

KAIPARA ULTRASOUND

Name of policy	Private payment for services if ACC declines claim.
Date of policy	15/08/2021
Reason for policy	<p>If ACC declines a claim, they will not fund investigations (eg: ultrasound) or treatment cost related to that claim.</p> <p>Therefore, Kaipara Ultrasound is unable to invoice ACC for their services.</p>
Explanation of policy	<p>If ACC declines an individual's claim, Kaipara Ultrasound is unable to claim funding from ACC for their services relating to this claim.</p> <p>We therefore will cancel the invoice originally addressed to ACC, and create a private bill for the same cost to the individual.</p> <p>Kaipara Ultrasound appreciates that sometimes a declined claim can be quite unexpected, and therefore will allow 2 weeks grace period before payment is deemed overdue.</p> <p>Individuals will be directed to the ACC website section "what we cover and what we don't cover"</p> <p>www.acc.co.nz/im-injured/what-we-cover/injuries-we-dont-cover/</p> <p>and contact information for the claims department at ACC</p> <p>0800101996</p> <p>claims@acc.co.nz</p>