

US 11097 v5

Observer's Checklist

Interactive Situation 1

Candidate's Name: _____

Checklist		
Evidence Requirements	✓	Examples
The candidate attended the interactive situation.		Please give a brief summary of the situation and what the candidate contributed.
The candidate utilized reflective listening as an active listening technique.		Please provide an example of when the candidate utilized reflective listening.

The candidate responded to non-verbal cues given by the other participant/s in the interactive situation.

Please provide an example of how the candidate responded to a non-verbal cue.

The candidate clarified information by paraphrasing.

Please provide an example of when the candidate used paraphrasing to clarify information.

The candidate clarified information by asking a question/several questions.

Provide an example of a question the candidate asked to clarify information.

<p>The candidate's responses throughout the interaction were polite, respectful and culturally appropriate.</p>	<p>Please provide an example of the candidate's responses.</p>
<p>The candidate's responses throughout the interaction were on topic in relation to the purpose of the interaction.</p>	<p>Please provide an example of the candidate's responses and provide a brief explanation about how they matched the purpose of the interaction.</p>

Observer's Attestation:

The candidate's performance and knowledge is at a sufficient level to pass this observation. The observation was sat and completed in line with any relevant Health and Safety regulations. If assessed again in the future, I am confident that the candidate will be competent. The observation was conducted over a period or at least five days.

<p>Name:</p>	<p>Click here to enter text.</p>	<p>Signature:</p>	<p>X _____</p>
<p>Date:</p>	<p>Click here to enter a date.</p>		