

Title	Apply a problem-solving method		
Level	2	Credits	3

Purpose	People credited with this unit standard are able to apply a problem-solving method.
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Classification	Core Generic > Self-Management
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Available grade	Achieved
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Guidance Information

The problem needs to have sufficient substance for a problem-solving method to be applied. It must be of sufficient complexity to align with the descriptor for Level 2, available in *The New Zealand Qualifications Framework* at <http://www.nzqa.govt.nz/providers-partners/quick-links-to-nzqf-documents/>. The same problem must be used throughout this standard.

Outcomes and performance criteria

Outcome 1

Apply a problem-solving method.

Performance criteria

- 1.1 The problem is defined in terms of parties involved, effects, and ownership.
- 1.2 A problem solving method is selected and described in terms of process steps.
- 1.3 The problem-solving method is explained in terms of its suitability for solving the identified problem.
- 1.4 The chosen method is applied to the identified problem.
- 1.5 Results of applying the method to the problem are described in terms of the outcome achieved.

Planned review date	31 December 2022
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	22 May 1996	31 December 2014
Revision	2	27 March 1998	31 December 2014
Review	3	26 September 2001	31 December 2014
Review	4	16 July 2010	31 December 2015
Review	5	17 July 2014	31 December 2019
Rollover	6	18 June 2015	31 December 2019
Review	7	25 January 2018	N/A

Consent and Moderation Requirements (CMR) reference

0113

This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact NZQA National Qualifications Services nqs@nzqa.govt.nz if you wish to suggest changes to the content of this unit standard.