

Working exclusively for you ...



**BED & BREAKFAST**  
ASSOCIATION NEW ZEALAND





## Join our community

We work exclusively to support you – New Zealand bed and breakfast hosts.

We know you are already providing fantastic service however we can help you provide a world class service to your guests by providing you with best practice guidelines, business support and education. Our hosts receive up to date information in relevant areas such as health and safety, insurance, ACC, etc.

### Why join?

- Networking
- Professional support
- Member benefits
- Best Practice Guidelines
- Advocacy
- Conference

When join you can choose:

- to simply take advantage of the learning, support and advocacy provided by the Association; or
- take your business to the next level and be assessed meeting minimum quality standards.

*Share stories and experiences* with your local bed and breakfast community through local events and our regional groups and on our Facebook Group page - where all bed and breakfast operators can seek feedback and ask questions from other members. To join our Facebook Group –

<https://www.facebook.com/groups/bedandbreakfastnz>

Our National conference and the opportunity to work with business mentors ensures you are fully supported wherever you are on your business journey.



*Mentoring / Education* - Hosts have access to mentors to help them with business guidance and issues. Our mentors have years of experience running their own businesses and are happy to help you no matter your query. The **Member Only section** of the Association's website contains a large amount of helpful information, advice and templates – all free of charge to our members.



## *Member Benefits:*



- Access to Sponsors and Business Partners who provide specialist products for operators.
- Discounts – through our Bed & Breakfast Association Members Discount Card; Fisher & Paykel and Tourism Industry Association.
- Community Resources – regular newsletters and blogs along with a library of resources in our Members only section of our website
- Best Practice Guidelines
- Quality Assurance Programme
- Excellence Awards Programme
- Marketing Website [www.bedandbreakfastnz.co.nz](http://www.bedandbreakfastnz.co.nz) and mobile app (assessed Members only).
- Facebook Marketing page
- ITO Trade Show – (assessed Members only)



*Best Practice Guidelines* – Along with our library of information we have developed our Quality Assurance Programme. This is a unique programme created to help B&B owners learn and meet best practice guidelines, operate their businesses safely and exceed guest expectations. We support you through the completion of this Programme to becoming an Assessed Member of the Association which then offers you further business development opportunities.



*Advocacy on your behalf* – You will be aware of Government and Local Bodies issues concerning B&Bs. We ensure these issues are addressed by providing feedback on their policies and regulations - ensuring they are favourable to you and your business. We work collaboratively with accommodation associations and tourism bodies to ensure your voice is heard in the tourism industry.



*National Conference* - provides opportunities for you to extend your knowledge, share information and meet other B&B operators.





## Our People

Welcome from our President:

*I'd love to welcome you and your business to the BBANZ community. Along with a professional board of six members we lead a team of over 180 bed and breakfasts throughout New Zealand.*

*The Association is a membership organisation. We work alongside our members offering networking opportunities, professional support, financial benefits and savings, technical advice and information from our business partners and advocacy. You're welcome to attend your local regional group or our annual conference – we'd love to see you there.*

*Our website ([www.bandbassociation.co.nz](http://www.bandbassociation.co.nz)) is dedicated to providing you with the support and information you need to run professional businesses. Our marketing website ([www.bedandbreakfastnz.co.nz](http://www.bedandbreakfastnz.co.nz)) and our mobile app are for the promotion of our members' properties and our unique quality assessed brand.*

*When you open your home to paying guests, you become part of the hospitality industry with all its accompanying responsibilities. Our annual membership fee offers exceptional value through the shared professional expertise of an association committed to its members' success.*

*I am confident joining Bed & Breakfast Association will prove to be one of the best decisions you will make for your Bed & Breakfast business and we welcome you and your property to our team.*

Kindest regards

Donna Brooke  
President



*Regional Groups* - Gathering on a regular basis are regional groups of people in many areas around New Zealand. These groups get together to share, learn and upskill - we'd love you to join us.



To find a regional group near you – [click here](#)

## Further Information:

Contact us – [click here](#)

Our Quick Fact Sheet – [click here](#)

Our Code of Practice – [click here](#)

About us – [click here](#)

**To Join – [Click here](#)**

*we're #allaboutpeople #experiencenzwithus*

