



YA REO

Youth Aotea Reo

22/06/2018



YA REO

A big thank you
to our funders
and partners:



United Nations
Educational, Scientific and
Cultural Organization

**New Zealand National
Commission for UNESCO**

Te Kōmihana Matua o Aotearoa mō UNESCO



**Multicultural
New Zealand**

New Zealand Federation of Multicultural Councils

Hui E!
Community Aotearoa



**NEW ZEALAND
IMMIGRATION**



IPCA

Independent Police
Conduct Authority

Whaia te pono, kia puawai ko te tika

And our regional multicultural councils:

Aoraki (Timaru)

[Aoraki Multicultural Council](#)

Auckland

[Auckland Regional Ethnic Council](#)

[Auckland City Multi Ethnic Council](#)

[North Shore Multicultural Council](#)

Christchurch

[Christchurch Multicultural Council](#)

Dunedin

[Dunedin Multi-Ethnic Council](#)

Gisborne

[Tairāwhiti Multicultural Council](#)

Manawatu (Palmerston North)

[Multicultural Council of Manawatu](#)

Nelson

[Nelson Multicultural Council](#)

Rangitikei/ Wanganui

[Multicultural Council of Rangitikei/](#)

[Wanganui](#)

Rotorua

[Rotorua Multicultural Council Inc](#)

Southland (Invercargill)

[Southland Multicultural Council](#)

Tauranga

[Tauranga Regional Multicultural Council](#)

Waikato (Hamilton)

[Waikato Multicultural Council Inc](#)

Waitaki (Oamaru)

[Waitaki Multicultural Council](#)

Wellington

[Hutt Multicultural Council](#)

[Upper Hutt Multi Cultural Council](#)

[Multicultural Council of](#)

[Wellington](#)

Whangarei

[Multicultural Whangarei](#)

A big thank you
to our funders
and partners:

Race Relations Commissioner Dame Susan Devoy

- Including this project in HRC work programme for 2017/2018
 - Coordination and advocacy for the project
- Allocation of HRC team members to support regional forums



Human Rights Commission

Te Kāhui Tika Tangata

Mission: To deliver a resource app for New Zealand Youth

Ethnic youth resource kit
for migrants and refugees



Published by the Youth Council of
the New Zealand Federation of Multicultural Councils
February 2012

2012 PDF

- Introduction to New Zealand
- Language and culture
- Immigration
- Finances
- Accommodation
- Education
- Employment
- Health care
- Child care
- Community
- Social and peer pressure
- Discrimination
- Laws and your rights
- Safety
- Drugs and alcohol
- Sport and recreation
- Shopping
- Arts and entertainment

Ethnic youth resource kit
for migrants and refugees



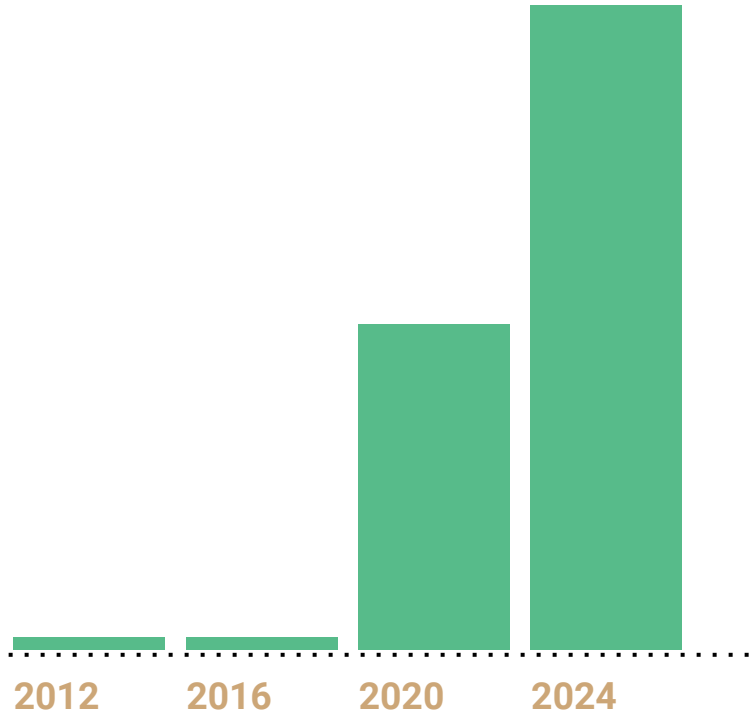
Published by the Youth Council of
the New Zealand Federation of Multicultural Councils
February 2012

2012 PDF

The problem

The 2012 Youth Resource Kit is not accessible being a PDF download on the Multicultural NZ website.

It can be accessible if it is in the form of an app.





The solution

Through the co-creation process with rangitahi from all over NZ we have prototyped an app.

This is an app designed by NZ youth for NZ youth.



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Youth President
Multicultural NZ
Experience Designer
Indian

Developer:

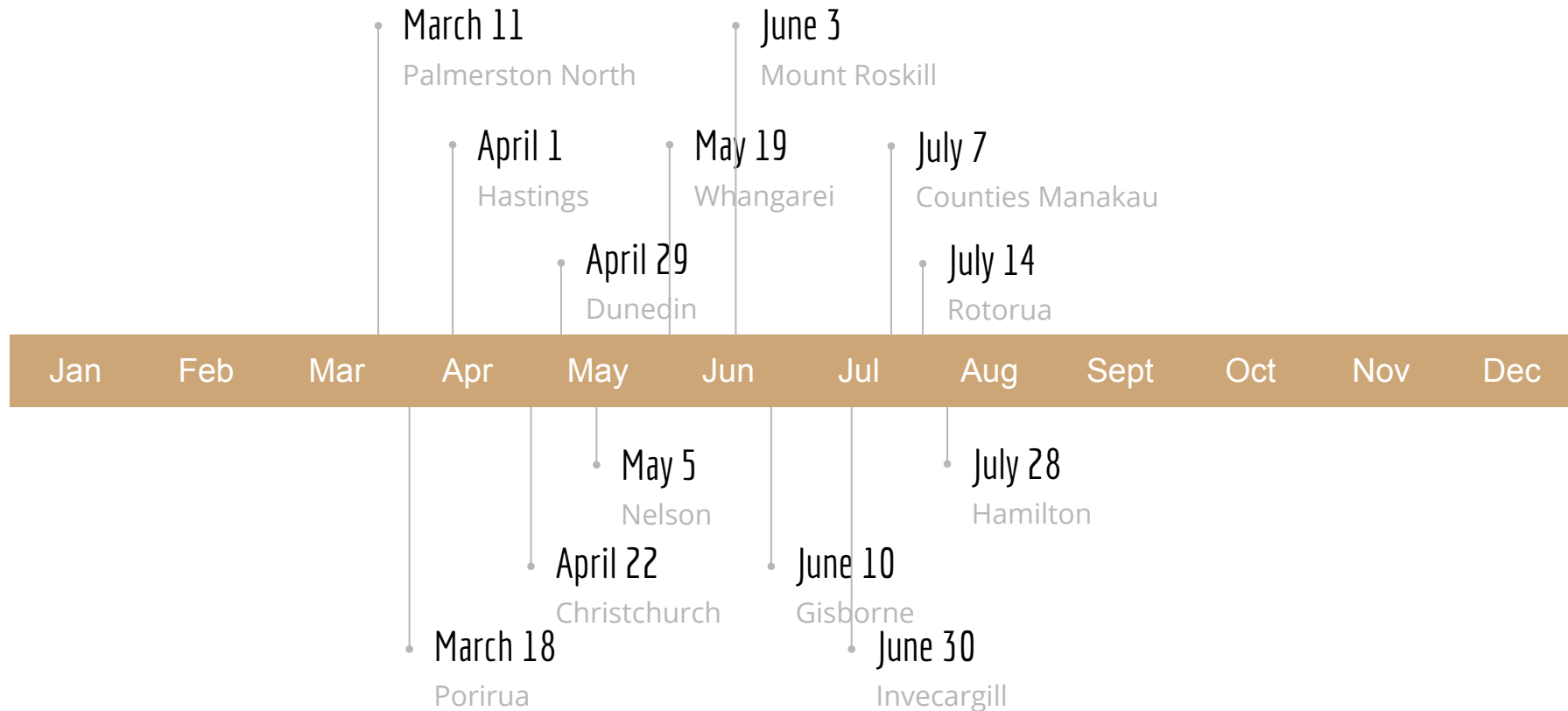
King Tide APPs
connecting people to more

Karl Falzon

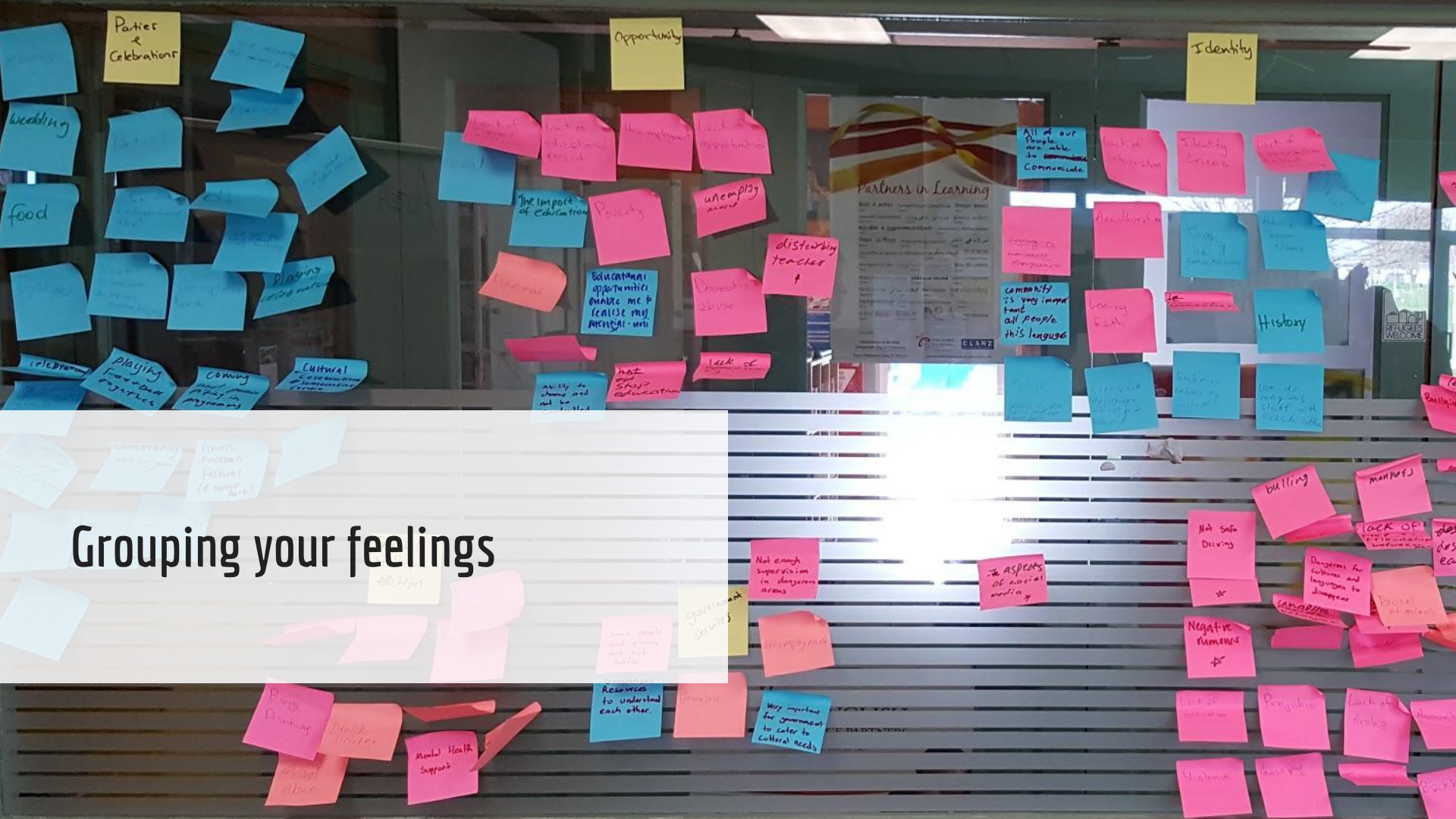


Workshops

The cities that app development workshops with youth were run in:



Δ 



Opportunity

Identity

Parties & Celebrations

Wedding

Food

The Impact of Education

Poverty

unemployment

disturbing teacher

Domestic abuse

Educational opportunities available to all people

Lack of

All of our people are able to communicate

Lack of language

Identity crises

Healthcare

Language

Language

History

community is very important all people this language

Working with

Language

Language

Bullying

Grouping your feelings

Education

Government services

Not enough supervision in dangerous areas

The aspects of social media

NA safe driving

bullying

markets

lack of

Dangers for culture and languages to disappear

Negative numbers

Language

Language

Some people and places are not safe

unemployment

Very important for government to cater to cultural needs

Resources to understand each other

Language

Language

Prejudice

Language

People drinking

People drinking

Mental Health Support

Language

Language

Language

Language

Infrastructure

+ve
community

Student
Support

Places of
Integration

Support
Services

TRANSPORT BUS
APP SCHEDULE
eg. ~~10:00~~
- PROXIMITY LOCATORS
- WHAT BUSES
WHAT TRIPS
- CONNECTIONS

- MEET UP GROUPS
IN MY NEIGHBOURHOOD

PROXIMITY
LOCATOR
POP UP INFORMATION

Proximity
Locators

Proximity
Locators

CHAT GROUPS
HIGHLIGHTING
ISSUES IN
YOUR AREA
eg. ~~10:00~~

WHAT'S ON
EVENTS CALENDAR

CATEGORY OF
SERVICES
LINKS

POP UP
INFORMATION

LINKS TO
SUPPORT SERVICES
INFORMATION

Creating App Features

Proximity - Notifications - Real-time

WHAT'S ON
EVENTS CALENDAR

- create
collaboration

TRANSPORT
BUS SCHEDULE
SERVICES

JOBS
EMPLOYMENT
OPTIONS

INSTANT
MESSAGING
SERVICES

INSTANT
MESSAGING

- Education
- Friendship
- Transport
- Events & Activities



- Education
- Friendship
- Transport
- Events & Activities

for Colloquial language
(Relateable)
- less formal

App holds contact information on your phone/device

FREE
(AD FREE ALSO)

+ free phone /
contact # don't
cost to

Track what/how your doing

Page on the app -
for local communities
emergency services etc
(contact details, location)
nearest Police Station, hospital

Live chat or links
to 24/7 services.

Ability to setup community pages/groups.

- + Multiple Languages to communicate with Users.

- Proximity

+ Information 2
Section

+ Offline Functions
e.g. Map.

+ Panic Button

- + button/link to employment opps
- + career/employment services
eg. helps with CV,

- + LinkedIn for Youth
 - Shows what you've been involved with

4. to healthcare / give advice
health service on phone
or app.

+ Show content
Verbalis/gra
L + Aomchir
Red neck
L. ^{one} ~~Griffiths~~
butter

Arts and Res
L. Learning at
these are +
who/when to

- collection / clubs

Transport

Brainstorming:

- * Increase in public tra

* Transport New Zealand

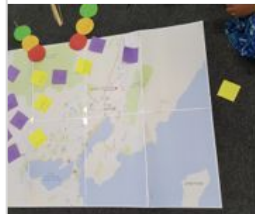
- * Ordering (online) taxis
- qualified bus drivers to
- safety of the customers

- * Tracking app to track the notifications when it arrives

- * Bus arrival times notices
- * Bike hire online

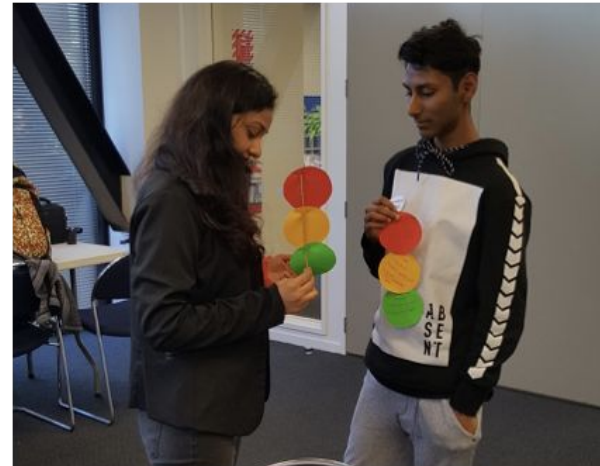
Porirua

- Education & Employment
- Arts & Recreation
- Justice
- Poverty
- Social & Health Services



Christchurch

- Events
- Social Services
- Motivation & confidence
- Career and volunteer



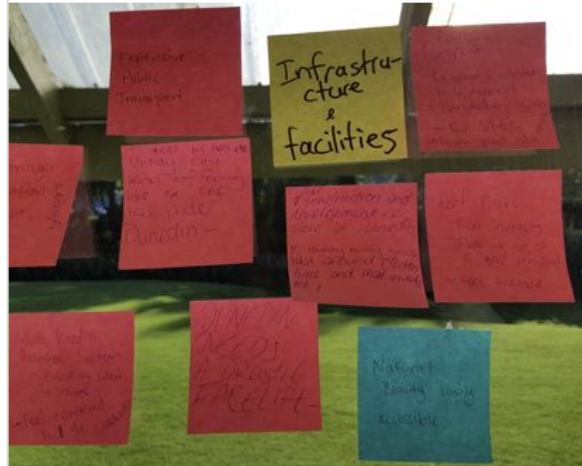
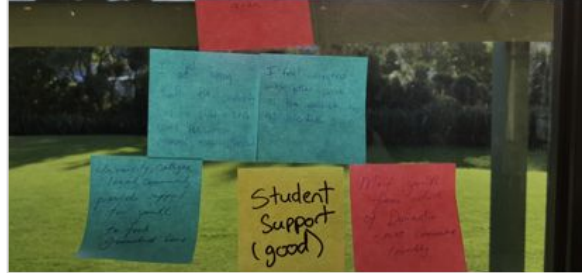
Dunedin

- Infrastructure & facilities
- Positive community
- Student support
- Places of integration
- Support services



Dunedin

- Infrastructure & facilities
- Positive community
- Student support
- Places of integration
- Support services



Nelson

- Event finder
- Event promotion
- Event coordination



Whangarei

- Recreation
- Positive spaces
- Sports
- City infrastructure
- Family
- Poverty
- Employment
- Nice people
- Unsafe
- Community participation



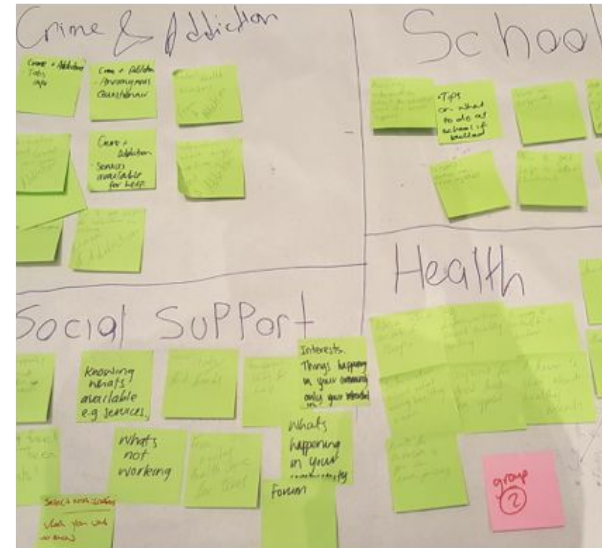
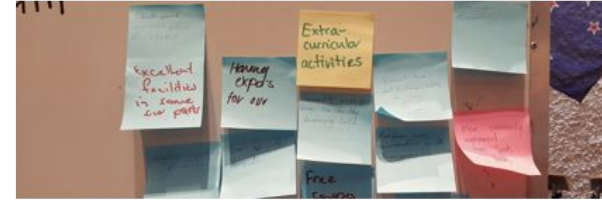
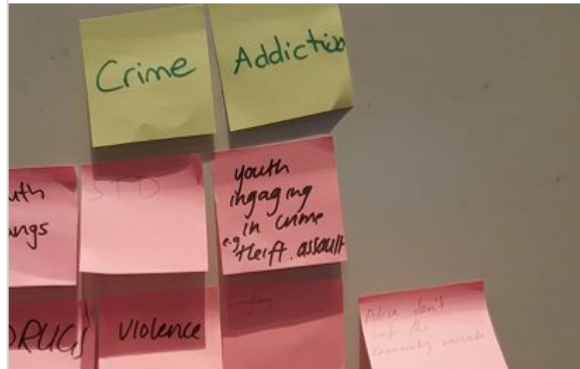
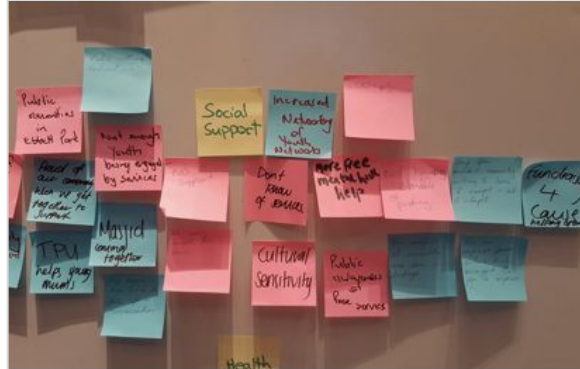
Hastings

- Transport
- Positive community culture
- Discrimination
- Extra curricular activities
- Social support
- Health
- Work & poverty
- Crime & addiction
- School



Hastings

- Transport
- Positive community culture
- Discrimination
- Extra curricular activities
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- Work & poverty
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Mount Roskill

- Employment
- Bullying
- Public spaces, activities & sport
- Health & wellbeing
- Housing
- Travel & transport
- Lack of support
- Education
- Affordability
- Racism
- Community



Mount Roskill

- Employment
- Bullying
- Public spaces, activities & sport
- Health & wellbeing
- Housing
- Travel & transport
- Lack of support
- Education
- Affordability
- Racism
- Community



Gisborne

- Education & study
- Environment
- Interests & hobbies
- Bullying

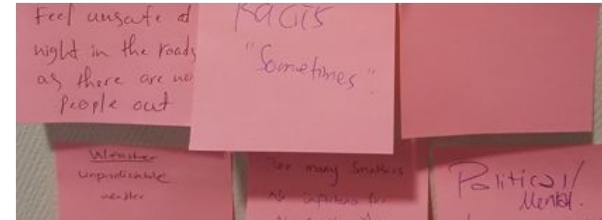


Invercargill

- Events & entertainment
- Employment & finance
- Food & cooking
- Social services



- Events & entertainment
- Employment & finance
- Food & cooking
- Social services



Manukau

- Abuse & crime
- Education
- Living costs
- Feelings & emotions
- Employment
- Intergeneration
- Youth
- Community
- Transport
- Sport
- Civic engagement
- Safety



Rotorua

- Values
- Minimise violence, racism & discrimination

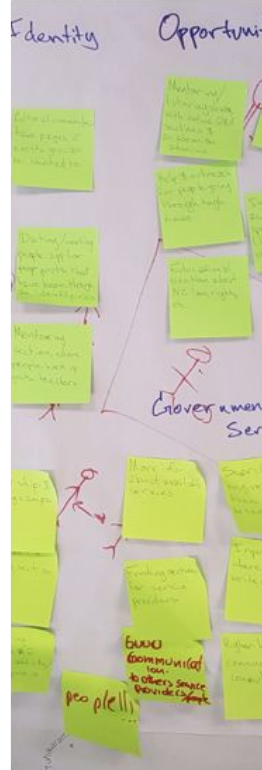


Hamilton

- Parties & celebrations
- Mental health & addiction
- Government services
- Opportunity
- Identity
- Good places
- Friendships & unity/disunity



- Parties & celebrations
- Mental health & addiction
- Government services
- Opportunity
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- Good places
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Education	Employment	Arts, Rec & Sport	Justice	Poverty	Social & Health Services	Infrastructure	Student Support	Community / Friendship	Games	News	Activities, Events & Entertainment	Travel	Crime & Addiction	Other
target current and future youth migrants,	7 x Open Jobs (not only for uni) Feature that can connect youth and employers. Eg online job advertising, and interviews	Notification about upcoming events	Call 111 in app	Chat	Diet suggestions	show them where transport facilities and hospitals are,	2x Budgeting Advice	community groups,	Take a quiz - find what's best recommended for you.	Features that highlight opportunities	Connect youth to do good activities	cheapest accommodation ,	Crime and addiction - like uber proximity it can show the places	International food from internet the house.
feature that auto calculates our qualification in NZ,	Notifications about possible career opportunities and volunteer training	Workshops for people with same interests	Report online bullying	Organisation info for help	2 x Healthline / free advice health service over phone or app	Infrared Bluetooth Bump	Rating system for flats	2 x A group to connect with	A little game for each "tile"	Highlight real stories of young people	Extra curricular activities	4 x Checklist of places to see. like tripadvisor	Have crime hot spots mailed so that you are given a warning if you come across spots use GPS	Language Translator
4 x a feature that explains scholarships, info about academic opportunities, university scholarships etc and alumni	4 x Career pathway	Sell art online	School holiday programs	Donation of time	Cheap free health care	Transport bus app schedule eg. Proximity locator, what buses, what times, connections	Being able to contact support services. Eg. Tenancy Tribunal	Articles - what social change is happening in your community	Game most of youth on phones plays games	Personal Reminders	Free activities	Games to help to learn about new Zealand places	Photos of littering live	Cooking made easy - recipes to cook
Aggregated the app features that the youth came up with														
second language speakers like English learning spaces,						Chat groups highlighting issues in your area eg lighting issues, transport etc.	Websites	Meetup groups in my neighbourhood.	Use interactive games to connect youth to real activities. You interlace real life activities to the online game in app. Eg go to the library and a game (using proximity) will appear on your phone.	Cultural Awareness	After school programs	events in different places	A tabs info - about crime and addiction	Guidance for living in the city
youth centres and shared learning space	Career / employment services eg. Helps with CV	Collective / Clubs register	Endorse extra curricular activities.	Teaching videos	3 x Chatting with people. Live chat connecting you to a person in your area	After school care transport car pool	Entitlements - benefits - help etc	4x Whats on events calendar	Update day to day news specific issues	Receiving notification referrals based on your profiles	Setting up activities	One that can navigate, help you find where skate places are	Information about drugs	Information for the essential things

Synthesised the features

Deciphered which features will be:

- Links
- Specific app functions
- Gamification

08 Health				
File Edit View Insert Format Data Tools Add-ons Help Last edit was on 20 August				
£ % .0 .00 123 Arial 10 B I A				
fx				
	A	B	C	
14	link	My Rights Legality section - mental health and addiction	about	
15	link	Leadership and training camps (mental health and addiction)	event	
16	link	Recover poetry section - mental health and addiction	sharing	
17				
18	Function	Cheap gym membership - mental health and addiction COUPONS	Offers	
19		Free swimming pools COUPONS	Offers	
20				
21	app strategy	Coupons for good food eg apples		
22				
23	gamification and links	Physical Activities to help mental health and addiction	information	
24				
25	gamification	2 x Mental health advice Educational games activities	discovery	
26	gamification	Healing takes time - mental health and addiction	recovery journey	
27				
28	APP Function	Keeping those recovering from Mental Health and addiction busy	influencing what is featured	
29				
30	Tool	Health alerts - obesity, domestic, violence, sexual, emotional violence	Tool	
31				
32	link	Mentoring system with previous addicts medical professionals - mental health and addiction	information	
33	function	LOTS x Healthline / free advice health service over phone or app, Live chat connecting you to organisations such as health services legal advice, Set people for set needs of the person getting in contact - culture religious, mental health, depression and anxiety, CONFIDENTIAL, Next to service is a profile of the person they are contacting, One button call Central support service - redirects you to the service required. A forum to chat about healthy meals, Counselling, one to one talk, listening and advice, cause most youth do not have proper guidance, Bullying help line, Help and outreach for people going through tough times. Anonymous group chats for those recovering - mental health and addiction.	information	
34				
35				

Specific app functions

Proximity	Library	News Feed	Availability	Communicate	Coupons	Feelings	Advocacy	Parent Control
Phase One <ul style="list-style-type: none">- Taxonomy- Events- Projects Phase Two <ul style="list-style-type: none">- Services- Option to Add to Library- Reiterate Phase One	Phase Two <ul style="list-style-type: none">Dropdowns limited by preferences- Add to Library	Phase Two <ul style="list-style-type: none">Dropdowns limited by preferences- Option to Add to Library	Phase Two <ul style="list-style-type: none">Availability type is associated against the selected options- Paid / Volunteer- Unskilled / SkilledUnqualified- Sector Picklist	Phase Two <ul style="list-style-type: none">Dropdowns limited by preferences- Chat- Call- Discussion	Phase Two <ul style="list-style-type: none">Coupons only available to members and distributed by selected preferences and proximity	Phase Two <ul style="list-style-type: none">How I am today is only shared with my close connections and used to weight proximity results that target the selected range	Phase Two <ul style="list-style-type: none">Collecting people, services and Library content around common purposes- Option to Add to Library	Phase Two <ul style="list-style-type: none">A parent APP LogIn permission for the times then a Parent authority is required
Phase 1	Phase 2							

Taxonomy

Pick Category

Activities / Events
Arts / Recreation / Sport
Culture
Education
Employment
City Infrastructure
Legal
Poverty
Social Services
Health Services
Student Support
Travel

Pick Subcategory

- English learning
- High school
- University
- Tutors
- Nutrition
- Mentors
- Youth Spaces
- Seminars
- Courses
- Workshops
- Scholarships & Opportunities
- Life Skills
- Trades
- Further Education
- Career Advice

Select what you want

About / Information
Activities / Events
Learning / Programs
Places
Stories
Support
Tools
Share
Games
Community

Taxonomy

Pick Category

Activities / Events
Arts / Recreation / Sport
Culture
Education
Employment
City Infrastructure
Legal
Poverty
Social Services
Health Services
Student Support
Travel

Pick Subcategory

- Gender specific
- Victim services
- Relationships
- Get involved & help
- Youth services
- Emergency
- Counselling
- Self development
- Teen issues
- Exercise services
- Advocacy
- Support buddies
- Settling in a new town
- Free services
- Places to chill

Select what you want

About / Information
Activities / Events
Learning / Programs
Places
Stories
Support
Tools
Share
Games
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Taxonomy

Pick Category

Activities / Events
Arts / Recreation / Sport
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Travel

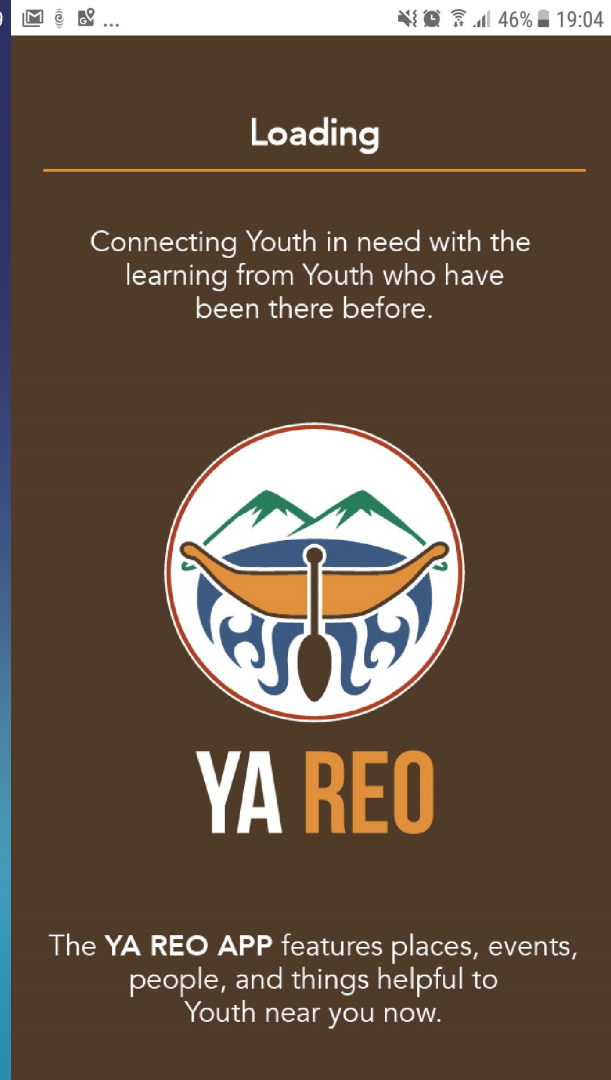
Pick Subcategory

- Healthline
- Affordable health care
- Exercise & rest
- Eating
- Doctors
- Family Planning
- Motivation
- Mental health
- Addiction
- Counselling
- Human rights
- Free services

Select what you want

About / Information
Activities / Events
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Prototype



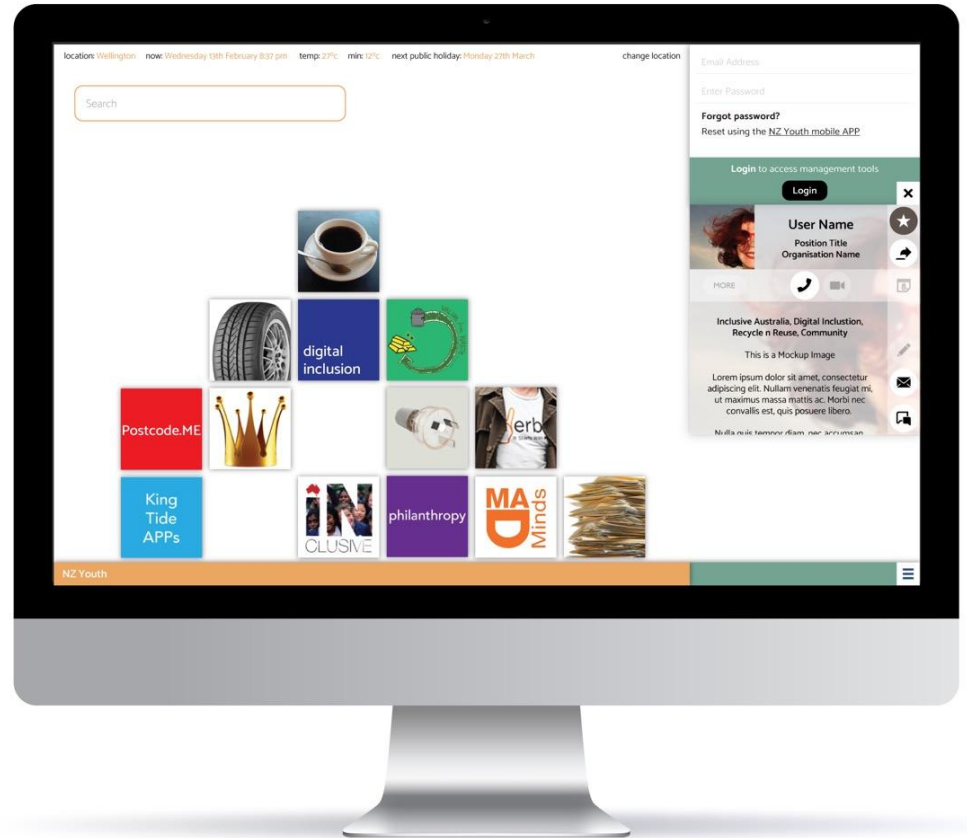
Prototype



Prototype



Prototype



Ecosystem



Contact details

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