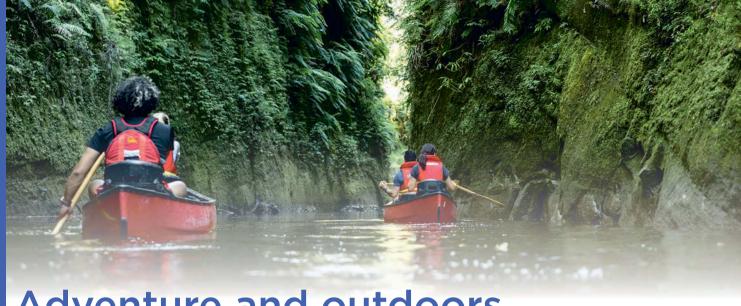








Trafalgar Square Shopping Centre 100 Taupo Quay, Whanganui www.trafalgarsquare.co.nz Phone (06) 348 0314



Adventure and outdoors

Canoeing and jet boating - There are a number of ways to explore the Whanganui River's picturesque middle reaches: the multi-day canoe trip known as the Whanganui Journey is one of New Zealand's Great Walks, jet boat rides are a thrilling way to reach the Bridge to Nowhere, and several Māori-owned businesses offer guided canoe and cultural tours.

Fishing and hunting - The district offers top-quality outdoor adventure for hunting enthusiasts - red, sika and fallow deer, goats and boar. The upper reaches of the Whanganui River are home to brown and rainbow trout and coastal fishing can be enjoyed from breakwaters and beaches.

Golf - The Whanganui Golf Club, situated at Belmont, is New Zealand's oldest golf club. Both this and the

Castlecliff Links are championship courses. The Rivercity Golf complex in Tawhero features a nine-hole public course and driving range.

Heritage and city walks - Whanganui has a range of guided or self-directed walks around the city that take in our many heritage sites and architecture. Visit www.visitwhanganui.nz for more details.

Mountain biking - Ride recreational tracks at Hylton and Araheke Mountain Bike Park tracks or experience the Mountain to the Sea Cycle Trail - a 245km, four to six day ride mostly through Department of Conservation-administered land, Visit www.mountainstosea.nz for more information.

Skate and bike parks - Whanganui has banks, bowls, lips and stairs

for skaters and BMX riders alike in the seaside suburb of Castlecliff and at Kowhai Park. The Springvale community bike park next to the Splash Centre is also worth checking out.

Skiing and snowboarding -

Whanganui is within a two-hour drive to Mt Ruapehu, which offers worldclass opportunities for skiing and snowboarding.

Surfing - Whanganui has a range of beaches and conditions to challenge surf enthusiasts of all abilities, many within minutes of the city centre.

Tramping -Whanganui National Park offers a number of options for day or multi-day hikes. Tongariro National Park and Egmont National Park are both less than two hours away by car.





BRIDGE TO NOWHERE LODGE AND TOURS

is a family owned and operated outdoor adventure tourism business based in the wilderness region of the Whanganui River National Park. Jet boat tours depart daily from our base in Pipiriki.

WE SPECIALISE IN

Jet boat tours to the historic Bridge to Nowhere

"Mountains to Sea Cycle Trail"
Mountain bike the Mangapurua/
Bridge to Nowhere Section
(Jet boat and canoe return options)

Exclusive wilderness Lodge and campground

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Bridge to Nowhere Whanganui River, New Zealand

Lodge **06 385 4622 •** Toll Free **0800 480 308** BOOKINGS ESSENTIAL

Website: www.bridgetonowhere.co.nz

Te Awa o Whanganui -Whanganui River

visit to New Zealand's longest navigable river, the Whanganui River, and the road that winds beside it into the Whanganui National Park, is a journey to a hinterland: with unique scenery, marae communities and historic places of interest.

The source of the river is the mountain, Tongariro. It is joined by the Ongarue north of Taumarunui, and by the Whakapapa in National Park.

Māori have occupied the area "since the fires of Paerangi (the ancestor god Paerangi Atua, or the Milky Way) were lit". Before 1860, hapu gardens in communities like Manganui a Te Ao, Pipiriki, Ranana and Jerusalem fed Wellington and Christchurch.

European settlement on the Whanganui River began in Raetihi in the 1890s and early settlers began to arrive, along with Anglican, Methodist and Catholic missionaries, most notably, Sister Mary Joseph Aubert (Suzanne Aubert), at Jerusalem.

Alexander Hatrick introduced river boats and purchased Pipiriki House which became a prime destination by paddle steamer. In the late 1800s and early 1900s the river became a major tourist attraction and the experience was likened to cruising the Rhine in Europe.

Today the Whanganui River and Whanganui River Road can be explored in many different ways - by vehicle, bike, jet boat, canoe or on foot. Some tour operators can provide a cultural and educational experience with entertainment and accommodation facilities if required.

The road is narrow and follows a winding route, which requires a slower driving speed than usual.

The river valley is still a major attraction. It offers unrivalled opportunities for walking, cycling, hunting and tramping in native bush, as well as activities on the water, including jetboat trips and single and multiday canoeing. Canoe trips over any number of days can include camping and accommodation on shore at selected spots where history and cultural experiences may be provided.

The Whanganui River is included in Te Araroa, New Zealand's Trail, and is one of New Zealand's Great Walks - The Whanganui Journey. The River Road is also part of the Mountains to Sea national cycleway.

In 2017, New Zealand's Parliament passed an historic bill to recognise the special relationship between the Whanganui River and Whanganui iwi. Te Awa Tupua (Whanganui River Claims Settlement) Bill provided for the river's long-term protection and restoration by making it a person in the eyes of the law. This attracted significant attention and was widely reported throughout New Zealand and overseas.

For more information, visit:

- Whanganui i-SITE Visitor Information Centre – www.visitwhanganui.nz
- Department of Conservation -The Whanganui Journey - www.doc.govt.nz
- Mountain to Sea cycleway

 www.mountaintoseatrail.
 org
- Te Araroa New Zealand's Trail - www.teararoa.org.nz

Early childhood education

hanganui has a large number of recognised education centres catering to a wide range of ages, interests and learning requirements. Options include special character schools, single sex, coeducational, state integrated and kura kaupapa. Our size and location make it perfect for students – big enough to offer plenty to do, but small enough to provide a sense of community.

It is easy and safe for students to get around on foot or bike in our friendly town.

Students in Whanganui are well connected to the rest of the country and the world. Whanganui is internationally known as a 'smart city' and students benefit from our reliable, ultra-fast internet speeds.

It's easy to make friends in our warm and diverse community.

EARLY CHILDHOOD EDUCATION

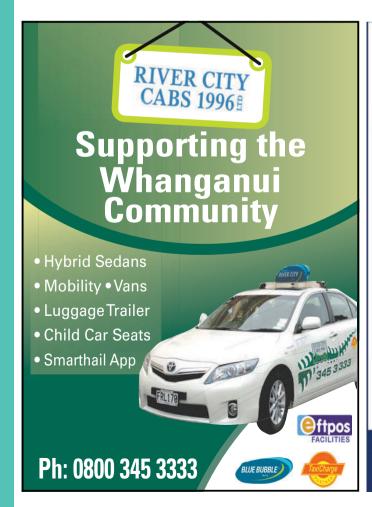
Early Childhood Education (ECE) is available for children up to six years of age. Whanganui has more than 50 kindergartens, play centres, childcare centres, home based networks, correspondence school, play groups and Te Kohanga Reo. It is advisable to check that the centre you are intending to enrol your child in is registered with the Ministry of Education - this ensures the quality of the centre.

Visit www.education.govt.nz to see all registered ECE providers in our district. Additionally, ECE centres are also listed in the local phone book under child care and education, kindergartens and play centres and preschool centres. Your child may qualify for 20 hours free ECE.



AFTER SCHOOL CARE

In New Zealand, it is against the law to leave children under 14 without making reasonable provision for their care and supervision. OSCAR (Out of School Care and Recreational Programme) and other after school care services are available in Whanganui. Contact your local school for more information.







Primary and secondary schools

arents and caregivers are welcome to visit schools and meet with the principal and other staff prior to enrolling their child. Most schools have a brochure/prospectus that provides information about the school and what it offers. The Ministry of Education website www.education. govt.nz provides a searchable school database and includes information about the school's profile and contact details, student population, student engagement and finances. Some schools have an enrolment zone where only children living in the zone can attend.

The schools are: Aberfeldy School Arahunga Special School

Aranui School (Whanganui) Brunswick School Carlton School Castlecliff School Churton School Cullinane College Durie Hill School Faith City School Fordell School Gonville School Kai Iwi School Kaitoke School (Whanganui) Kakatahi School Keith Street School Mangamahu Primary School Mosston School Okoia School Rutherford Junior High School

St Anne's School (Whanganui)

St Anthony's School (Whanganui)

St George's Preparatory School St John's Hill School St Marcellin School (Whanganui) St Mary's School (Whanganui) Tawhero School Te Kura Kaupapa Māori o Te Atihaunui-A-Paparangi Te Kura Kaupapa Māori o Tupoho Te Kura o Kokohuja Te Wainui a Rua Upokongaro School Westmere School (Whanganui) Whanganui City College Whanganui Collegiate School Whanganui East School Whanganui Girls' College Whanganui High School Whanganui Intermediate Whangaehu School

St Dominic's College





Tertiary and community providers

hanganui has a range of quality tertiary and community education providers working together to help learners reach their full potential. Education can be undertaken in a variety of vocational pathways including aviation, construction and infrastructure. creative, primary and service industries, social and community services, and manufacturing and technology along with opportunities to improve English language skills and progress personal hobbies and interests.

For a guide to all learning opportunities in Whanganui, visit this directory at 100% Sweet Whanganui – a local approach to ensuring school leavers are engaged in further education, training and employment: https://sweetwhanganui.org.nz/wp-content/uploads/2019/10/2020-Whanganui-Tertiary-Programme-Directory.pdf

Ag Challenge Limited

No. 3 Line, Okoia, Whanganui 348 8215 and 0800 348 8215 www.agchallenge.co.nz

Community Education

24 Taupō Quay, Whanganui 06 345 4717 www.communityeducation.nz

English Language Partners

Suite 6, 66 Ingestre Street, Whanganui 06 345 1778 www.englishlanguage.org.nz/ whanganui

Land Based Training

191 St Hill Street, Whanganui 0508 872 466 www.landbasedtraining.co.nz

New Zealand International Commercial Pilot Academy

25 Airport Road, Whanganui 06 927 6332 www.nzicpa.nz/

Te Wananga o Aotearoa

Level 1, 68 Victoria Ave, Whanganui 0800 355 553 www.twoa.ac.nz

Achievement New Zealand

180 Glasgow Street, Whanganui 06 348 9071 www.achievementnz.co.nz

Training For You

144-148 Ingestre Street, Whanganui 06 349 0047 and 0800 438 848 www.trainingforyou.co.nz

Universal College of Education

16 Rutland Street, Whanganui 0800 468 265 www.ucol.ac.nz

Whanganui Learning Centre

232 Wicksteed Street, Whanganui 06 348 4950

YMCA Whanganui

125 Grey Street, Whanganui 06 349 0197 www.ymcacentral.org.nz







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Recently moved to Whanganui?

elcome, Kia Ora, Bula, Bienvenido, Namaste, Ni hao, Kamusta, Welkom

Our vision is that all newcomers to Whanganui feel welcome and have a sense of belonging, enabling them to thrive in and contribute to the Whanganui community - visit www.whanganui.govt.nz/welcome on the Whanganui District Council website for links to all our community services and information, or contact Katy Newton by email at katy. newton@whanganui.govt.nz or call 027 603 6984

Whanganui Newcomers Network – is a newly established network of people welcoming newcomers to our community. For more information visit

www.newcomers.co.nz/regions/ or email whanganui@newcomers.co.nz

Citizens Advice Bureau – is your one stop shop if you require advice or support. This service is available to all member of the community and is free and confidential.

9.30am - 3.30pm Phone: 06 345 0844 Address: 120 Guyton Street,

Whanganui

Email: whanganui@cab.org.nz

Whanganui Multicultural Council – is a great place to get local cultural information. Visit their webpage www. wanganuimulticultural.co.nz or email info@wanganuimulticultural.co.nz

Your guide to living and working in New Zealand - This New Zealand

Government website is packed with useful, reliable information to help you get settled – www.newzealandnow.govt.nz

Immigration - For information about visa options - www.immigration.govt.nz

Human Rights – It is against the law in New Zealand to be discriminated against because of your race, ethnic background, sexual orientation, sex, age, disability, religion or family status amongst other things. If you feel you have been discriminated against please contact the Human Rights Commission Te Kāhui Tika Tangata

Phone: 0800 496 877 Email: infoline@hrc.co.nz TXT: 0210 236 4253 Visit www.hrc.co.nz



Libraries and community hubs

hanganui's public libraries are freely open to everyone.

They have more than 100,000 books, magazines and DVDs together with over 30,000 eBooks and eMagazines for you to enjoy. Streaming video, free unlimited wifi and free-to-use desktop computers are also available.

The libraries run holiday programmes and events throughout the year for children and families. They also look after our community's memories and enable people to discover and connect with their own and their community's stories.

WHANGANUI DISTRICT LIBRARY

Library services are provided via:

- a central library the 'Davis' at Queen's Park
- a heritage research library the 'Alexander' at Queen's Park
- a community-based library Gonville Library at 44 Abbot Street
- a mobile branch library visits schools and rest homes, and services suburban and rural communities; and the Library Home Service brings the library to those who can't get out to our venues
- Hakeke Street Library at 65 Hakeke Street - a self-service library in partnership with the Whanganui Advocacy and Support Trust community centre



- Rangiora Street Library at 10
 Rangiora Street a self-service
 library
- a website www.whanganuilibrary. com which includes a digital lending library. You can search the collection, reserve and renew books and manage your library account through the library website.

JOINING

It is free to join the library network. Bring some form of identification, such as your driver's licence or passport and proof of address such as a bank statement or utility bill to the library to complete registration.

For more information about our libraries phone 349 1000 or visit www.whanganuilibrary.com

OPENING HOURS

Davis Library	Monday to Friday 9.30am to 6.00pm; Saturday 10.00am to 5.00pm; Sunday 10.00am to 3.00pm
Alexander Library Te Rerenga Mai o Te Kauru	Monday to Friday, 9.30am to 5.00pm
Gonville Library	Monday to Friday 9.00am to 5.00pm; Saturday 10.00am to 2.00pm, closed Sunday.
Hakeke Street Library	Monday to Friday 9.00am to 1.00pm
Rangiora Street Library	Tuesday to Friday 10am to 4pm, Saturday 10am to 2pm
Mobile Branch Library	Is on the road for more than 40 hours per week, with more than 30 scheduled stops.
Suzanne Aubert Library	This library at St Joseph's Church in Jerusalem, RD6 on the Whanganui River Road, is open on request. Phone 342 8190 or email old.convent@compassion.org.nz





Health and wellbeing

For all serious accidents and emergencies: call 111 (the call is free) Need to talk? Free call or text 1737 any time for support from a trained counsellor (service set up by National Telehealth Service)

Whanganui Hospital -

The Whanganui District Health Board oversees all healthcare within our district including maternity, mental health and addiction services, medical and surgical wards and emergency care. For patient or general enquires phone 06 348 1234

General Practitioner (GP) – For dayto-day healthcare, it is recommended you register with a GP. You can register with a doctor of your choice and have the right to change your doctor. Visit www.wdhb.org.nz for a list of GPs or the green pages of the phone book.

After-hours GP service -

Whanganui Accident Medical service (WAM) is co-located with Whanganui Hospital's Emergency Department. Open daily 8.00am to 9.00pm, no appointment is necessary.

Health Line – 0800 611 116 - This free phone health information service is for all the family. The service is staffed by registered nurses who will assess your health needs and give you information and advice to help you decide on the best level of care.

Mental Health – For support with mental health you can ask your doctor to refer you to a specialist service or if you, or someone else, is at risk of injury free phone 111. If you need someone to talk to Lifeline is a free 24 hour support line, 0800 543 354 www.lifeline.co.nz

Dental Care - There is a range of dentists in Whanganui providing treatment at your own expense. Children are entitled to free basic oral health services from birth until their 18th birthday.

Pharmacists - Can recognise minor ailments and help choose medicines and healthcare products to treat these ailments. Visit www.wdhb.org.nz for a list of pharmacies and details of the afterhours pharmacy.

Belverdale Hospital - A privately owned surgical hospital that accepts

medical insurance or privately paying patients.

Family harm is against the law in New Zealand. It covers physical, sexual or physiological abuse as well as threats and damage to property. Police take family violence seriously. If you are worried for your own or someone else's safety call 0800 456 450 or visit www.areyouok.org.nz If it is an emergency call 111.

There are a number of national helplines available, including: SHINE - 0508 744 633 Safe to talk - 0800 044 334 Hey Bro He Waka Tapu - 0800 439 276

Other Whanganui agencies:
Women's Refuge - 06 344 2204
Family Works - 06 345 6681
Rise Stopping Violence - 06 347 7992
Te Oranganui Whanau and Community
Services - 06 349 0007
Jigsaw - 06 345 1636
Oranga Tamariki - 0508 326 459
Whanganui Safe and Free - 06 343 3416
Tupoho Iwi and Community Social
Services Trust - 06 345 2402









FIRE, AMBULANCE, POLICE

Call 105 for Police non-emergencies - for more information visit: 105.police.govt.nz

Home (Self Care)

General Practice (GP) & After Hours

Emergency (ED)

UNWELL OR INJURED?

Where should I be?

- Call Healthline 0800 611 116 for free medical advice 24hrs/day.
- Home for rest, regular fluids and pain relief, if required.
- Talk to your pharmacist they are a good source of information.
- Contact your general practice team first.
- For urgent or after hours care, contact your general practice in the first instance for advice. Or visit the Whanganui Accident & Medical (WAM) service located at Whanganui Hospital. Open every day from 8am-9pm.
- Emergency Department for emergencies.





hanganui has a wide range of opportunities and organisations for young people and our diverse community is represented by young people in almost every arena. You will find many enthusiastic and committed people who have dedicated their lives to

supporting and empowering youth in our community.

Whanganui District Council has a Youth Committee that represents the community's young people and provides an opportunity for them to contribute to the Council's decision-making.

Its purpose is to empower young people to be the best they can be by providing resources and opportunities they need to succeed.

For more information about the Youth Committee and how to get involved, visit: www.whanganui.govt.nz/ vouthcommittee





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Civil Defence

ivil Defence Emergency Management Whanganui is led by Whanganui District Council, which is able to co-ordinate a wide range of groups and agencies, such as the Police, Fire and Emergency New Zealand and emergency services to:

- help prevent loss of life
- · help the injured and relieve distress
- · help the community return to normal

In an emergency, everyone needs to be self-reliant and prepared to survive in their own home for at least three days without assistance. What you do now to prepare can make a huge difference to how you and your family cope, and it helps emergency services focus more effectively on helping those directly impacted.

An emergency could occur at any time in our district. Possible emergencies include:

- floods
- · severe weather events
- · hazardous chemical spills (industrial/transport accident)
- loss of water or power supply
- earthquakes
- volcanic eruptions
- tsunami
- influenza pandemics

In the case of an emergency, Civil Defence Centres may be opened if there is a need and the resources are available. It's helpful to know where your nearest Civil Defence Centre is so visit www.whanganui. govt.nz/civildefence for Google



Maps links to the centres. In an emergency, these centres are the base for trained volunteers who provide help, advice and guidance for evacuees or impacted members of the public.

HOW TO PREPARE

Basic supplies to have at home:

- · Water for three days or more nine litres for every person
- · Long-lasting food that doesn't need cooking (unless you have a camping stove or barbecue) and food for babies and pets
- Toilet paper and large plastic buckets for emergency toilets
- Dust masks and work gloves

Visit www.happens.nz for more information about how to plan for emergencies.

WHERE TO GO FOR **INFORMATION**

Follow these social media channels for up-to-date information from the Civil Defence team:

www.facebook.com/ civildefencemanawatuwanganui

www.facebook.com/ whanganuidistrictcouncil

Twitter@whanganuiDC @MWCivilDefence

BRIAN FM

Whanganui District Council has partnered with Brian FM to ensure

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Wanganui Steelformers 380 Heads Road. Ph (06) 344 5142 Freephone 0800 800 077 sara@steelformers.co.nz



Civil Defence

essential public information messages are broadcast immediately from the Emergency Operations Centre during emergencies. Listen to the frequencies below, or online at www.brianfm.com

- Brian FM Whanganui 91.2FM
- Brian FM Taihape 93.2FM
- Brian FM Raetihi 90.2FM
- ReelWorld Radio Whanganui -92 0FM

Make sure you have a battery-powered radio and batteries in your emergency supplies. Messages won't be up immediately after an event such as an earthquake but will be broadcast every thirty minutes as soon as possible.

Other radio stations

You can also listen to: More FM 92.8FM RadioLIVE 96FM The Hits 89.6FM Awa FM 100FM

Other useful websites

Never Happens? Happens: www.happens.nz Get Ready Get Thru: www.getthru.govt.nz Earthquake Commission: www.eq-iq.co.nz Geonet: www.geonet.org.nz

Emergency Mobile Alert

In an emergency, Emergency Mobile Alert messages can be sent to some smart phones by the Ministry of Civil Defence Emergency Management, Defence Emergency Management Groups, New Zealand Police, Fire and Emergency New Zealand, the Ministry of Health and the Ministry for Primary Industries.

These messages will be sent if life, health or property is in serious danger. If your phone is capable of receiving Emergency Mobile Alerts, the alert should appear automatically on your screen with a unique and penetrating warning sound. The Emergency Mobile Alert does not replace other information about what to do during an emergency - check out Whanganui District Council and Manawatu-Whanganui Civil Defence Facebook pages and make sure you have a battery or solar powered radio.

Visit www.civildefence.govt.nz for more information about the Emergency Mobile Alert and to see whether your phone is capable of receiving it.

CIVIL DEFENCE SIRENS

Electronic warning sirens are stationed along the lower Whanganui River estuary and the Castlecliff coastline, with a separate large siren at Mowhanau. These are primarily to warn of a possible tsunami impact in the Whanganui area.

Visit the Civil Defence page at www.whanganui.govt.nz to listen to the tsunami siren sound. The local urban sirens use the exact same sound. Civil Defence sirens are tested on the first Wednesday of each month at 8.30am. If you hear a continuous sounding of the sirens, please tune in to your nearest radio station and listen for information.

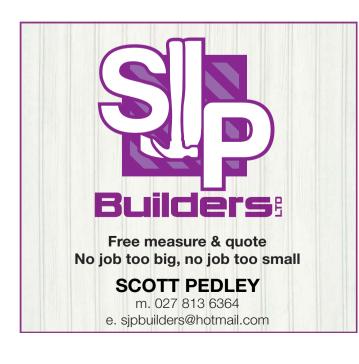
TSUNAMI EVACUATION MAPS

There are several tsunami information boards and evacuation maps throughout the Whanganui District at coastal or river areas, telling people what to do if a tsunami is generated near our coastline.

A detailed digital map of tsunami evacuation areas, evacuation routes and safe zones is available at www.whanganui.govt.nz/tsunami-evacuation-map

If you experience a strong earthquake which is hard to stand up in, a weak rolling quake which lasts a minute or more, or loud and unusual noises from the sea, move to higher ground as far inland as possible. Don't wait for an official warning.







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- 2 great locations on Victoria Avenue
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- Local 2nd generation family business















Business and economy

hanganui & Partners is the economic development arm of Whanganui District Council. We work with our partners to deliver sustainable growth to our district.

We work particularly closely with stakeholders in sectors that leverage our economy's strengths and points of difference: agribusiness, creative industries, manufacturing, logistics, education and visitor industries.

OUR FOCUS AREAS INCLUDE:

Strengthening Relationships - We connect with local, regional and national partners to deliver sustainable and resilient economic growth to Whanganui.

Improving Infrastructure – We work with business and the Council to understand our growing district's needs and advocate for future-focused solutions.

Increasing Capability - We work with partners to ensure everyone has

access to resources and opportunities that will maximise their potential.

Raising Brand Profile – We manage the Whanganui brand and increase its visibility by championing our successes in the media.

Organisational Efficiency – We develop processes and plans to ensure we have clear, evidence-based objectives and that we are making the most of our resources to achieve them.

INNOVATION QUARTER

Whanganui & Partners is located at the Innovation Quarter. We share our premises with Te Manu Atatū (Whanganui's Māori business network), the Whanganui Chamber of Commerce and 100% SWEET, an organisation that matches youth to employment opportunities.

We all share the objective of making Whanganui a great place to live, work, visit and do business, and we often combine our expertise and resources on projects that benefit our economy.

BUSINESS ADVISORY SERVICES

Through a partnership with the Central Economic Development Agency, we have an in-house Business Growth Advisor who can help Whanganui business owners and sole traders identify challenges, needs and opportunities as well as the tools, connections, training, or development needed to take your business to the next level.

This service is free of charge and available to all entrepreneurs in our district. Contact us at info@ whanganuiandpartners.nz for more information.

- Open Monday to Friday, 8.00am to 5.00pm
- Email: info@whanganuiandpartners.nz
- Phone: 06 349 3119
- Address: 179 St Hill Street, Whanganui

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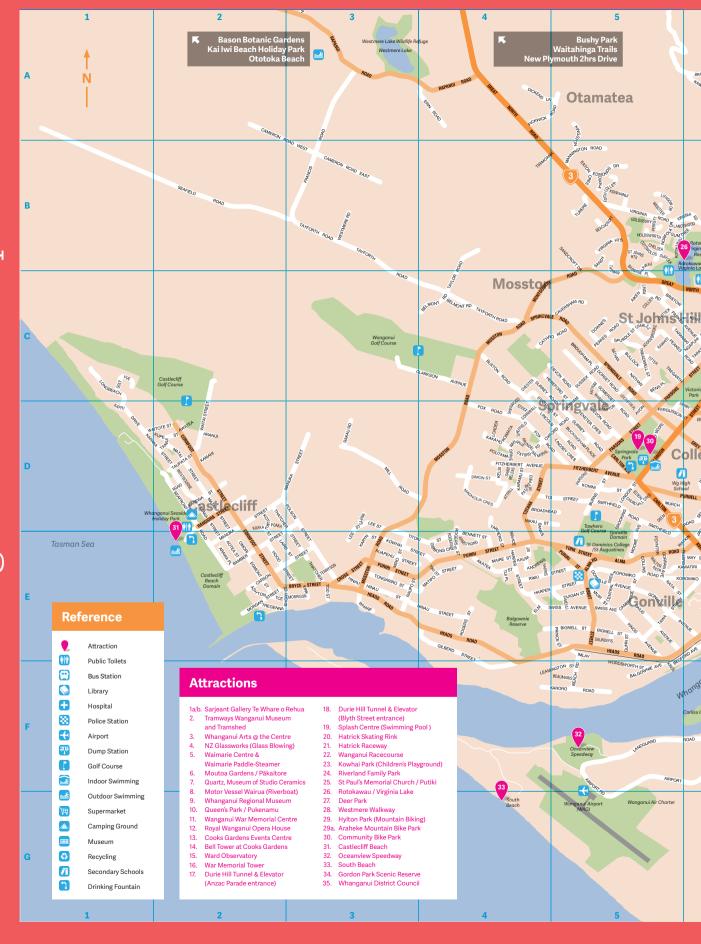
Get in touch – we'll be happy to help you.

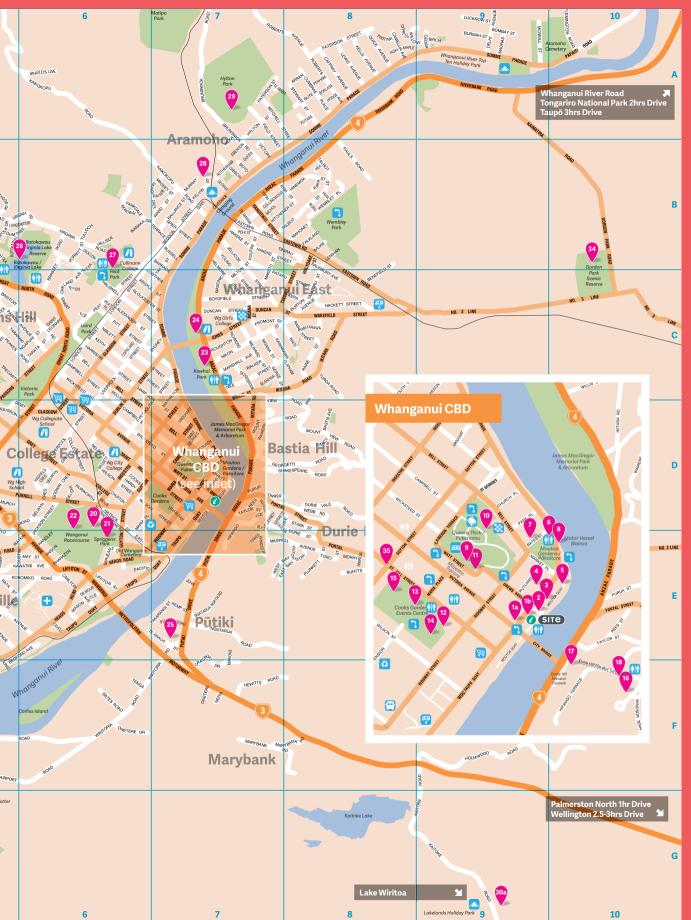
airchathams.co.nz 0800 580 127



Marae in Whanganui District







Whanganui Street Map

Street Map Index

Abbot Street	E5	Central Avenue	E5	Grey Street	D6	Lewis Avenue	A8	Paterson Street	A8	Suffolk Drive	B5
Acton Place	C6	Charles Close	C5	Gumtree Rise	B5	Liffiton Street	E6	Patete Place	D4	Surrey Road	C4
	C5		B5		E5		D4		B8		C5
Addenbrooke Terrace		Chelsea Close		Gunn Street		Lincoln Road		Pauls Road		Sussex Road	
Aiken Road	C5	Chester Road	C4	Gurr Place	В7	Linda Place	C5	Peakes Road	C5	Swiss Avenue	E5
Airport Road	F5	Chittick Place	C5	Guyton Street	D6	Lindsey Cresent	D5	Peat Place	C6	Sydney Place	C7
Akatea Street	E4	Church Place	D7	Hackett Street	C8	Lithgow Drive	B5	Peat Street	C6		
										Tainui Street	D2
Akepiro Place	D4	Churchill Cresent	D5	Hadfield Cresent	D6	Liverpool Street	C6	Pehi Street	B7	Takarangi Street	E7
Alexa Place	B6	Churton Street	D6	Hakeke Street	B7	Loader Place	D4	Perham Place	A8	Talbot Street	B8
Alexander Street	C6	Clapham Place	C8	Halswell Street	C6	London Street	C6	Perrett Drive	B5	Tanguru Street	C8
Allison Street	D7	Clarkson Avenue	C4	Hampton Place	D5	Longbeach Drive	C1	Pharazyn Street	E6	Taranaki Street	C5
Alma Road	E5	College Street	D6	Handley Street	E6	Lowther Street	C7	Photinia Place	A8	Tarata Street	C6
Andrews Place	E4	Collier Place	C5	Hardy Street	D6	Lucknow Street	A9	Pickwick Road	A4	Tasman Views	B5
Anson Street	E6	Collingwood Street	В7	Harper Street	E4	Madras Street	A9	Pitt Street	C6	Taupata Street	D2
Antrim Place	C5	Collins Street	E5	Harris Place	E4	Magnolia Crescent	D4	Plunket Street	E8	Taupo Quay	E6
Anzac Parade	D7	Cooks Street	D6	Harrison Street	C6	Mahoe Place	E4	Plymouth Street	D6	Tawa Street	E5
Aotea Street	E2	Copeland Street	C6	Hatrick Street East	D6	Mahoney Street	B8	Poaka Place	D2	Tawhero Street	E4
Aranui Avenue	D2	Cornfoot Street	D2	Hatrick Street West	D6	Maire Street	E4	Polson Street	D3	Tav Street	C7
Arawa Place	E2	Cornwall Road	D4	Heads Road	E3	Maketu Street	C7	Porritt Street	B6		
										Tayforth Road	В3
Argyle Street	C6	Cotswolds Close	B5	Helmore Street	В7	Mannington Road	B5	Portal Street	D7	Taylor Road	C4
Armstrong Place	E4	Cracroft Drive	F7	Hereford Street	C5	Manuka Street	E2	Poutama Place	D4	Taylor Street	D7
Arran Place	A8	Cross Street	E3	Hewitts Road	F7	Maple Place	A8	Poutini Street	B7		
										Te Anaua Street	E7
Arundel Place	D4	Cumbrae Place	A8	Hillside Terrace	В6		D7	Poynter Place	E5	Te Mana Place	A7
Ash Place	A8	Cypress Place	A8	Hinau Street	E3	Maria Place Extension	D6	Prince Street	E5	Te Mawae Street	В7
Ashton Terrace	E2	D'arcy Road	D8	Hinemoa Street	В8	Marions Way	F7	Pungaharuru Place	E7		
										Tenga Street	F6
Attrill Place	D4	Deem Place	D5	Hipango Terrace	E7		D7	Puriri Street	E4	Tennyson Street	E3
Avon Place	D5	Delhi Avenue	A9	Hodge Place	A8	Marshall Avenue	C7	Purnell Street	D6	Terrace Street	B7
Awatea Street	D2	Denby Place	D6	Holdsworth Drive	В5	Marybank Road	F7	Purua Street	D7		
										Thatcher Street	D2
Babbage Place	B5	Devon Road	C5	Holyoake Street	В8	Mason Terrace	E6	Putiki Drive	E7	Tiki Street	E4
Balaownie Avenue	F5	Diana Place	B5	Hood Street	E2	Masonic Drive	C7	Queen Street	B7		
Ballance Street	B7	Dickens Lane	A4	Huia Street	B8	Massey Street	B7	Quick Avenue	A8	Tinirau Street	C8
										Tipai Street	В7
Balmoral Cresent	D4	Dickson Cresent	В6	Hurworth Place	D6	Matai Street	D2	Raine Street	C8	Tirimoana Place	В4
Bamber Street	E2	Dorset Road	C5	Hutchison Cresent	E8	Matarawa Street	C8	Rakau Road	D3		
										Titoki Street	E3
Banks Place	D4	Downes Avenue	C5	Hylton Street	A6	Mathieson Street	C7	Rangiora Street	D2	Titter Place	C5
Barrack Street	B7	Drews Avenue	D7	Ikitara Road	C8	Matipo Street	E4	Rangitikei Street	B7	Tod Street	E3
Bassett Street	D6	Dublin Street	D6	Imlay Place	E5	Maxwell Avenue	E7	Rapanui Road	A3		
										Toi Street	D4
Bastia Avenue	D8	Duigan Street	E5	Indus Street	D6	May Street	E6	Rata Street	E5	Tongariro Street	E3
Bates Road	F6	Duncan Street	C7	Ingestre Street	D6	Mcneill Street	A9	Raupo Street	E3		E8
Bates Street	D7	Durham Road	D5	Iris Place	D8	Meuli Street	E5	Rawhiti Place	C5	Toro Street	
										Totara Street	D4
Beach Road	F5	Durie Street	E8	lwiroa Terrace	E8	Mill Road	D3	Rees Street	D7	Tower Cresent	E7
Beachcroft	B5	Durie Vale Road	D8	Jackson Street	D6	Milton Street	C7	Richmond Street	C7		
Beaumaris Avenue	F5	Dustin Street	E5	Jellicoe Street	В7	Milward Street	C7	Ridgway Street	D7	Trafalgar Place	D7
										Treadwell Street	C5
Bedford Avenue	F5	East Way	E7	John Street	E7	Miro Street	E3	Rimu Street	E4	Tregarth Street	C5
Bell Street	C6	Eastown Road	B7	Jones Street	C7	Mitchell Street	A7	Riverbank Road	A8		
Belmont Road	C4	Eaton Cresent	B5	Kaikokopu Road	A6	Moana Street	C7	Roberts Avenue	A8	Tregenna Street	E2
										Tui Place	E4
Benefield Street	C8	Eden Place	D5	Kaimatira Road	A9	Monowai Place	B6	Rodney Street	D7	Tulloch Street	В6
Bennett Street	E4	Edith Collier Drive	B5	Kaka Place	B8	Montgomery Road	C4	Rogers Street	E4		
Bens Place	C5	Edmonds Drive	B5	Kakaho Drive	D4	Moore Avenue	E5	Roimata Place	D4	Turere Place	B5
										Turoa Road	C8
Bignell Street	E5	Egmont Street	E2	Kamahi Street	D2	Moray Place	E8	Rotherham Street	B7		D7
Birch Place	A9	Elm Street	E4	Kapiti Terrace	D1	Morgan Street	E2	Rotokawau Drive	B5	Urquhart Street	
Blyth Street	D7	Emerson Street	B7	Karaka Street	D2	Morrison Street	E3	Ruapehu Street	E3	Victoria Avenue	D7
										Victory Place	B7
Bombay Street	A9	Erin Road	A4	Karamu Street	D4	Mosston Road	C4	Ruru Street	B8		
Borlase Place	A8	Essex Place	D4	Karewa Street	D2	Moutoa Quay	D7	Russell Street	В7	Virginia Hts	B5
	B7		D5	Karoro Road	F5		D7	Rutland Street	D7	Virginia Road	B5
Boyd Avenue		Evotor Cropont	DO			IVII VIEW KOUU	וט	Rullullu Sileel			D4
		Exeter Cresent									
Boydfield Street	C7	Exeter Cresent Falkland Street	B8	Karyn Street	E3	Muir Street	E5	Salisbury Avenue	B8	Waharua Place	
	C7	Falkland Street	В8			Muir Street				Wairere Road	D7
Bradleys Line	C7 A6	Falkland Street Fergusson Street	B8 D5	Kauri Street	E4	Muir Street Mulligan Street	C6	Sandcroft Drive	B5		
Bradleys Line Brassey Road	C7 A6 C6	Falkland Street Fergusson Street Field Street	B8 D5 A7	Kauri Street Kawakawa Street	E4 C7	Muir Street Mulligan Street Murch Place	C6 D5	Sandcroft Drive Sandy Hook	B5 D5	Wairere Road Waitai Street	D7 D2
Bradleys Line Brassey Road Bristow Street	C7 A6 C6 C5	Falkland Street Fergusson Street	B8 D5 A7 D8	Kauri Street Kawakawa Street Kawatiri Avenue	E4 C7 E5	Muir Street Mulligan Street Murch Place Murray Street	C6 D5 B7	Sandcroft Drive Sandy Hook Sandy Lane	B5 D5 B5	Wairere Road Waitai Street Waitote Street	D7 D2 D2
Bradleys Line Brassey Road	C7 A6 C6	Falkland Street Fergusson Street Field Street Fife Street	B8 D5 A7	Kauri Street Kawakawa Street	E4 C7	Muir Street Mulligan Street Murch Place	C6 D5	Sandcroft Drive Sandy Hook Sandy Lane	B5 D5	Wairere Road Waitai Street Waitote Street Wakefield Street	D7 D2 D2 C8
Bradleys Line Brassey Road Bristow Street Broadhead Avenue	C7 A6 C6 C5 D4	Falkland Street Fergusson Street Field Street Fife Street Fitzherbert Avenue	B8 D5 A7 D8 D5	Kauri Street Kawakawa Street Kawatiri Avenue Kawau Place	E4 C7 E5 B5	Muir Street Mulligan Street Murch Place Murray Street Nathan Street	C6 D5 B7 C5	Sandcroft Drive Sandy Hook Sandy Lane Sarjeant Street	B5 D5 B5 E6	Wairere Road Waitai Street Waitote Street Wakefield Street	D7 D2 D2
Bradleys Line Brassey Road Bristow Street Broadhead Avenue Brooking Street	C7 A6 C6 C5 D4 D5	Falkland Street Fergusson Street Field Street Fife Street Fitzherbert Avenue Flemington Road	B8 D5 A7 D8 D5 A10	Kauri Street Kawakawa Street Kawatiri Avenue Kawau Place Kea Place	E4 C7 E5 B5 B8	Muir Street Mulligan Street Murch Place Murray Street Nathan Street Nelson Street	C6 D5 B7 C5 D6	Sandcroft Drive Sandy Hook Sandy Lane Sarjeant Street Saunders Place	B5 D5 B5 E6 E5	Wairere Road Waitai Street Waitote Street Wakefield Street Walker Place	D7 D2 D2 C8 C7
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Rubbish and recycling

URBAN RUBBISH COLLECTION

Whanganui residents in the urban area use privately owned companies for kerbside rubbish collection. The two main kerbside waste collection companies are EnviroWaste and Waste Management.

EnviroWaste, based at 27 Gilbert Street, offers a wheelie bin-only service. They can be contacted on 06 344 4201.

Waste Management, based at 14 Liffiton Street, offers both a wheelie bin and rubbish bag collection service. They can be contacted on 06 348 8009.

Wheelie bins of varying sizes, with a range of options for collection frequency, are available from the waste collection companies above.

PUTTING OUT THE RUBBISH

Rubbish bags and wheelie bins need to be placed on the kerbside no later than 7.00am on the day of collection to ensure they will be picked up.
Rubbish bags need to have a pre-paid yellow Waste Management sticker attached (available from your local dairy, supermarkets and a variety of other stores).

Rubbish is collected between 7.00am and 4.30pm. Rubbish bags that do not meet the conditions outlined on the sticker will not be collected. Missed bags should be placed back on the kerbside by 7.00am on the morning of the next collection.

See the Rubbish and Recycling section of the Whanganui District Council website – www.whanganui. govt.nz – for a map showing rubbish collection days for your area.

Domestic rubbish bags can also be dropped off at the Whanganui Resource Recovery Centre at 79-83 Maria Place Extension, for a fee. Visit www.wrrc. co.nz for information on current fees.

RURAL RUBBISH COLLECTION

The Council provides rural properties close to the city boundaries with a bag collection service. For those in more remote rural areas, the Council has bins at designated collection points for bags of household waste.

All bags must have yellow Waste Management stickers attached and be placed on the kerbside or collection point no later than 7.00am on the day of collection.

For more information please visit the Council's Rubbish and Recycling page at www.whanganui.govt.nz

GREEN WASTE

You can take green waste to the Whanganui Resource Recovery Centre at 79-83 Maria Place Extension or Waste Management's Midtown Transfer Station at 14 Liffiton Street.

Charges apply.

For information on the Whanganui Resource Recovery Centre's hours and fees, visit www.wrrc.co.nz or phone 06 348 7950.

For information on Midtown Transfer Stations' hours and fees, phone 0800 10 10 10.

FOOD WASTE

Easy Earth is a local business which provides a food waste collection service for households, businesses and organisations. Their aim is to divert food waste from the landfill and turn it into high quality compost using a state-of-the-art HotRot composter.

For \$6 per week households are supplied with a 10 litre bin for food waste which is collected weekly from the home.

Households also have the option of dropping off food waste at a collection point for \$3.50 per drop off.

Businesses and organisations can choose to have food waste collected (starting from \$9 per week) or both





Why choose Mortgage Link?

- We don't charge a fee so our service is free (conditions apply).
- We have been helping locals for over 19 years get into their homes - Let us do the work for you!
- Less stress, more choice!



Unit 5, Wicksteed Terrace, 212 Victoria Avenue, Wanganui www.mortgagelinkwanganui.co.nz

Rubbish and recycling

food waste and recycling collected (starting from \$15 per week).

For more information, check out: http://www.easvearth.co.nz/

RECYCLING

The Whanganui Resource Recovery Centre (next to the fire station in Maria Place Extension) is a onestop shop for resource recovery and waste minimisation in the Whanganui District. It provides a 24/7/365 facility for dropping off glass, plastics, cans, clothing, paper and cardboard.

During normal business hours customers can also bring in tyres, waste oil, e-waste, whiteware, and green waste. There are charges for these extra items.

For information on opening hours please contact the Whanganui Resource Recovery Centre by phoning 06 348 7950, emailing office@wrrc.co.nz or visiting www.wrrc.co.nz

If you're not sure whether an item can be recycled, check out the ReSource Whanganui website for up-to-theminute advice. It's a quick and easy way to access information on the best way to reduce, repurpose and recycle items: https://resourcewhanganui.org.nz/

UPCYCLING AND REPURPOSING

The Whanganui Environment Base (WhEB), located at the Whanganui Resource Recovery Centre at 79-83 Maria Place Extension is the home of the Sustainable Whanganui Trust.

The WhEB is open six days a week (Monday to Friday from 10.00am-4.00pm and Saturday 10.30am-12.30pm).

Used toothbrushes (manual only) and toothpaste tubes can be dropped into the Colgate Oral Care Brigade bin outside the WhEB.

If you're interested in improving your garden, you can purchase worm farms, tiger worms and worm wees from the WhEB.

If you've never before visited WhEB, feel free to ask for a tour. We cater for all age groups.

Re-Use Academy (RUA)

A wide variety of items can be dropped off at our Re-Use Academy for others to reuse or repurpose for arts and crafts or educational projects.

All items can be collected from the Re-Use Academy for a small koha (donation).

We're always interested in glass jars, bottles with lids, patterned and colourful crockery (broken and intact),tiles, plastic bottle tops, other reusable plastics, craft materials, wool (including unfinished knitting projects), old cards, calendars, wallpaper, wrapping paper, posters, cardboard cartons, tubes, egg cartons and trays, plant pots, stakes and punnets and fabrics and textiles.

Please make sure any items you drop off are clean.

Green Bikes Pahikara Matomato

Green Bikes Pahikara Matomato operates out of premises behind the WhEB office on Fridays from 10.00am-4.00pm.

Old bikes and parts, including tyres, can be dropped off any time. These are recycled into roadworthy bikes by a small group of volunteers. The bikes are sold for a nominal price to children, pensioners and beneficiaries. The Green Bikes volunteers also repair bikes for those on low incomes.

Harakeke Room

Sustainable Whanganui's education room is called the Harakeke Room. They offer practical sustainability courses for adults and school holiday repurposing workshops for families.

Eco Library

For a \$5 subscription per year you can borrow books and magazines for a month from the WhEB's extensive sustainability library.

Volunteers

Volunteers are needed for various on-site projects as well as the Fruit Trees in Schools and Fruit Trees in the Community initiatives. This provides an opportunity to work alongside experienced volunteers and learn more about sustainability.

For more information about Sustainable Whanganui, phone 06 345 6000, email sustainablewhanganui@ gmail.com, find us online at www. sustainablewhanganui.org.nz or look us up on Facebook.



MISSION STATEMENT

"We strive to preserve cultural awareness."

Whanganui/Rangitikei, New Zealand

Phone: 06 343 8128 Mobile: +642102540709 info@whanganuimulticultural.co.nz

What is Our "One Stop Shop"?

- It is an information, resource and activity centre particularly for newcomers to learn about Kiwi culture.
- 2. It is a place to build friendships and develop understanding amongst all people.
- It is a place for anyone in the community who is interested in meeting people from all ethnic backgrounds around the world.
- 4. It is a place to learn about other cultures.

It is run by the Multicultural Council of Rangitikei/Whanganui Inc.

MCRW is a voluntary organisation representing people of different nationalities.

What We Do:

- Provide opportunities to practice language/s, increase cultural awareness and understand its importance.
- · Work together with other community groups and different organisations.
- Provide information about the New Zealand way of life and the cultures within our community.
- · Provide referrals to other agencies and community organisations.
- Promote cultural diversity within the community.
- Help prepare a CV and help to gain relevant experience.
- Provide opportunities to make new friends.
- · Advocate on behalf of migrants while encouraging self-help.

Transport

Shared Pathways - Whanganui District Council is developing a network of future-proofed shared pathways around our city.

A shared pathway is a route designated for shared use by people who are cycling, scootering, skating or walking. Shared pathways encourage active travel and provide easy, direct connections between various parts of our city, from the river, to the town centre, to the suburbs.

For a map displaying Whanganui's shared pathway network and information about project progress, visit the Shared Pathway section of the Council's website on www.whanganui.govt.nz

Most of the shared pathways funding comes from the New Zealand Transport Agency's Urban Cycleways Fund and the Government's National Land Transport Fund. The Council is providing the rest.

The Council-led Let's Go / Mā Ake programme is a collaboration with







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[p] 06 344 5065 (24hrs)
[e] office@garmac.co.nz

Transport

key community organisations that aims to make active transportation a popular and safe travel choice for residents and visitors. Visit the Let's Go Whanganui website at letsgowhanganui.org.nz to find out more about active transport in our community.

Whanganui Airport -

Whanganui Airport is a regional airport offering air links and support for businesses, tourists and private pilots. The airport is also the primary base for the New Zealand International Commercial Pilot Academy and is home to the Whanganui Aero Club.

First established in the 1930s, Whanganui Airport remains a vital hub for air activity in the wider Whanganui region. Air Chathams offers commercial flights between Whanganui and Auckland.

The airport's South Beach Café is open seven days a week. Free parking

is available for up to 60 minutes adjacent to the terminal building. The long-term car park is fully fenced and is secured and alarmed in the evening after the last flight and then reopened before the first flight in the morning.

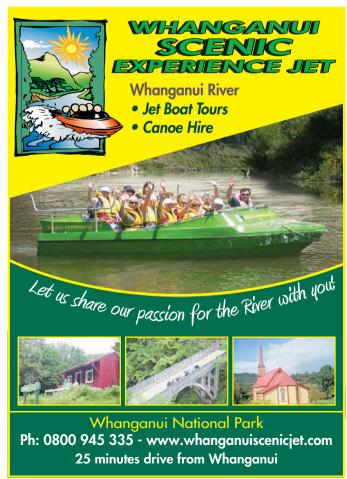
Buses - Buses operate regularly throughout the city. Timetables are available from www.horizons.govt.nz/buses-transport and the Whanganui i-SITE Visitor Information Centre. There is also a week-day commuter service between Whanganui and Palmerston North.

Taxi services – All taxis in New Zealand must be registered with a taxi company. There are several companies in Whanganui and they can be ordered by phone or hailed at taxi stands.

Driving in New Zealand - To drive in New Zealand, you must have a valid driver's licence. If you have a valid or current overseas driver's licence or international driving permit, you can drive using this permit for a maximum of 12 months from the date you arrive in New Zealand. For more information about driver licencing, contact the New Zealand Transport Agency www.nzta.govt.nz or phone 0800 822 422.

Tips for driving in New Zealand:

- Drive on the left hand side of the road
- You must carry your driver's licence at all times when driving. If your licence is not in English, you need to carry an accurate translation
- Everyone in a motor vehicle must wear a seatbelt
- Children under 5 must be restrained in an approved car seat
- Never drink and drive. For drivers under 20 a zero alcohol level applies
- It is illegal to use your phone while driving
- To be safe when parking, always lock your car.





Parking

hanganui District Council maintains off-street car parks and a network of on-street meters and time-restricted areas that are monitored by parking officers.

There are 615 kerbside metered parking spaces and 1118 time-restricted areas around the central city area. These are monitored to ensure regular turnover and availability of spaces. Infringers are ticketed, fined and followed up. Suburbs are serviced on demand.

Paid parking is between 8.00am and 5.30pm weekdays and Saturdays. The Parking Services Team patrols on a regular basis, including Saturdays.

Typical parking charges are:

- Victoria Avenue \$2.00 per hour
- Drews Avenue \$1.00 per hour (for a maximum of two hours)
- Taupō Quay \$1.00 per hour (for a maximum of two hours)
- Inner-city side streets \$1.00 per
- Pay-and-display 50 cents per hour
- Rentals \$20.00 per week

Please note the Drews Avenue parking precinct is a pay-and-display area.

Off-street leased car park spaces are available in the following locations: Kingsway (51 spaces), Winstone (58) and the Royal Wanganui Opera House (20) all in St Hill Street, Phoenix (18) in Drews Avenue, Drews Avenue (8), Wharenui (25) and Regent (18) in Ingestre Street, Museum (59) and

Hannah's (40) in Drews Avenue, as well as Taupō Quay. All off-street car parks are sealed, marked, have security lighting and are signposted. Winstone, Wharenui and Phoenix parks have pay-and-display machines installed while Taupō Quay uses a pay-by-plate machine. The others are mostly rental parks. Call Council Customer Services on 06 349 0001 for more information about rental parks.

PARKING INFRINGEMENTS

Failure to buy parking in a pay-and-display area will incur a \$40.00 infringement fee. Expired parking or exceeding the time limit in other areas will incur an infringement starting at \$12.00. Depending on the length of stay this may be up to \$57.00, calculated on a graduating scale.

PARKMATE

The ParkMate smartphone app for paying for parking – and a range of other features such as car park availability – is available at all Councilowned pay-and-display car parks in Whanganui. The app can be downloaded for free from the App Store or Google Play.

SUPERGOLD CARD SENIOR PARKING SCHEME

Holders of the SuperGold Card - a scheme for seniors and veterans - can apply to the Council for a permit to display in their vehicle, which gives them free parking between 8.00am and 11.00am, Monday to Friday, in

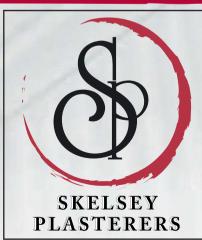


the Central Business District area. Please note that even though parking is available free in these areas for SuperGold Card holders during these times, the time limits set for parking spaces still apply.

This applies to the area contained within St Hill Street, Taupō Quay, Drews Avenue, Watt Street, Wicksteed Street and Ingestre Street and includes all metered parking spaces. If you have a SuperGold Card, you can apply for a parking permit at: www.whanganui.govt.nz/Services-Amenities/Parking/SuperGold-Cardsenior-parking-scheme

WHANGANUI AIRPORT

The Whanganui Airport long-term car park is controlled by a parking meter located in the terminal building, which accepts coins and credit cards. You need to enter your registration plate number to pay and the cost is \$10.00 per day (24 hours) or part thereof. A transaction fee of 50c applies if a credit card or Vodafone's TXT-a-Park mobile service is used. The car park is open from before the first morning flight until after the last incoming aircraft, and is secured and monitored at all other times.



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Animal management

hanganui District Council's friendly Animal Management Team encourages care and control of animals in the Whanganui District.

The Animal Management Team issues dog registrations, provides advice about the housing and welfare of animals, responds to calls about wandering stock, patrols suburban streets, maintains the dog pound and deals with incidents involving aggressive dogs.

The Council also has an Animal Management Education Officer who takes a preventative approach to community safety by educating people, especially children, about caring for animals and interacting with them safely.

The Dog Control Bylaw was introduced to reflect community feedback about the management of dogs in the district. It aims to improve community safety by improving and encouraging the responsible ownership of dogs in Whanganui.

The Keeping of Animals, Poultry and Bees Bylaw regulates the control of animals other than dogs. The purpose of this bylaw is to protect the public from nuisance, to maintain and promote public health and safety, and to protect the welfare of animals. For more information, please visit: www.whanganui.govt.nz/ Business/Livestock-Beekeeping

DOG REGISTRATION

Dog registration fees help fund a range of services that are designed to help dogs, their owners and the wider community. There is a small ratepayer contribution per year towards the cost of animal management services for stock control on district roads and highways and to recognise public good and education.

You need to register your dog:

- when it turns three-months-old
- · when you first get him/her
- thereafter on 1 July of each year.

The Council has a graded registration fee structure that recognises



responsible dog ownership, neutered dogs and prompt payment. For any dog turning three months of age during the year a part-fee will be paid based on the number of complete months remaining in the registration year.



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Animal management

If you have moved to the Whanganui District with your dog or dogs, you will not need to pay your registration until 1 July 2020. However, please notify the Council of your animal's arrival as soon as practicably possible so registration can be transferred from your previous authority.

For current fees and discounts please visit www.whanganui.govt.nz/dog-registration-fees. The registration year is the period of 12 months from 1 July to 30 June of the following year. You can pay your yearly registration via credit or debit card online at eservices.whanganui.govt.nz – if your registration tag is lost or damaged, a replacement tag can be obtained free of charge.

The Council provides a Dog Owner's Handbook that has lots of information and advice on being a responsible owner. You can read this at: www.whanganui.govt.nz/Services-Amenities/Dogs/Being-a-responsibledog-owner

LATE PENALTY FEES

A late penalty fee - 20% of the fee as if your dog had been registered on the first day of the registration year - will be applied after 31 August each year.

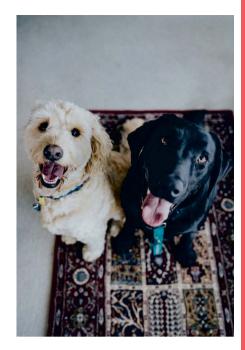
DOG POUND

The dog pound is located on Ridgway Street - opposite the old public cemetery - and is open from Monday to Friday, 12.00 noon to 1.30pm, or by prior arrangement by calling (06) 349 0001.

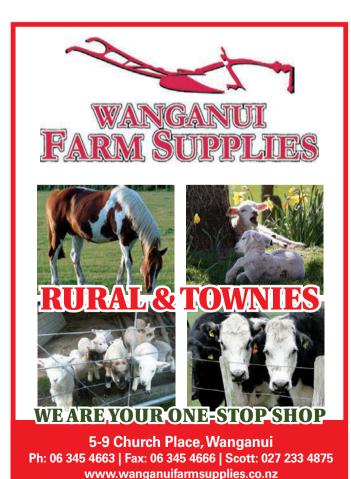
DOG EXERCISE AREAS

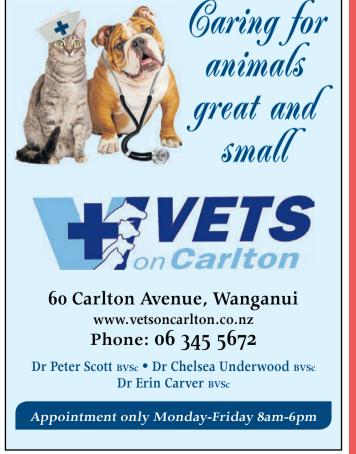
Under the Dog Control Bylaw 2015, dogs must be on a leash at all times in public places except in designated off-leash areas. We provide a range of dog exercise areas where dogs are able to be unleashed. There are also public areas around the district where dogs are permitted on leashes, while in some areas dogs are prohibited.

The dog exercise areas are signposted and most contain doggy-



doo bins. Dog owners are reminded of their responsibility to "scoop the poop" and keep public areas clean and pleasant to walk and exercise in. For a full listing of leashed and unleashed dog exercise areas, please visit: www.whanganui.govt.nz/Services-Amenities/Dogs/Exercising-Your-Dog







Rates

ocal councils carry out a range of activities for their communities.

These include maintaining our water supply and roads and providing community facilities such as libraries and museums. Council activities are mainly funded through rates.

Other sources of funding include grants, user fees, investment income and development contributions.

The amount of rates the Council collects each year is determined through the Long-Term Plan and the Annual Plan processes.

These plans establish Whanganui District Council's work programme for a range of activities, such as roading or stormwater. The cost of delivering and funding each programme is calculated, and the amount of rates that needs be collected is then worked out. The Council consults with the community before adopting these plans.

Whanganui District Council rates are payable in four equal instalments for 2019/2020 (from 1 July 2019 to 30 June 2020).

The 2019/2020 instalment due dates are:

Instalment 1 - Wednesday 28 August 2019 Instalment 2 - Wednesday 27 November 2019

Instalment 3 - Wednesday 26 February 2020

Instalment 4 - Wednesday 27 May 2020

We can set up direct debits on a weekly, fortnightly, monthly, quarterly or yearly basis. Please contact Customer Services on 349 0001 for further information.

RATES REBATES

The Rates Rebate scheme provides a subsidy for low to moderate income home owners. If your income is low to moderate (maximum \$25,660) then you may be eligible for a rates rebate of up to \$640. The closing date for applications is 30 June 2020.

Eligibility for a rates rebate is determined by:

- The ratepayer's income for the previous tax year (year ended 31 March 2019)
- The amount of rates (for both Whanganui District Council and Horizons Regional Council)
- The number of dependants (an additional income allowance for dependants is \$500 per dependant).

Ratepayers need to apply to the Whanganui District Council for a rates rebate. Those who are eligible will then either have their rates reduced by the amount of the rebate, or receive a refund if the rates have been paid in full for the year. Application forms are available from the Customer Services team at Whanganui District Council or can be downloaded from www.ratesrebates.govt.nz

To apply for a rebate, please visit the Council's Customer Services team by 30 June 2020.

To assist with your application, please bring in the following:

- evidence of all gross income for the tax year ended 31 March 2019 (this includes income from interest)
- your Whanganui District Council rates assessment for 2019/20
- your Horizons Regional Council rates assessment for 2019/20

For more information on how rates are set and collected, visit: www. whanganui.govt.nz/rates-explained

Horizons Regional Council rates are collected separately from Whanganui District Council. For more information about Horizons Regional Council rates, visit: www.horizons.govt.nz/property-rates



Other services

COUNCIL HOUSING

Council housing provides quality housing for people aged 65 years and older, who have limited financial resources. Whanganui District Council owns and rents out 275 pensioner units in 16 separate complexes across Whanganui.

Application forms are available from Council Customer Services at 101 Guyton Street or you can call us for more information on 06 349 0001.

Application forms are also available on the Council website: www. whanganui.govt.nz/housing

OTHER SERVICES

If you are out and about enjoying our beautiful parks and reserves, or have recently moved to Whanganui, we have useful guidelines on our website to ensure you have a pleasant visit.

These guidelines/bylaws include, for example:

- Noise in our community how to be a good neighbour or to let us know if noise is an issue in your neighbourhood
- Alcohol Control Bylaw enhancing public safety and enjoyment of public places by minimising

- alcohol-related harm and offences in controlling the consumption and possession of alcohol in specified public places
- Smokefree and Vapefree Outdoor Areas Policy – promoting a healthy environment in our central city and parks by encouraging non-smoking and non-vaping in public areas and at events
- Visit www.whanganui.govt.nz for further Council information and services.

If you can't find what you are looking for, please give us a call on 349 0001.





Marriage Celebrant

Mobile: 029 242 2440 Email: kmwsmith48@gmail.com Website: www.katesmith.co.nz Contact details were supplied by Sport Whanganui. Please call Sport Whanganui on 06 349 2300 if you would like your contact details added to their database.

Sport and fitness

Aquarobics	Aquarobics	06 349 0113
	splashcentre@s	
Archery	Marangai Archery Club	06 342 6636
	info@marangai	
	Wanganui Archery Club	
	daw	
	YMCA Archery	
	ben@yr	
Athletics	Athletics Wanganui Incorpor	
	amcnab@c	
Badminton	Taihape Athletics Club Badminton Whanganui Inco	
Dauminion	06 342 185	
	00 342 163	
	Ohakune Senior Social Bad	
	josan	
	Taihape Badminton	
Basketball	Basketball Whanganui	
Dasketball	ross@sportwhanganui.co.n	
Boating	Motor Boat Club	
	marieread	
Boccia	Boccia Group	
Boot Camp	Boot Camp	
•	gize	
Bowls	Bowls Wanganui Inc	06 345 3696
	-	/ 021 2097872
	bowlswang@gmail.com	
	Bowls Wanganui Um	pires Association
	Bulls Outdoor Bowling Club	
	bullsbowls	
	Carlton School Indoor Bow	
	dickb	
	Castlecliff - Gonville Bowling (
	bı	
	Club Metro Bowling Club	
	garthl	
	duriehillbowling	
	Gonville Castlecliff Bowling	
	GOTTVILLE CASCIECTITI DOWNING	
	br	
	Hunterville Bowling Club	_
	sjmha	
	Laird Park Bowling Club	
	lairdpa	
	Marton Bowling Club	06 327 5146
		/ 021 776 744
	martonbowls	.club@gmail.com
	Ohakune Bowling Club	
	Raetihi Bowling Club	

	Rapanui Bowling Club06 344 7949
	jennyandkings@xtra.co.nz
	St John's Indoor Bowling Club 027 653 7773
	caffray4@gmail.com
	St Stephens Indoor Bowls 06 327 7467
	Taihape Bowling Club027 440 6965
	gina.ken.mason@xtra.co.nz Victoria Bowling Club06 348 4013
	ejrhodes@xtra.co.nz
	Vision Impaired Indoor Bowling Club
	Wanganui Bowling Club Inc06 345 7086cynthia.ada@gmail.com
	Wanganui East Bowling Club 06 347 7626
	wangeastbowls@gmail.com
	Wanganui Indoor Bowlers Association
	06 344 2894 / 027 419 3251
	shackett@xtra.co.nz Waverley Bowling Club 06 346 5566
	m.woodill@xtra.co.nz
Boxing	Boxon Sports Academy 06 344 4874
	boxonsportsacademy@gmail.com Rivercity Boxing Club 06 344 8341
	/ 027 368 2306
a !! ! !	tofa-ten@xtra.co.nz
Climbing	Climbing Wall021 256 9236ivan@vostinar.com
Cricket	Cricket Whanganui Inc022 061 9279
	info@cricketwanganui.co.nz
	Marist Cricket Club
	john.mcilraith01@gmail.com Saracens Cricket Club027 3535 694
	Tech Cricket Club021 246 6701
	si_aitken@yahoo.co.nz
	United Cricket
	Wanganui Cricket Assn027 820 5416
	Wanganui High School Old Boys
	j.mckay.george@gmail.com Wanganui Renegades Cricket027 369 9157
	heap@slingshot.co.nz
	Wanganui Tech Sports Club Inc
Croquet	Marton Croquet Club
•	Wanganui Croquet Club Inc06 344 7353
C !	rowdyandmarg@xtra.conz
Cycling	Ruapehu Mountain Bike club021 414330sherritd@yahoo.com
	Tamaranui Cycling Club027 481 2565
	bellg@tpk.govt.nz
	Turangi/Tokaanu Cycling Club 027 277 1674
	m.r.heappey@xtra.co.nz

	Wanganui Cycling Club06 345 2418
	/ 021 748 873
	dean@gingercat.net.nz
	Whanganui Bicycle Users Group
	06 348 8046
	wbug@can.org.nz
Dancing	Ceroc Dance Wanganui06 345 7401
Daneing	
	lizfrith01@gmail.com
	City College
	hiroti.pauline@gmail.com
	For Love of The Dance (FLoTD)027 478 8519
	selfcare@xtra.co.nz
	Glastonbury Dance Studio 027 441 5880
	mark.glastonbury@hotmail.com
	Glendarroch Scottish Country
	Dance Club06 343 2160 / 027 284 1794
	campbellmtn@inspire.net.nz
	Highland Dancing Association06 327 6588
	gribbon@xtra.co.nz
	Line Dancing027 489 0795
	OU35@xtra.co.nz
	River City Dance & Leisure Incorporated
	021 0205 4038 / 06 345 7401
	lizfrith01@gmail.com
	River City Linedancers06 349 0149
	enquiries@clubmetro.co.nz
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	/ 021 060 9974
	riverrockerswhanganui@gmail.com
	Sharyn Underwood
	School of Dance06 345 3211
	jazzworld@xtra.co.nz
	Shirley McDouall
	School of Dance021 149 3849
	mktate@gmail.com
	Tempo Dance Studio06 347 1931
	/ 022 064 5045
	visionig@icloud.com
	Wanganui Amateur Dance06 344 2245
	dancesportwanganui@gmail.com
	Whanganui Ballet and Dance Academy
	027 237 9176 / 06 348 4999
	anna@wanganuiballet.co.nz
Disability	
Sport	Halberg Disability Sport Foundation
	0800HALBERG
	johns@halberg.co.nz
	Mental Disability027 251 1611
	suekumeroa@gmail.com
	Physical disability and visual impairment
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	wanganui@specialolympics.org.nz Wanganui Unique Childrens Services
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	nui273@xtra.co.nz
	Central District Horse
	Driving Association
	Central Districts
	Carriage Driving06 345 3397
	huskyboy3@gmail.com
	Horse Racing
	Petre Pony Club06 3442130 / 021 242 4824
	Rangitikei Pony Club
	taniwhahills@farmside.co.nz
	Riding for the Disabled Wanganui Group
	06 347 1542 / 027 342 9826
	wanganui@rda.org.nz
	Rodeo Assn of New Zealand - Waimarino 06 385 4636 / 027 240 1090
	c_d_maclean@xtra.co.nz
	Trotting Club - Wanganui 06 342 7771
	wanganui.tc@xtra.co.nz
	Waimarino Rodeo Assn 06 385 4453stephrush@xtra.co.nz
	Wanganui / Waimarino Club 07 895 9293m.higgie@farmside.co.nz
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	Wanganui Riding School06 345 3285
Fencing Fitness	Rivercity Fencing Club021 178 8451 Her Fitness Ltd06 348 9121
ritiless	results@herfitness.co.nz
	Inspire Health and Fitness Centre
	mere@inspirewhanganui.co.nz
	Ratana Sports Club
	info@sportwhanganui.co.nz
	Wanganui Community Sports Centre Inc
	comsports@xtra.co.nz
Football	Bulls/Ohakea Junior Soccer 06 322 1550
	Castlecliff Football Club021 049 7794
	Castlecliff United Football Club 027 458 895
	sportsmad11@xtra.co.nz
	Central Football
	kylie@centralfootball.co.nz
	Hunterville Football Club 027 241 4439
	rmcintyre@farmside.co.nz
	Marist Football Club
	Marton Football06 327 7838
	Rivercity Football Club022 682 8002
	rivercityfootball316@gmail.com
	Waiouru Soccer Club06 387 5599 ext. 7008

	Wanganui Athletic Football Club
	blairdavidson72@gmail.com Wanganui Football Referees06 345 4206 mandy.musa@wdhb.org.nz
ling	Gliding Manawatu027 223 3243
	Hang Gliding and Paragliding Club 06 213 0078 / 0274 474 117
f	Belmont / Wanganui Golf Club
	Castlecliff Ladies Golf Club06 344 2219admin@castlecliffgolf.co.nz
	Castlecliff Men's Hockey Club273800209a.hilbourne@xtra.co.nz
	Hawkestone Golf Club
	Marton Golf Club
	Rangatira Golf Club
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	enquiries@taihapegolf.co.nz Tawhero Golf Course
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	keithannestone@xtra.co.nz Collegians Hockey Club
	Collegiate School Hockey Club06 349 0210anna.symes@collegiate.school.nz Hockey Wanganui 06 344 6597
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	wayne.steele@vtnz.co.nz
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	021 125 6855
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Hunting	Kai Iwi Pig Hunters Club027 487 2235
	jambler@inspire.net.nz
	Rangitikei Hunt Club027 288 7951
	Wanganui and District Hunters and
	Stalkers Club 021 204 1480
	icchurchouse@xtra.co.nz
Inline Hockey	Wanganui Lightning United Inline
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	fred.a@xtra.co.nz
Jet Sprints	Shelter View Jet Sprints06 342 5502
	/ 0274 415 608
	richju@inspire.net.nz
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	whanganuilifeguards@gmail.com
	Wanganui Surf Life Saving Club
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	james@marineserviceswanganui.co.nz
	Royal Life Saving Society NZ
	06 343 2677
Manufatan	kidswm@hotmail.co.nz
Marching	Broadway Marching Marton 06 327 8178
	Gumboot Grans Marching Club
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	Dragon's Spirit Wanganui
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	darrenandrews@xtra.co.nz
	Jiu Jitsu Life Skills New Zealand
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	shannoncasson@gmail.com
	Kyokushin Karate Club04 972 8843
	/ 021 345 718
	kenworthydojo@gmail.com
	NZ Eagle Spirit Jujitsu Club022 185 0657
	/ 06 347 7854
	nzsci@hotmail.comnz
	NZ Jiu Jitsu Academy 021 027 4 6291
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	wanganui@shaolinkungfu.co.nz
	Wanganui City College Judo 021 246 0919
	davies.garry@rocketmail.com
	Wanganui Kung Fu
	wanganui@shaolinkungfu.co.nz
	Wanganui Muaythai & MMA06 343 6394
	Whanganui Judo Club 027 445 7882
	watson_security@xtra.co.nz
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	whanganuimultisport@gmail.com	
	River City Canoe Club	
Netball	Indoor Netball	
rectoun	Kaierau Netball021 246 6184	
	/ 06 344 6843	
	kaieraunetball@hotmail.com	
	Marton Bears	
	Netball Club - Pirates022 1085 981	
	chrissywai@yahoo.co.nz	
	Netball Club - Ratana06 342 6971	
	Netball Wanganui Incorporated	
	netball@netballwhanganui.co.nz	
	Rangitikei Netball Association	
	06 327 8984 / 027 282 9966	
	Taihape Netball Centre06 388 0005	
	Wanganui Indoor Link Netball 027 251 2515	
Petangue	julietemperton14@gmail.com Petangue Adjunct Wanganui East Club	
Petalique		
	wanganuieastclub@gmail.com	
	Wanganui East Club Petanque	
Rowing	Aramoho Wanganui Rowing Club	
Rowing	(06) 342 9959	
	stephrush@xtra.co.nz	
	Billy Webb Challenge021 032 7070	
	billywebbchallenge@gmail.com Union Boat Club	
	/ 027 302 8275	
	dawndale@xtra.co.nz	
	Wanganui Collegiate School Rowing Club	
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	gscott@collegiate.school.nz	
	Wanganui Rowing Assn027 272 7953	

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	Hunterville Junior Rugby
	Ratana Maratanga Sports Club 06 342 6867
	ratana.sports@gmail.com Ruapehu Junior Rugby06 385 4391 chaosonthehill@gmail.com
	Ruapehu Rugby and Sports Club
	"Rugby Club - Counties" 06 342 5512 / 027 660 6887
	Rugby Club - Hunterville
	Rugby Club - Marton
	Rugby Club - Pirates
	wanganuipiratesrugby@outlook.com Rugby Club - Taihape06 388 1736 karinabaird@live.com
	Rugby Club - Utiku Old Boys
	Rugby Club - Wanganui and Old Boys
	thetwocrowes@clear.net.nz Wanganui Rugby Football Union
	justin.lock@wanganuirugby.co.nz
Rugby League	Marton Bears
	jacko@nzrl.co.nz Wanganui Boxon Sports Academy027 946 4156 coast.e@hotmail.com

Running	Wanganui Harrier Club06 343 2463
	/ 027 246 5976
	wanganuiharrierclub@gmail.com
Shearing	Rangitikei Shearing Sports Inc
	06 756 5869 / 022 687 5823
	rangitikeishearingsports@gmail.com
Shooting	RSA Target Shooting06 344 4924
	gordonandelaine@xtra.co.nz
	Smallbore Outdoor Rifle Club
	alisondave@xtra.co.nz
	Smallbore Rifle Club - Bulls027 543 7817
	Edmonds_dave@hotmail.com Smallbore Rifle Club - Marton06 327 6537
	b_crawford@farmside.co.nz
	Smallbore Rifle Club - Waimarino027 477 9041
	Smallbore Rifle Club - Westmere06 345 2101
	malandmars@gmail.com
	Target Shooting06 344 4924 / 027 2928787
	paul.turner@tsw.net.nz
	Wanganui Pistol Club Inc021 888 342
	wanganuipistolclub@hotmail.com
	Wanganui Rangitikei Clay Target Club
	pfefshoes@xtra.co.nz
	Wanganui Shooting Club
	wanganuipistolclub@hotmail.com Westmere Minature Rifle Club06 3421854
	john.goodare@gmail.com
Skate	Joili.goodare@giilali.com
boarding	On Board Skateboarding212832777
200.09	insights@sportmanawatu.org.nz
Skating	Roller Derby - River City Rollers
•	
	mel.mcghie@hotmail.com
	Wanganui Amateur
	Roller Skating Club Inc 021 0836 7706
	dave.dench@hotmail.co.nz
	Wanganui Inline Speed Skating Club 06 348 8366 / 027 446 2231
	garyz@xtra.co.nz
	Wanganui Roller Skating Club021 023 94665
	warscrink@gmail.com
Snow Sports	Ruapehu Ski Club027 288 7951
	Wanganui Ski and Snowboard Club
	027 431 6348
	Gordon@gordonhorsley.com

WANGANUI EAST CLUB -THE CLUB WITH A DIFFERENCE!

We are here to provide a safe, enjoyable environment for our members and their guests to enjoy and entertain themselves in.

The club is open 7 days a week, with courtesy vans operating Wednesday to Sunday. Our <u>Trax Restaurant</u> is open Wednesday to Sunday for evening meals, and Sunday brunch.

Our Adjuncts make the Club a special place to belong to. They provide entertainment, challenges and comradely. We offer a number of Adjuncts for our members.

Senior's Tuesday Club Snooker
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101 Wakefield St, Wanganui East.

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Members, their guests and affiliated members welcome



Need help with transforming conflict in your workplace?

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Want to create a healthy, thriving community and workplace?

A restorative approach is an evidence based, problem solving way to build and strengthen healthy relationships and also transform conflict.

Restorative practices empowers the people involved to address the conflict/bullying behaviour together, take accountability, repair the harm and create solutions for sustained behaviour change.

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	-
Sports Heritage Trust	
Ohakune Squash Club	06 385 88
Raetihi Squash Club	ohakunesquashclub@gmail.c
Rangitikei Squash Club	acvp@inspire.net
Rivercity Squash Club	rangsquash@gmail.c
Squash Central	rivercitysquash@yahoo.co
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Swimming Club - Durie Hill	
Taihape Swim Centre	06 388 00
Wanganui East Swim Club	
Whanganui Swimming Club	021 191 5
Aramoho Table Tennis Club Whanganui Table Tennis	06 343 68
Tai Chi for Health	06 345 13
Tennis Wanganui Inc	021 025 23
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Wanganui Tennis	021 0834 59
Remix Touch Touch Whanganui	021 0227 92
Touch Rugby - Junior	infoyesgames@gmail.c
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Rangitikei Tramping Club	06 327 67
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Walking Group - Club Gold Wha	anganui
Water Ski Club Inc - Wanganui	deb@sportwhanganui.co
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Axemen's Club	- 06 342 77
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Contact details were supplied by Community House. For more information, to have your contact details added to their database or if you can't find what you are looking for, please call 06 347 1084.

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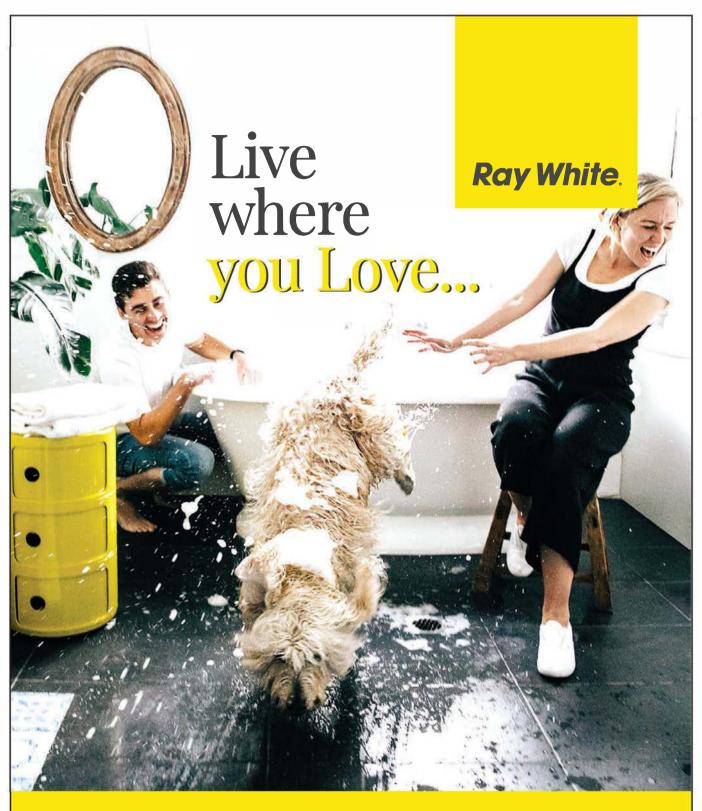
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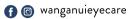
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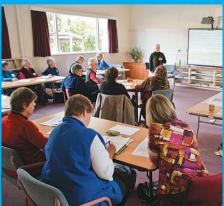
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