

## US 1304 v9

### Observer's Notes

Kia ora and welcome to Unit Standard 1304. The assessment for this unit necessitates that the candidate interacts with people from cultures, different than their own.

This can be in any context, as long as it is appropriate to their Duke of Edinburgh's Gold Award. It is suggested that the two interactions happen during the candidate's Service or Sporting components.

The candidate must display the following conversation techniques:

- Establishing rapport
- Maintaining rapport
- Avoiding offence
- Greeting
- Salutation
- Conversation flow
- Non-verbal cues
- Giving information
- Seeking information

The candidate must be respectful of any cultural differences that could lead to difficulties in communication.

If you cannot film the two interactions, a completed Observer's Checklist for each interaction complete with examples will suffice as evidence.